

# Application to Sell Products in Domestic Market by a FIZ / LMW Status Company (Domestic Sales) User Guide for Applicant

Learn About the System (Version 1.4)



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# InvestMalaysia Domestic Sales User Guide for Applicant

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# **Chapter 1 INTRODUCTION**

This user guide will walkthrough the process of submitting application to Sell Products in Domestic Market by a FIZ / LMW Status Company (Domestic Sales) by providing step-by-step instructions with illustrations to help applicant understand each step.

#### 1.1 Intended User

This user guide is targeted for:

Applicant or Company

#### 1.2 Web Browser

Best viewed in 1024 x 768 using <u>Google Chrome</u> or <u>Mozilla Firefox</u>. This website is mobile responsive.

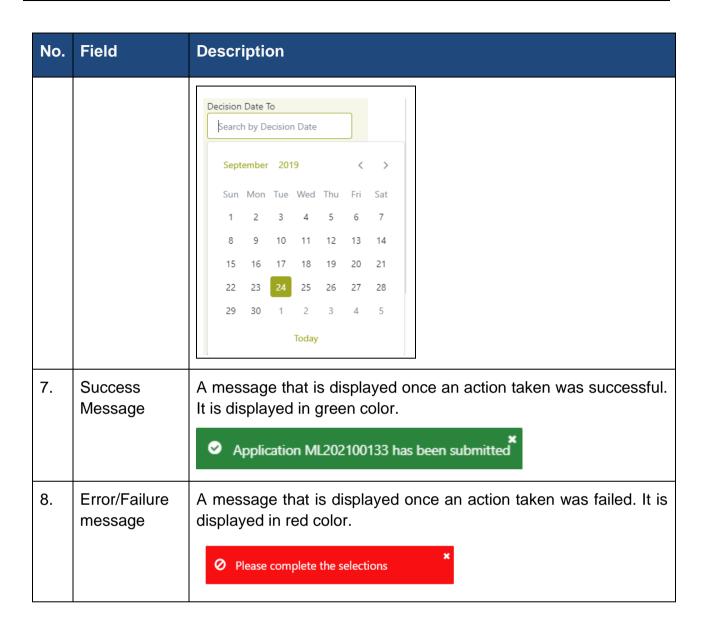
#### **1.3 URL**

https://investmalaysia.mida.gov.my

#### 1.4 Common Fields and Definitions

No.	Field	Description
1.	Textbox	A box that allow user to type-in information. Usually, it has characters limit.  Correspondence Address  9800 Montgomery Blvd NE  If there is an asterisk (*) mark at the textbox, it means the information is required/mandatory.
2.	Button	An item that allow user to click and it will respond according to it's purpose; usually denoted as the button's name.

No.	Field	Description
		Search
3.	Radio button	A selection features that allows the user to choose only ONE selection from the data sets. Usually it's round-shaped.
		II. Sector  Research and Development  Private Higher Education Institution  Private Higher Training Institution (Science, Technical or Vocational)  Tourism Project (without Accommodation)
4.	Check Box	A selection features that allows the user to check/uncheck selections from the data sets. Usually it's box-shaped.  III. Type of Exemption
		Import Duty Exemption Sales Tax Exemption
5.	Dropdown	A features that allows user to select a value from a series of option.  Usually when user click a dropdown, a list of options will be displayed vertically and user may select one value from the list.  Status  Please Select
		Please Select Active Deactivated
6.	Calendar	A features that allows user to select a date from a calendar and/or time from a time range.



# **Chapter 2** INVEST MALAYSIA ONLINE PORTAL

## 2.1 Login Page



1. Open web browser.

Insert URL: <a href="http://investmalaysia.mida.gov.my">http://investmalaysia.mida.gov.my</a>



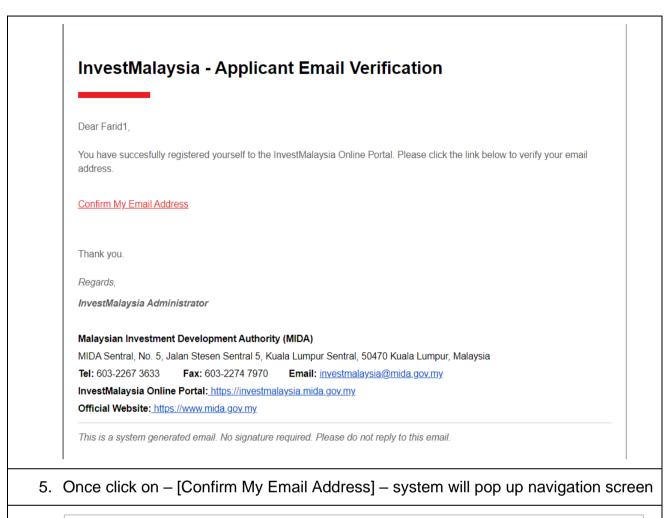


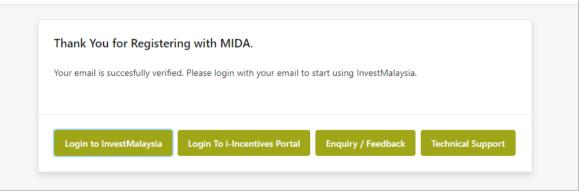
- 2. Click the **Login** link. New login page will be displayed
- 3. Enter username (must use the email that has been registered);
- 4. Enter password; and
- 5. Click the **[CONTINUE]** button

System will redirect to the 'Dashboard' page.

## 2.2 Registration Page

1. Go to Investmalaysia website: MALAYSIA PORTAL Login ☑ Email € Password Don't have an account? Register Now! Need help? Refer to our guide. 2. Click [Register Now!] Create Account Registration 0123456785 3. Fill up all the details and click [Register] 4. Applicant Email Verification \*First time registration

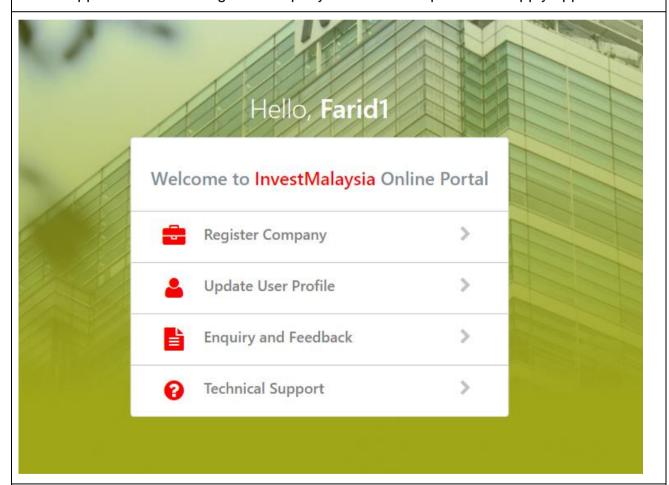




6. Click [Login to investMalaysia]

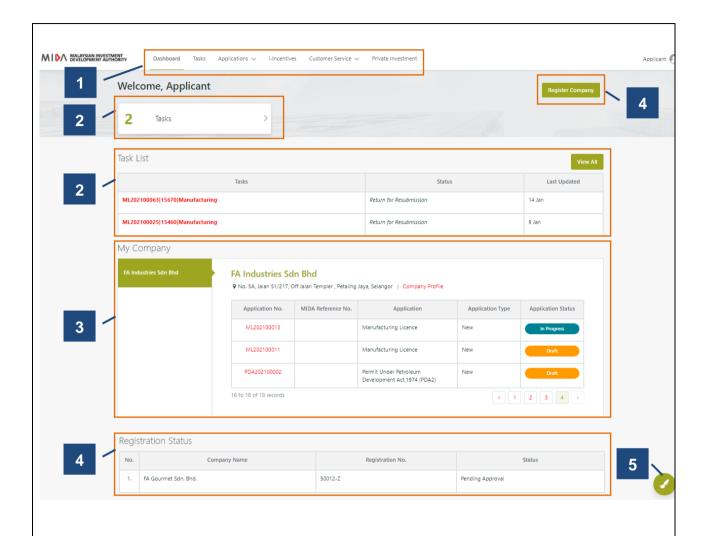


7. Applicant needs to register company details before proceed to apply applications.



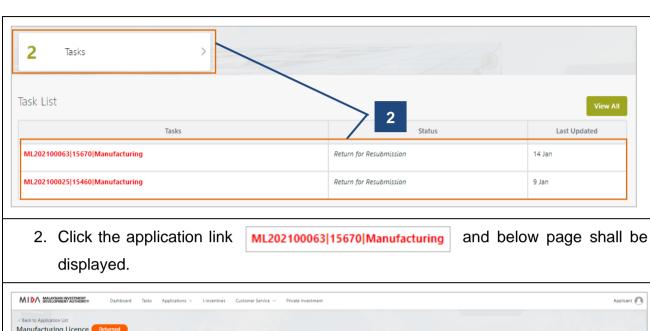
8. Click [Register Company] and refer to 2.2.3 for further details.

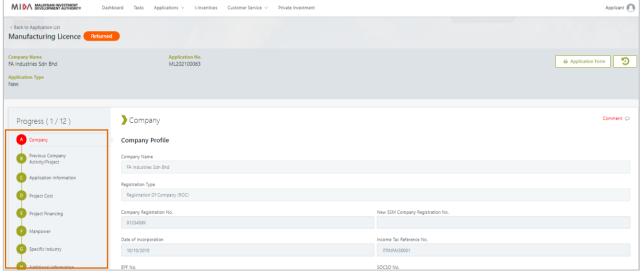
#### 2.3 Dashboard Page



- 1. The **Main Menu** is a menu that will be on every page to make it easy for users to access each page.
- 2. The **Tasks and Task List** shall display a task list that needs to take action by the applicant (**Refer 2.2.1 Task List**).
- 3. My Company shall display a list of companies and applications for the applicant (Refer 2.2.2 My Company).
- 4. Register Company to allow applicants to create a new company (Refer 2.2.3 Register Company).
- 5. Color Brush to customize the theme (Refer 2.2.5 Color Brush).

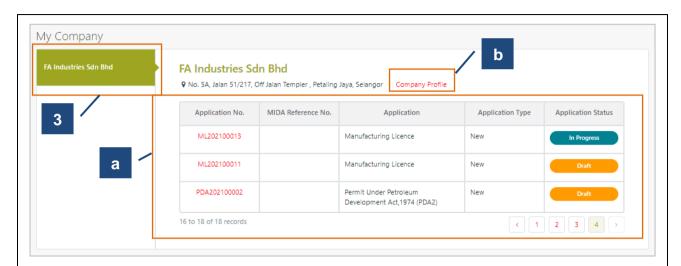
#### 2.3.1 Task and Task List





Applications that are returned by the officer for correction purposes or for more information will be listed on the task list.

#### 2.3.2 My Company



My Company section included 2 main items which are a list of companies, a list of applications, and a company profile.

3. Select any of the listed **companies** 

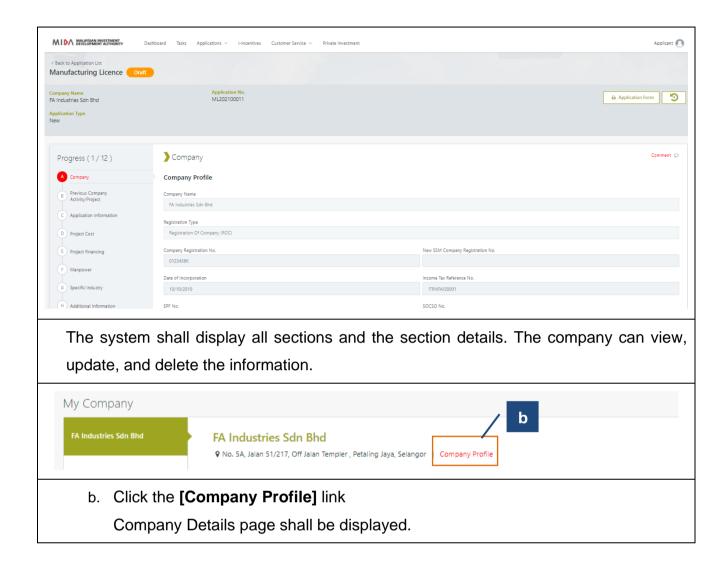
A list of applications for the company shall be displayed.



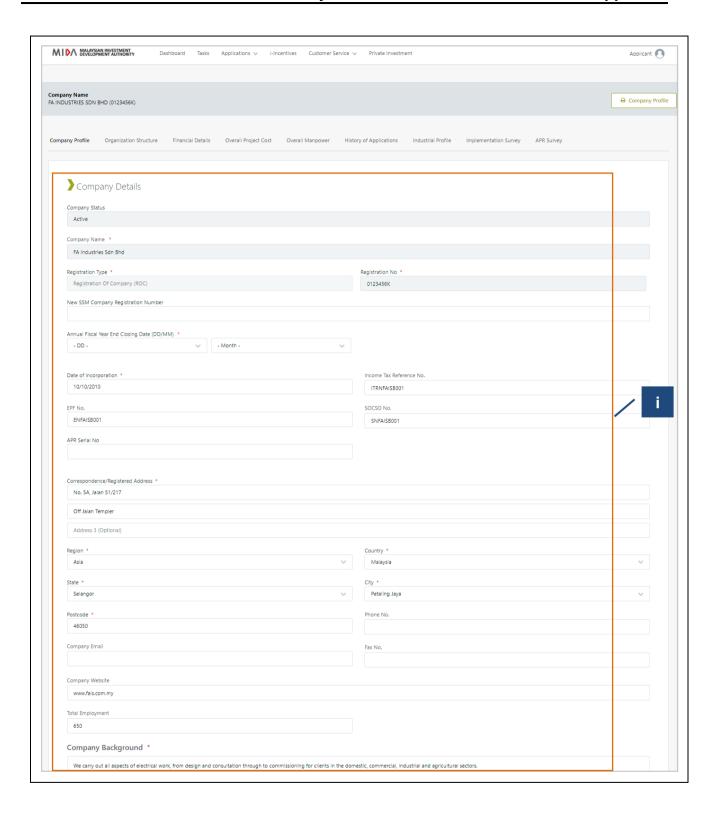
a. Click the [Application No.] link

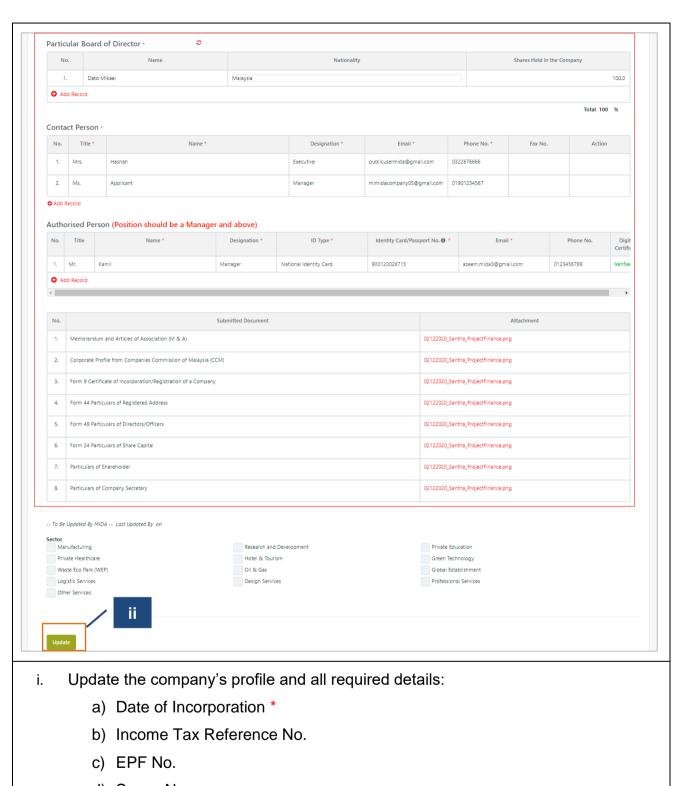
The application page shall be displayed.

#### InvestMalaysia Domestic Sales User Guide for Applicant



#### InvestMalaysia Domestic Sales User Guide for Applicant



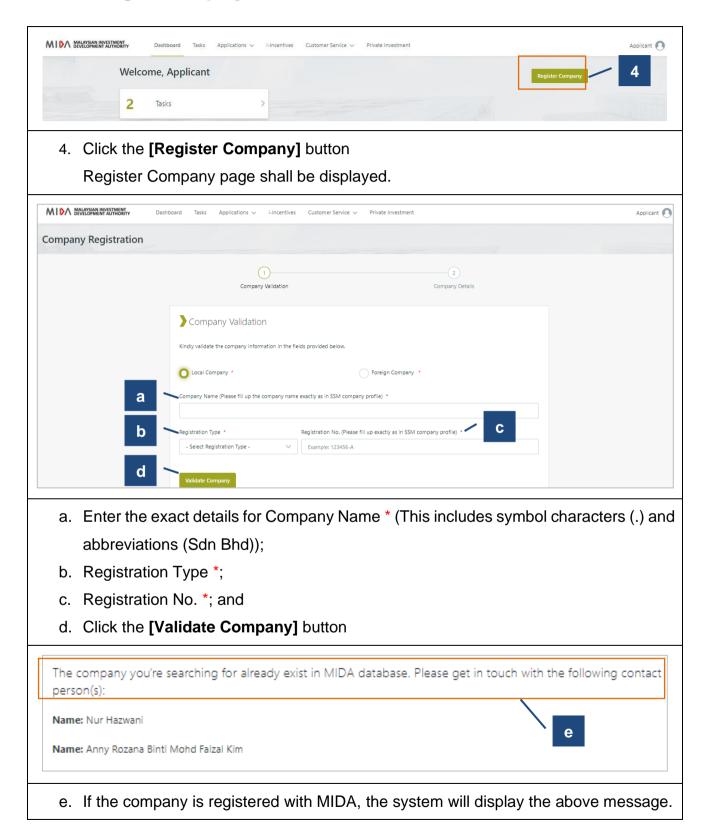


- d) Socso No.
- e) Address \*
- f) Poscode \*
- g) Region \*
- h) Country \*

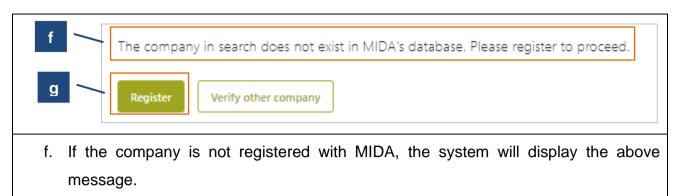
- i) State \*
- j) City \*
- k) Company Website
- I) Company Background \*
- m) Particular Board of Director \*
- n) Contact Person \*
- o) Authorised Person (Position: Manager and above) \*
- ii. Click the [Update] button and system shall display success message:



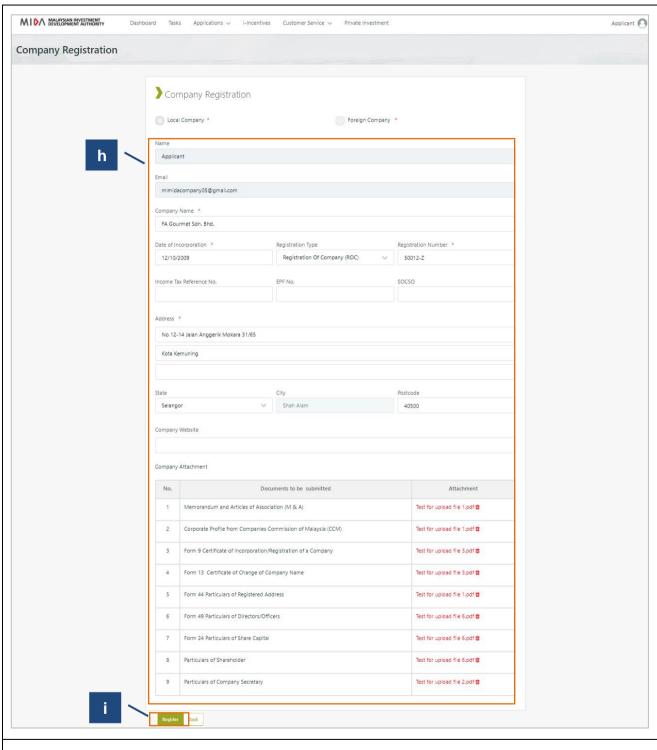
#### 2.3.3 Register Company



#### InvestMalaysia Domestic Sales User Guide for Applicant



g. Click the **[Register]** button to proceed with company registration.



- h. Enter company details such as:
  - i. Date of Incorporation \*
  - ii. Income Tax Reference No.
  - iii. SOCSO No.
  - iv. EPF No.
  - v. Address \*

- vi. State \*
- vii. City \*
- viii. Postcode \*
- ix. Company Website
- x. Company Document Attachment \* (Latest SSM company profile)
- i. Click the [Register] button

#### Your Company Is Now Pending for Approval!

Your company is successfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

j. The system will prompt the above message. You will receive an email after registration approve by MIDA.



- k. This validation shall be displayed if the company in search is already being registered and pending for approval.
- I. Registration Status will be displayed on the dashboard.

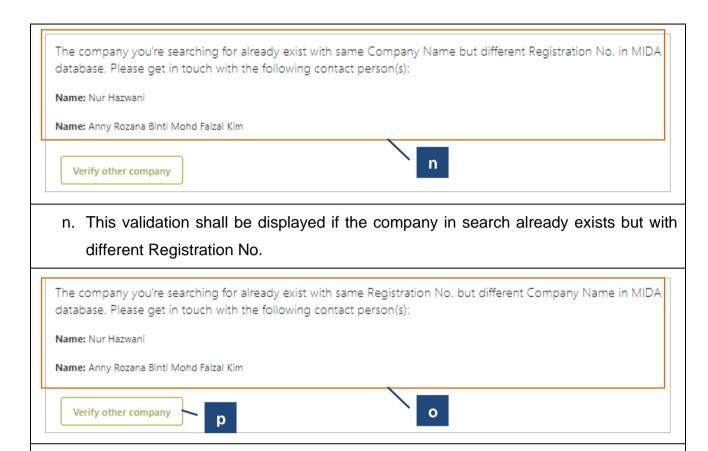
The company you're searching for already exist in MIDA database. Please get in touch with the following contact person(s):

Name: Nur Hazwani

Name: Anny Rozana Binti Mohd Faizal Kim

Verify other company

m. This validation shall be displayed if the company in search already exists.



- o. This validation shall be displayed if the company in search already exists with the same Registration No. but different Company Name.
- p. Click the [Verify other company] button to verify other companies.

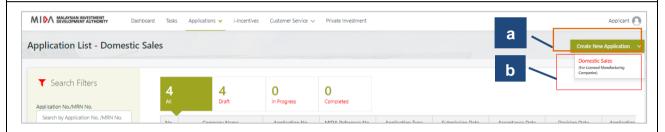
#### 2.3.4 Applications



5. Click the [Applications] menu

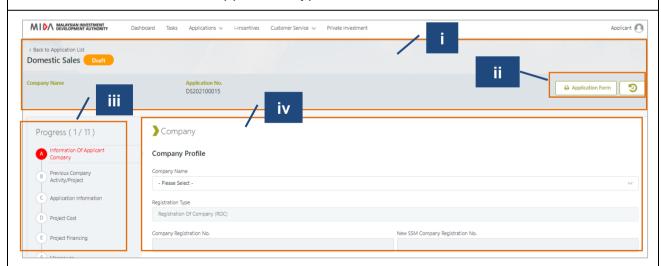
The system will display all online applications in the dropdown menu.

Click on the selected application. The system will redirect to the 'Application' page.



- a. Click the [Create New Application] button
- b. The system will display the application types in the dropdown list.

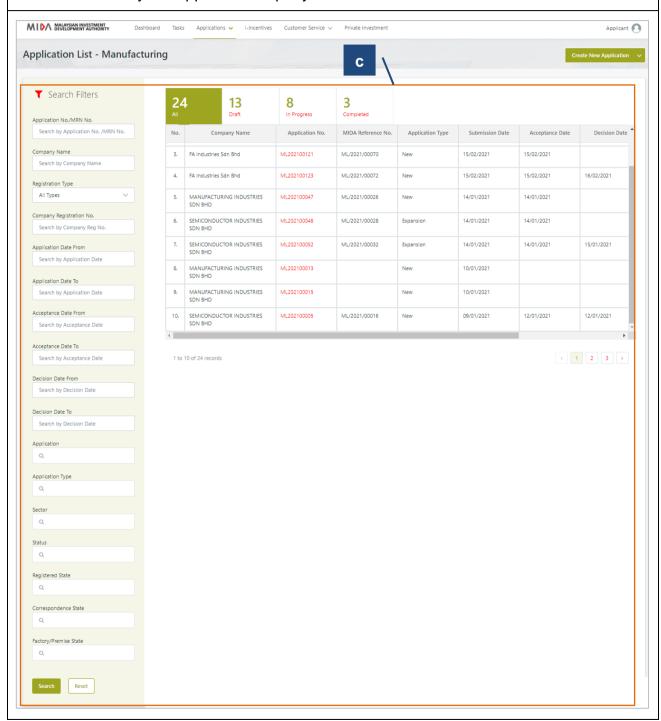
Click on the selected application type.



There are 4 components in the 'Application Form' page which are:

- i. **Banner** will display basic application information such as:
  - Company Name
  - · Application No. and
  - Application Type

- ii. List of **Buttons** will display Application Form Print Preview and ApplicationTrail
- iii. List of Sections will display all sections involved in the application form
- iv. Application Form will display the detailed application form and need to fill
  in by the applicant/company



c. The system provides a search page for applicant/company to search the application information by entering information such as Company Name, Application No., MIDA Reference No., Sector, Status, and a combination of some application information.

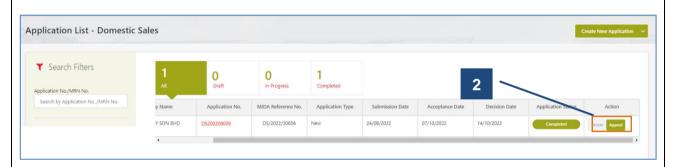
#### 2.3.5 Applications (Appeal)



1. Click the [Applications] menu

The system will display all online applications in the dropdown menu.

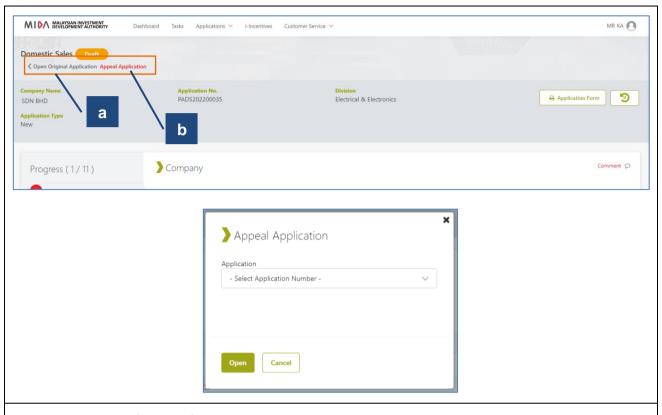
Click on the selected application. The system will redirect to the 'Application' page.



2. Click the **[Appeal]** button on the application you wish to appeal. (Appeal can only be initiated for application that has been rejected in the Decision Letter).

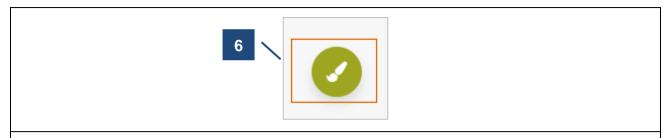


3. System will request for confirmation to proceed. Once click **[Yes]**, the system will redirect the user to the **'Application Form'**.



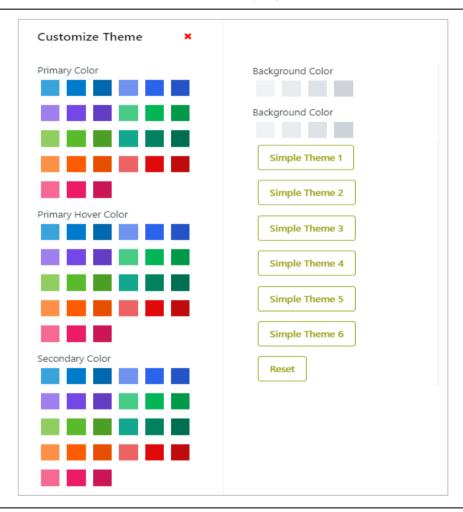
- 4. Additional feature for Appeal application:
  - a. Click [Open Original Application], system will display the original application in a new tab.
  - b. Click [Appeal Application], system will pop-up a window for user to select the appeal application user wish to open. System will display the selected application in a new tab.

#### 2.3.6 Colour Brush



#### 6. Click the [Color Brush] icon

The customize theme screen shall be displayed.

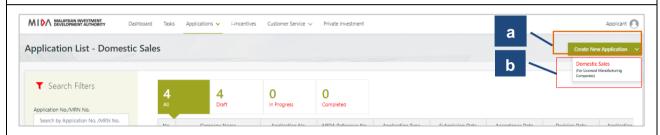


The applicant should be able to customize the InvestMalaysia theme by clicking Primary, Hover, Secondary, and Background Color. Customize themes can be saved and can be changed anytime. The theme can be reset as a default theme by clicking the 'Reset' button.

# Chapter 3 APPLICATION TO SELL PRODUCTS IN DOMESTIC MARKET BY A FIZ / LMW STATUS COMPANY (DOMESTIC SALES)

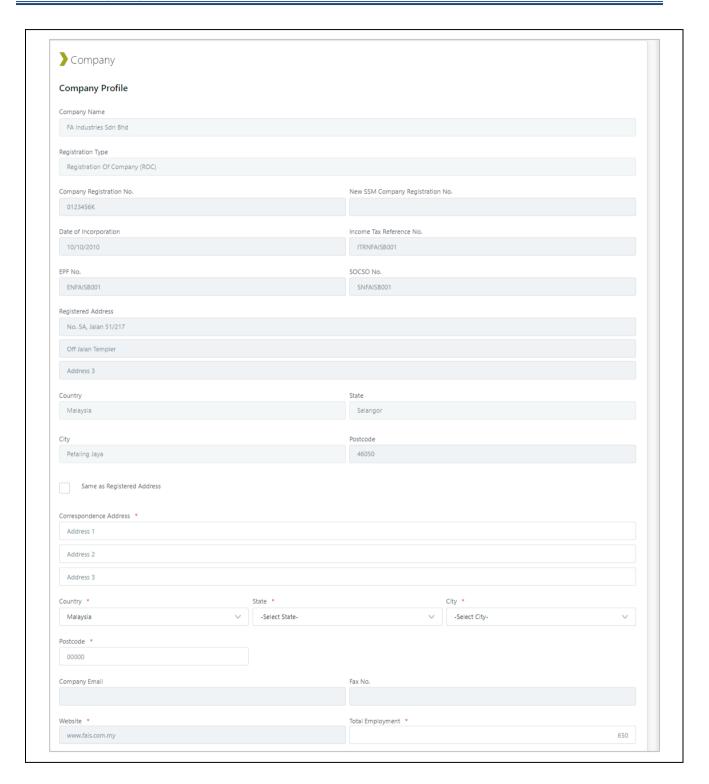
- 1. Once user successful navigate to the Manufacturing Licence page:
  - a) Click the [Create New Application] button.
  - b) Then click the [Domestic Sales] button.

(Refer to Chapter 2 Invest Malaysia Online Portal; 2.3.4 Applications)

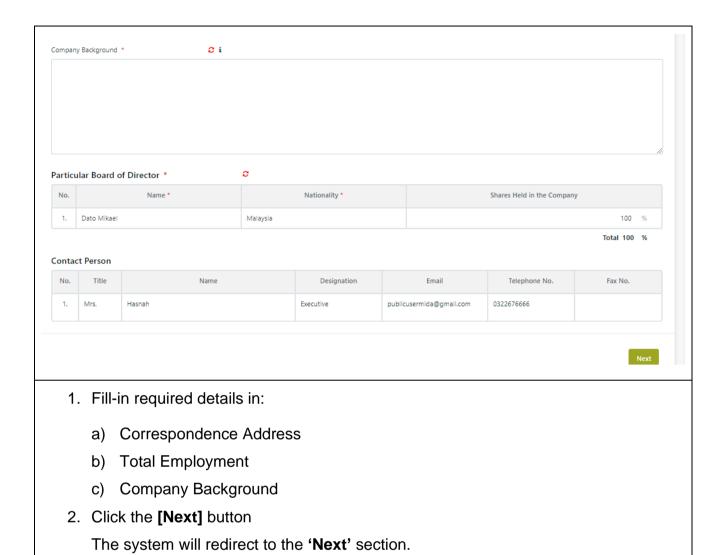


2. The system will redirect to the 'Company' section.

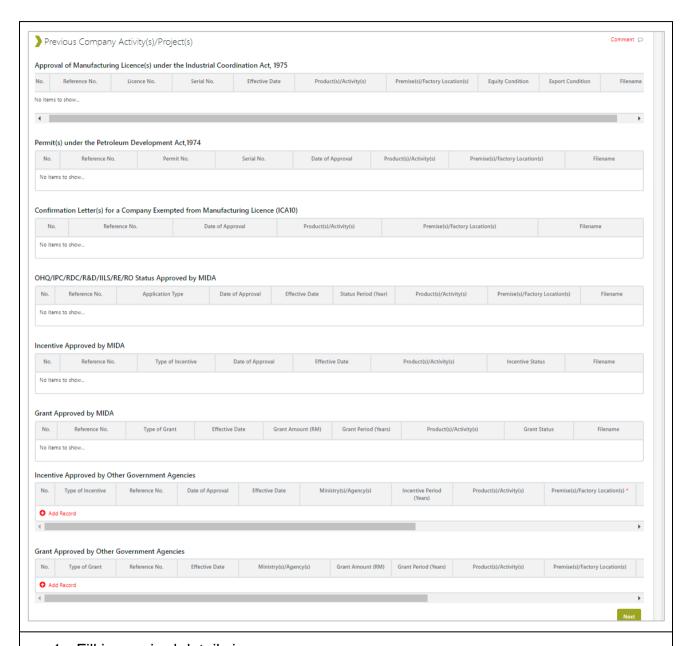
# 3.1 Company



#### InvestMalaysia Domestic Sales User Guide for Applicant



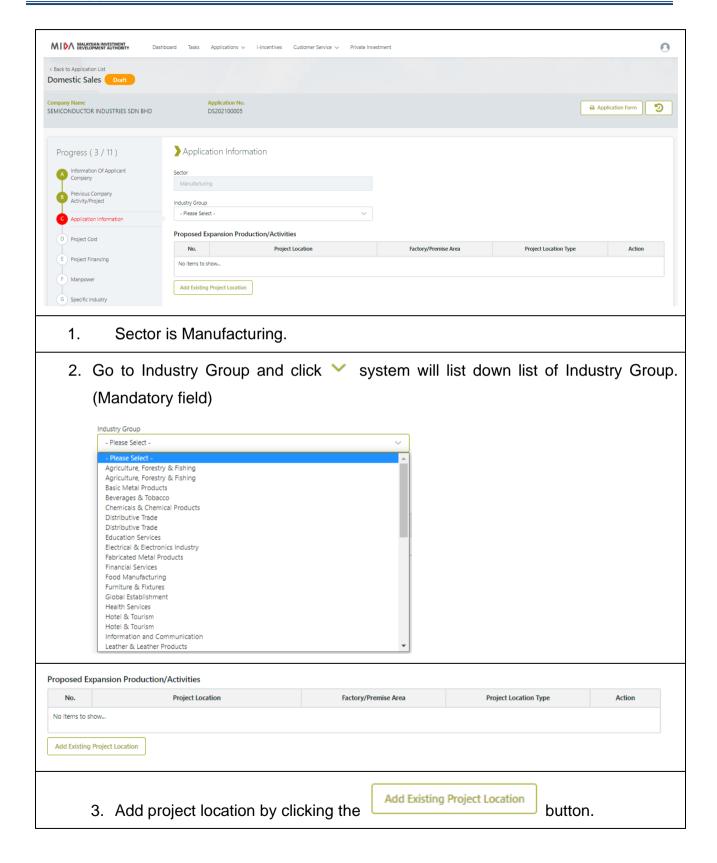
#### 3.2 Previous Approval Records

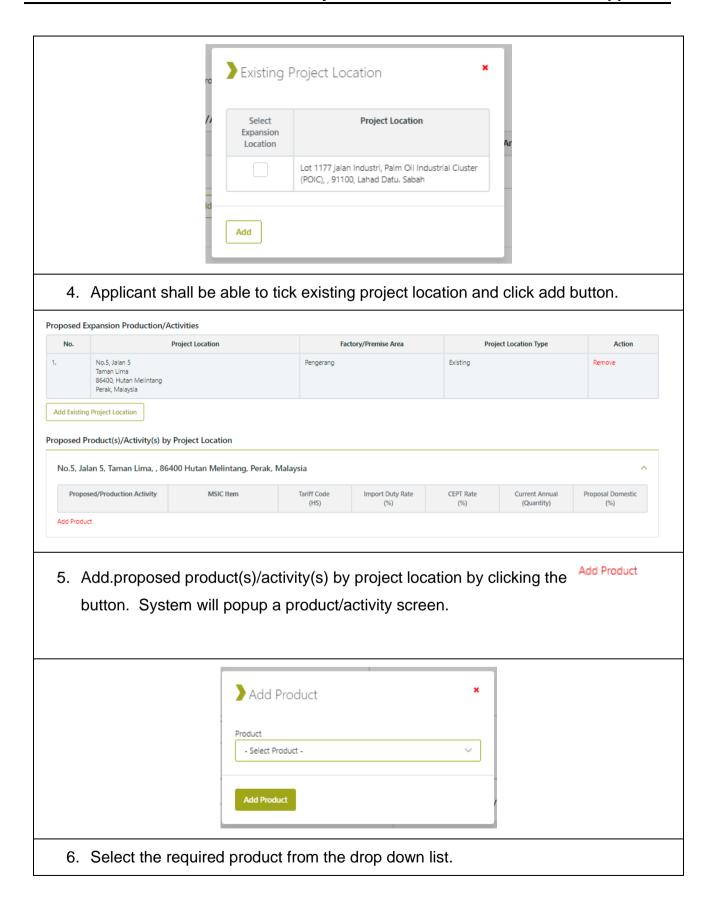


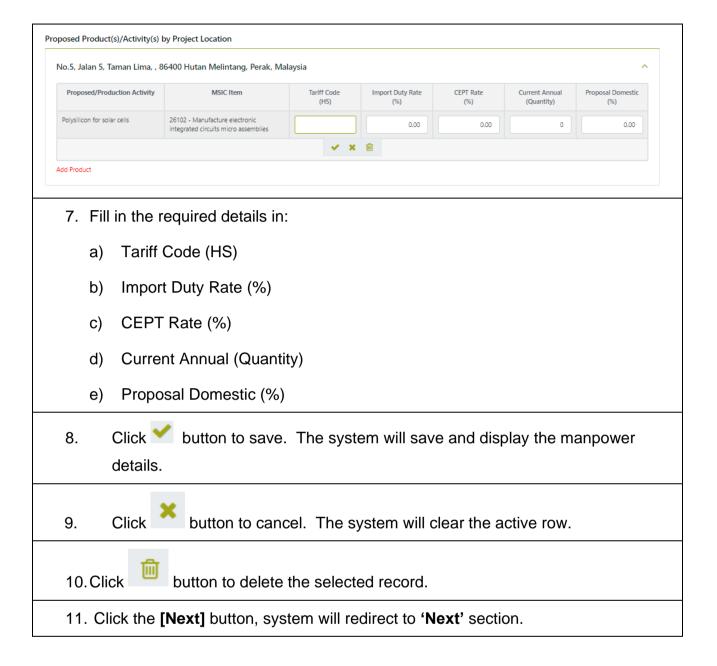
- 1. Fill in required details in:
  - a) Incentive Approved by Other Government Agencies (if applicable)
  - b) Grant Approved by Other Government Agencies (if applicable)
- 2. Click the [Next] button

The system will redirect to 'Next' section.

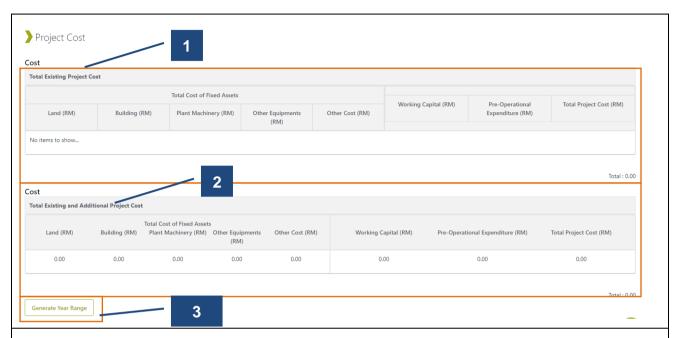
#### 3.3 Application Information



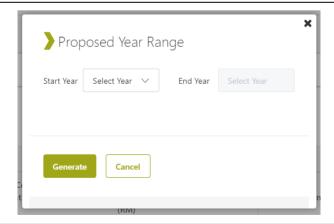




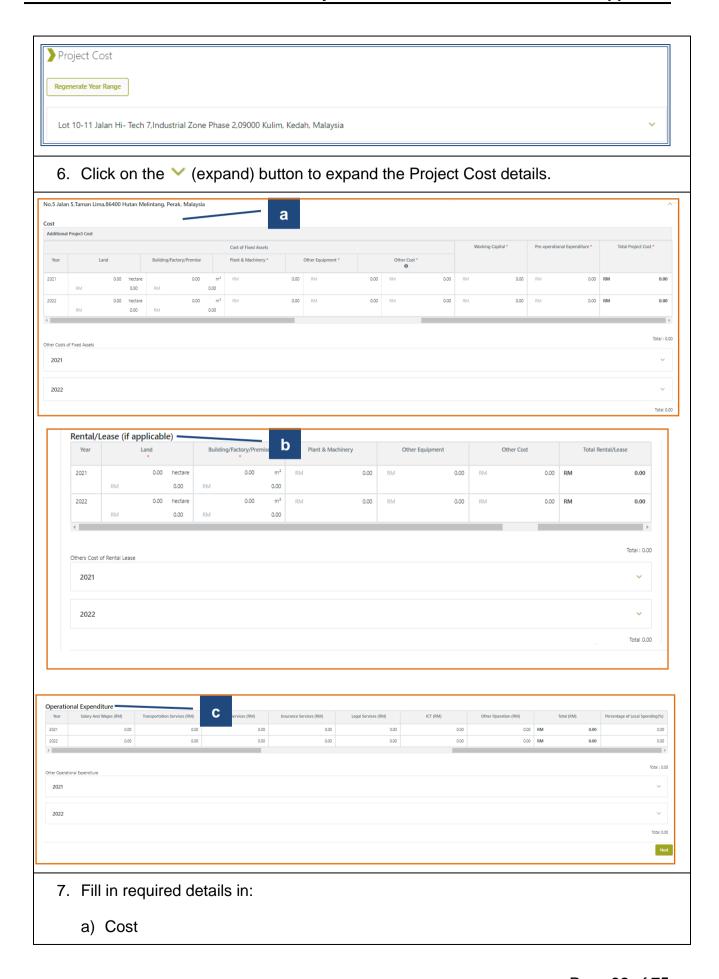
#### 3.4 Project Cost



- 1. Total existing project cost will be default display if this company have existing project cost before.
- 2. Total existing and additional project cost will be default display if this company have total existing and additional project cost before.
- 3. Generate Year Range once applicant click the button, system will pop up the "proposed year range" screen

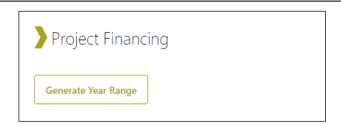


- Applicant needs to add on start year and end year by click on
- 5. Click generate to generate year range by location screen and cancel to revert to current screen

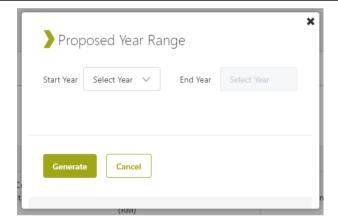


- b) Rental/Lease (if applicable)
- c) Opeational Expenditure
- 8. Click the [Next] button
- 9. The system will redirect to 'Next' section.

#### 3.5 Project Financing



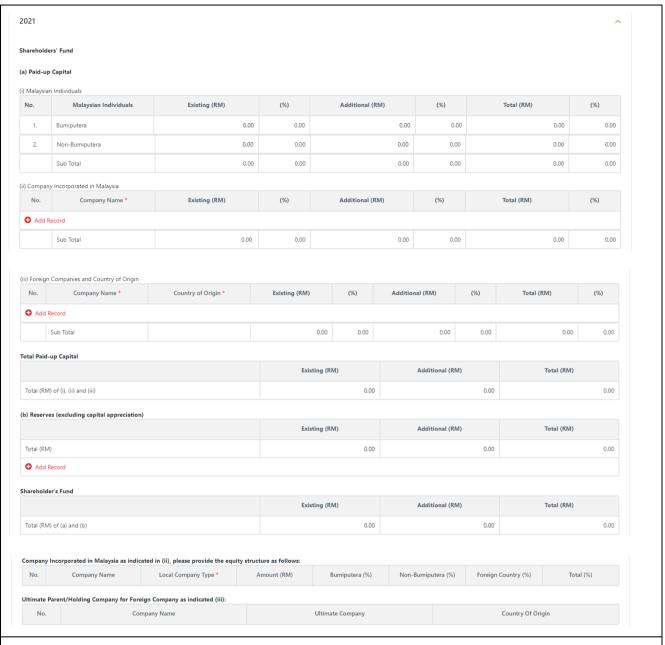
 Generate Year Range – once applicant click the button, system will pop up "proposed year range" screen



- 2. Applicant needs to add on start year and end year by click on \( \sqrt{} \)
- 3. Click generate to generate year range by location screen and cancel to revert to current screen



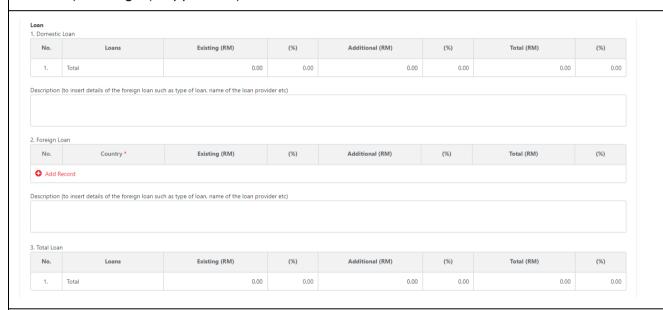
- 4. Regenerate year range applicable for re generate year
- Authorised Capital Applicable for companies who incorperated before 31 January 2017



- 6. Fill in shareholder fund details in :
  - a) Paid-up Capital
  - b) Reserves(excluding capital appreciation)



- 7. For equity structure details, system will auto calculate depends on input above.
  - a) Malaysian
  - b) Foreign (if applicable)



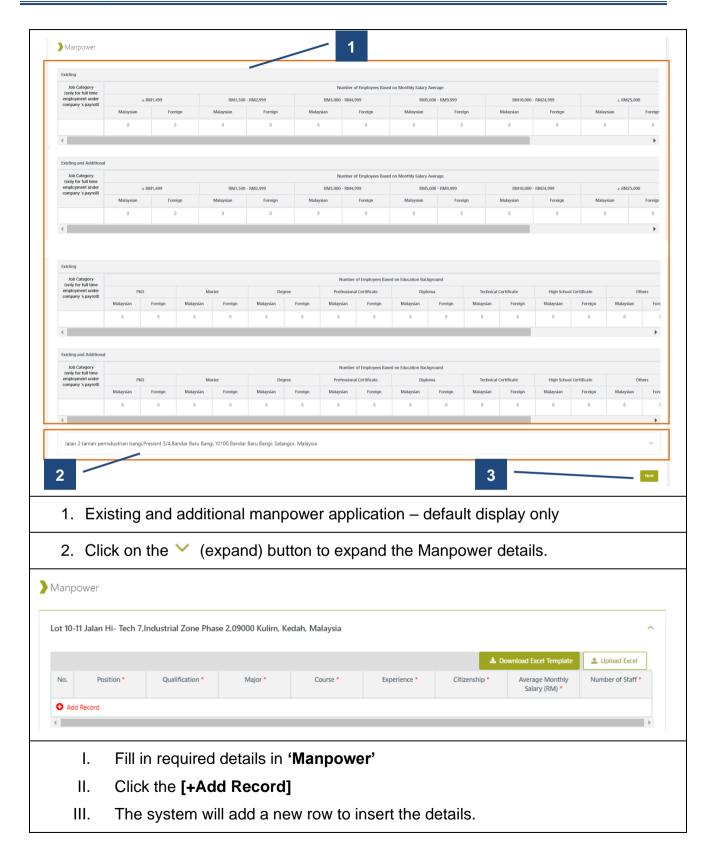
- 8. Fill in loan details in:
  - a) Domestic Loan
  - b) Foreign Loan
  - c) Total Loan will be auto calculate depends on input above

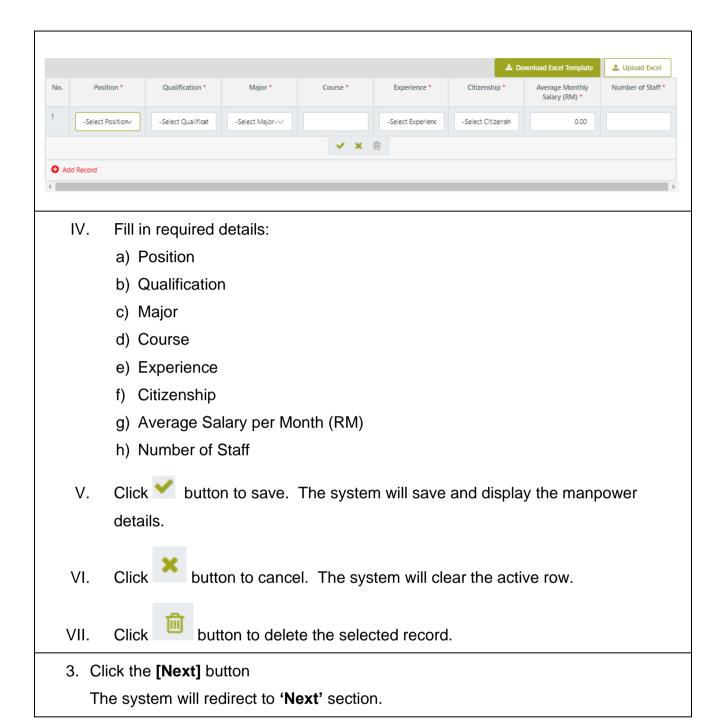


- 9. Fill in other source details in
- 10. Total Financing will be will be auto calculate depends on input above.
- 11. Click the [Next] button.

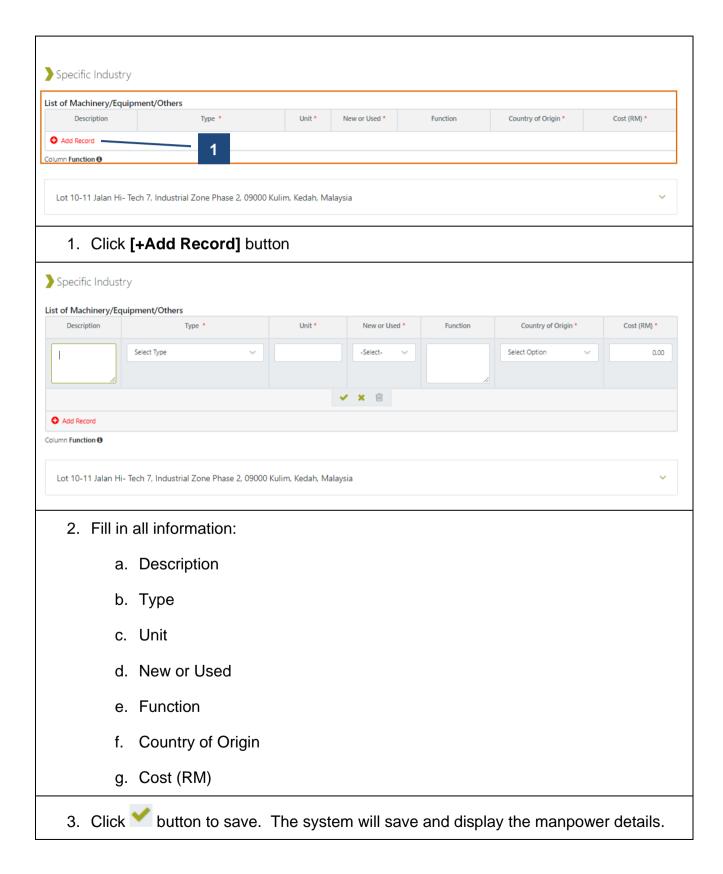
The system will redirect to 'Next' section.

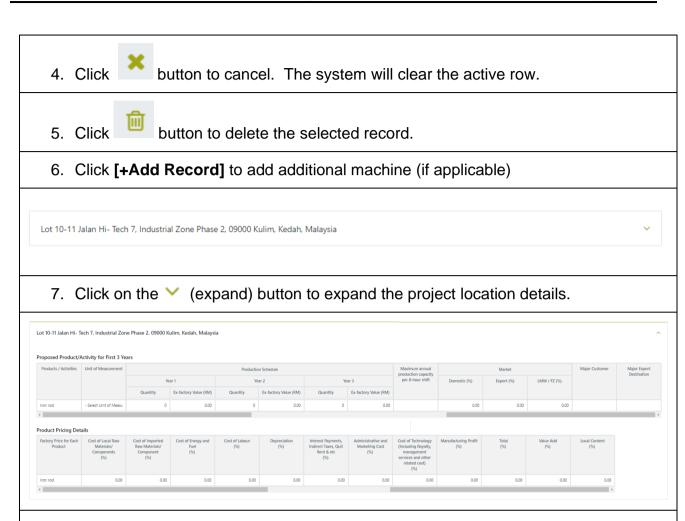
#### 3.6 Manpower





## 3.7 Specific Industry





- 8. Fill in the details for:
  - a. Proposed Product/Activity for First 3 Years
  - b. Product Pricing Details



- 9. Click item in the Proposed Product/Activity, system will allow applicant to fill in the details.
- 10. Click item in the Product Pricing Details, system will allow applicant to fill in the details.

11. Click button to save. The system will save and display the manpower details.

12. Click button to cancel. The system will clear the active row.

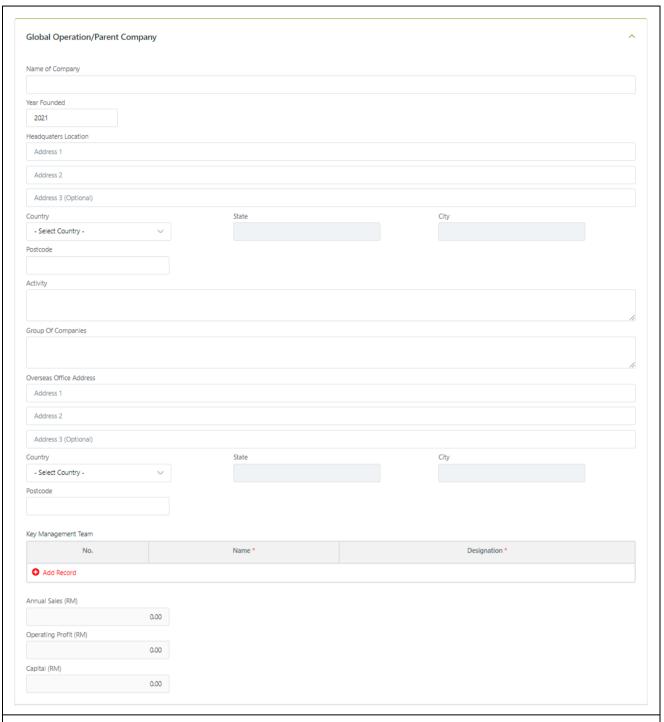
13. Click button to delete the selected record.

14. Click the [Next] button, system will redirect to 'Next' section.

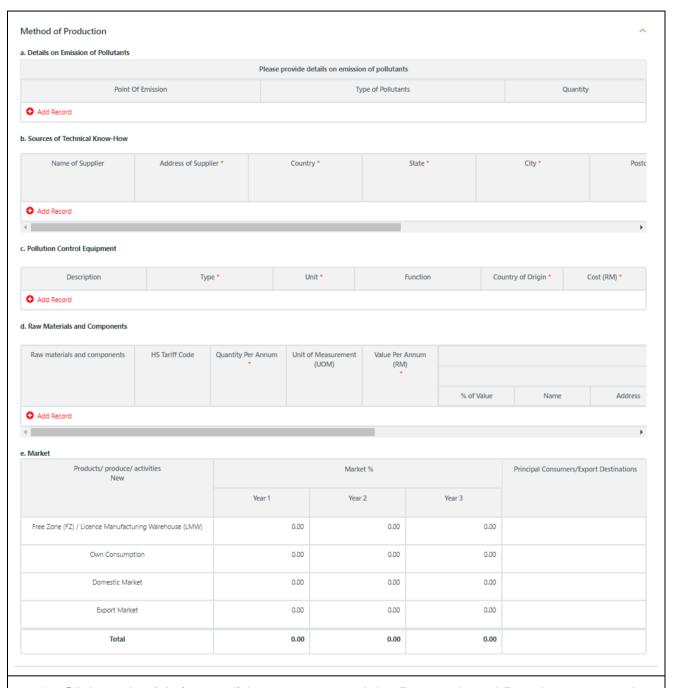
#### 3.8 Additional Information



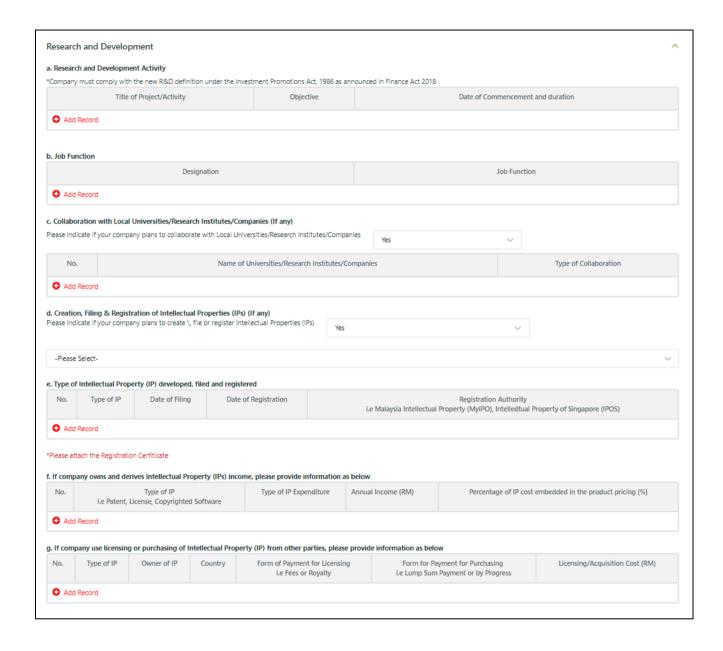
1. Click on the ✓ (expand) button to expand the Global Operation/Parent Company section. Fill in the information. (if applicable)



- 2. Click on the (expand) button to expand the Method of Production section. Following are the mandatory sections:
  - i. Table (d) Raw Materials and Components
  - ii. Table (e) Market

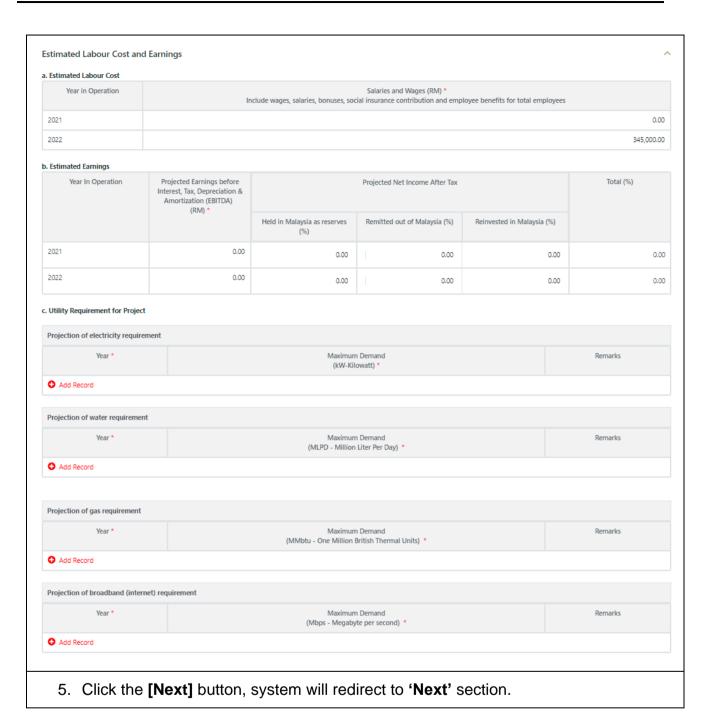


3. Click on the ✓ (expand) button to expand the Research and Development section. Fill in the information. (if applicable)

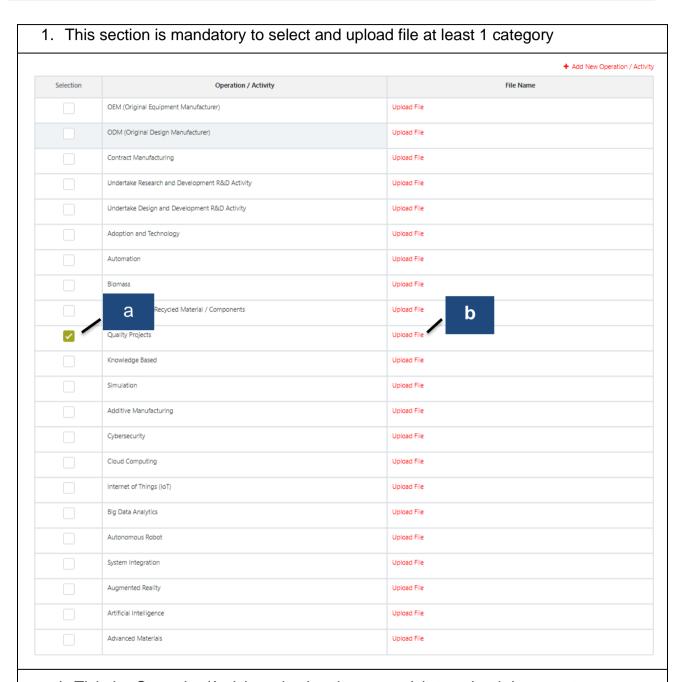




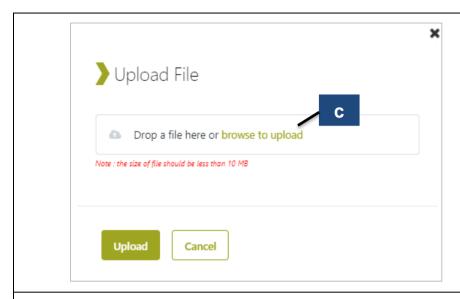
- - i. Table (a) Estimated Labout Cost
  - ii. Table (b) Estimated Earnings



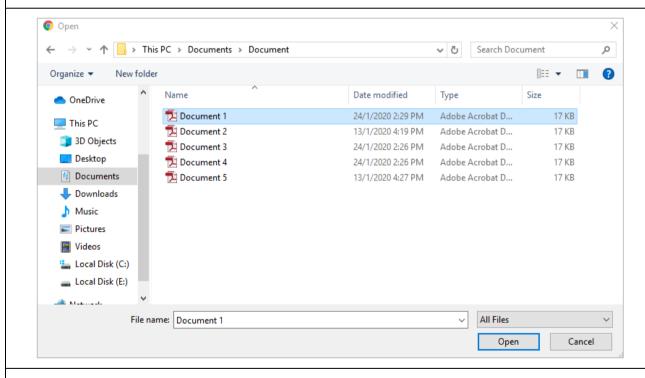
## 3.9 Company Operation and Technology



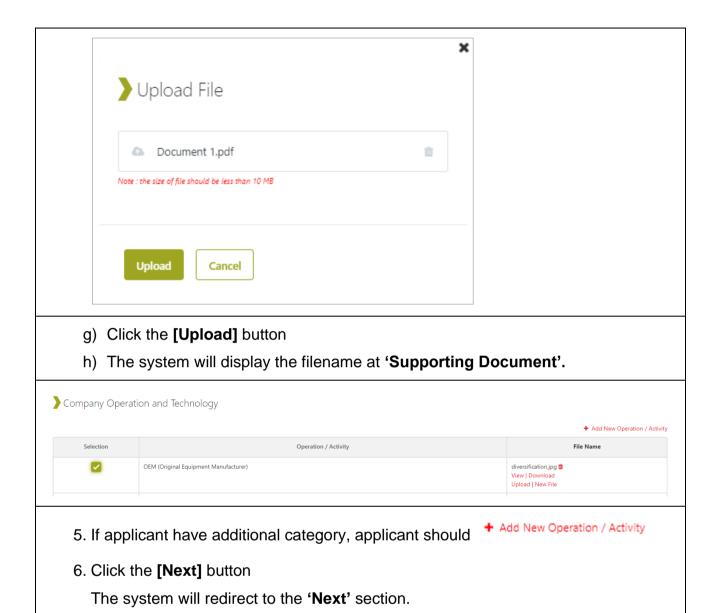
- a) Tick the Operation/Activity selection that user wish to upload document
- b) Click the **[Upload File]** link to upload document. The system will display pop-up message '**Upload File**'



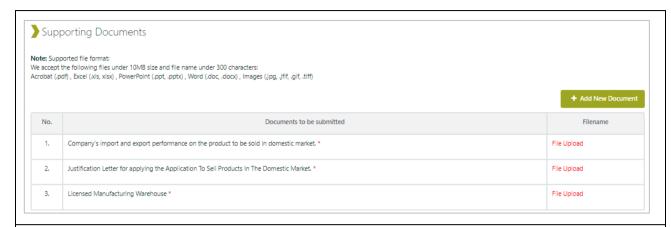
- c) Click the 'browse to upload'
- d) The system will open the windows file upload.



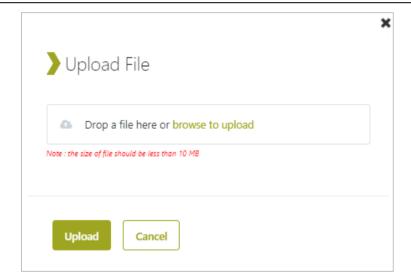
- e) Select a file and click [Open] button
- f) The system will display the filename and ready to be uploaded.



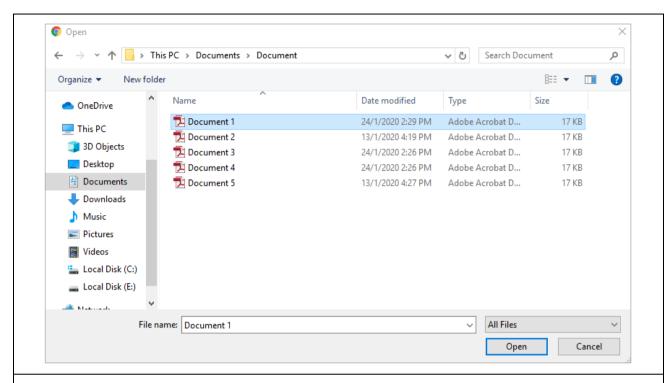
## **3.10** Supporting Documents



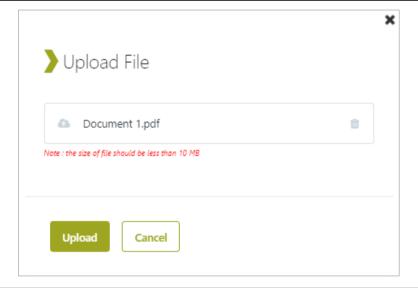
- 1. Upload mandatory document (denoted as '\*' sign) by click [Upload File]
- 2. The system will display pop-up message 'Upload File'



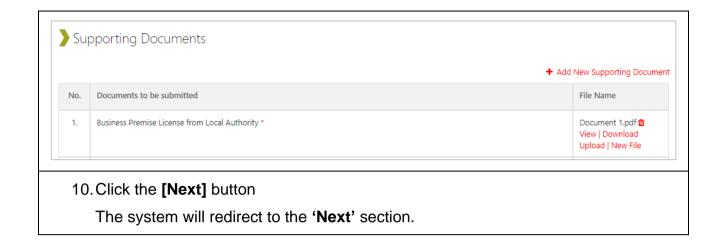
- 3. Click the 'browse to upload'
- 4. The system will open the windows file upload.



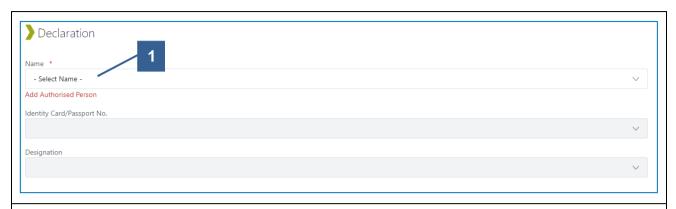
- 6. Select a file and click [Open] button
- 7. Then system will display the filename and ready to be uploaded.



- 8. Click the [Upload] button
- 9. The system will display the filename at 'Supporting Document'.



#### 3.11 Declaration



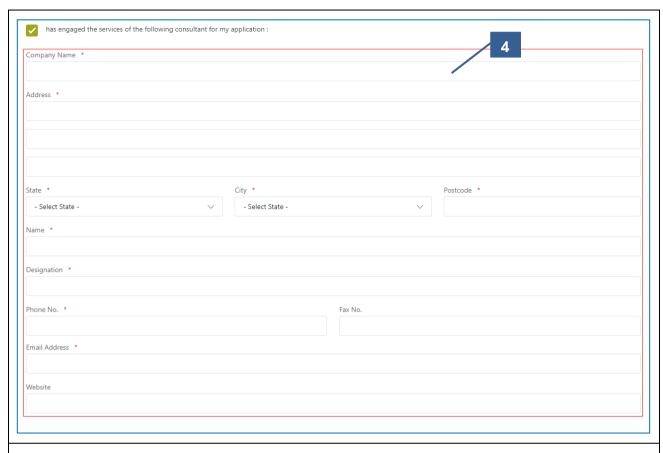
1. Click the dropdown 'Name'. Select an Authorised Person from the dropdown list.



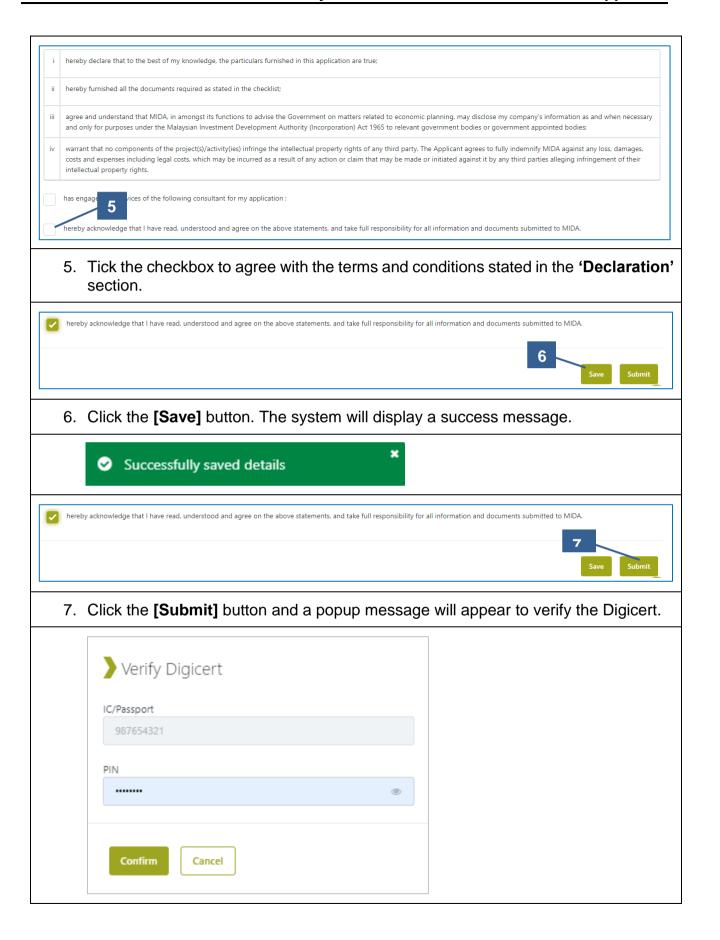
- 2. The system will auto-fill:
  - a) Identity No./Passport No.
  - b) Designation



3. Tick the checkbox if engaging consultant services.



- 4. Fill in Consultant details such as:
  - (a) Company Name
  - (b) Address
  - (c) State
  - (d) City
  - (e) Postcode
  - (f) Name
  - (g) Designation
  - (h) Phone No.
  - (i) Fax No.
  - (j) Email Address
  - (k) Website



- 8. Click the [Cancel] button system will return to the 'Declaration' section.
- 9. Insert PIN and click the [Confirm] button
- 10. The system will display a success message.

Application DS202201128 has been submitted

11. The system will show the above pop-up message as the submission is successful. Now the user may wait for the notification email from MIDA regards the further process.



#### InvestMalaysia - Application ML202100133 is in Review

Dear Applicant

You have successfully submitted your application to InvestMalaysia Online Portal. MIDA is reviewing the application.

The details of the application are as follows:

Company Name : FA INDUSTRIES SDN BHD Application No. : ML202100133

Application: Manufacturing Licence (Manufacturing)

Thank you.

Regards,

InvestMalaysia Administrator

#### Malaysian Investment Development Authority (MIDA)

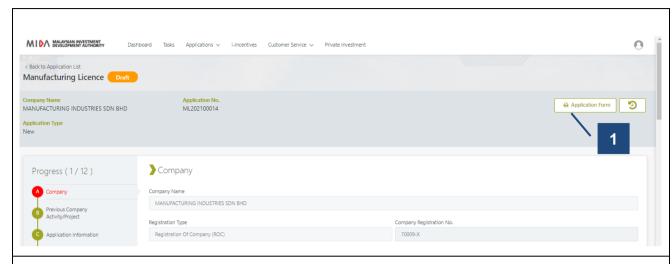
MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

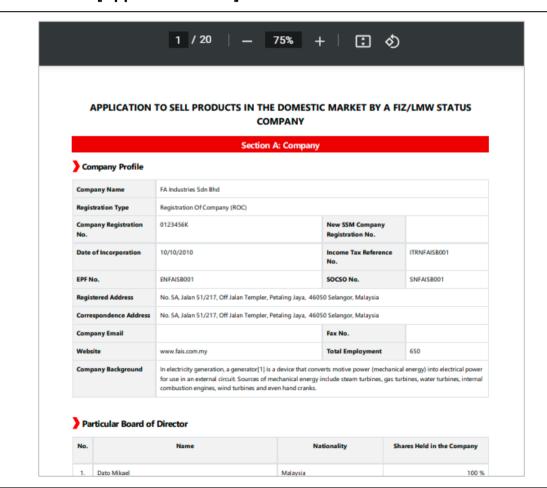
InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

## 3.12 Print Preview Application Form



1. Click on the [Application Form] button.



2. The web browser will open a new tab and display the print preview format of the Application Form. Scroll down the document to view all pages.

## 3.13 Application is Submitted to processing division



## InvestMalaysia - Submitted Application ML202100048

Dear

Application ML202100048 has been submitted to Chemical & Advanced Materials Division.

The details of the application are as follows:

Company Name: SEMICONDUCTOR INDUSTRIES SDN BHD

Application No.: ML202100048

Application: Manufacturing Licence (Manufacturing)

Submission Date: 14/01/2021

Thank you.

Regards,

InvestMalaysia Administrator

#### Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: <a href="mailto:investmalaysia@mida.gov.my">investmalaysia@mida.gov.my</a>

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

## 3.14 Application is Returned by MIDA due to incomplete information



## InvestMalaysia - Returned Application ML202100049

Dear midamalaysia 123,

Your application ML202100049 has been returned.

Remark: No product description

Please update and resubmit your application.

Thank you.

Regards,

InvestMalaysia Administrator

#### Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: <a href="mailto:investmalaysia@mida.gov.my">investmalaysia@mida.gov.my</a>

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

## 3.15 Acknowledgement Email and Letter when application is received and being processed



#### InvestMalaysia - Permohonan Diterima MIDA ML/2021/00026

Tuan/Puan,

Adalah dimaklumkan bahawa permohonan syarikat tuan/puan telah diterima dan sedang dipertimbangkan.

No. Ruj. MIDA : ML/2021/00026 No. Ruj. Permohonan : ML202100047 Tarikh Diterima : 14/01/2021 09:18:36

Nama Syarikat : MANUFACTURING INDUSTRIES SDN BHD

No. Pendaftaran Syarikat : 70009-X
Pegawai Dihubungi : Faridah Ariffin
Jawatan : Manager
No. Telefon : 01101234567
Emel :

Alamat

Bahagian : Kimia dan Bahan Termaju

Pengarah/Timbalan Pengarah

No. Telefon : 0322676773

Emel :

Sekian, terima kasih.

InvestMalaysia Administrator

#### Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: <a href="mailto:investmalaysia@mida.gov.my">investmalaysia@mida.gov.my</a>

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

#### 3.16 Email Notification when application is successful



# InvestMalaysia - Pemberitahuan Surat Keputusan [Company Name] Reference No.]

Tuan/Puan,

Adalah dimaklumkan bahawa Surat Keputusan bagi permohonan syarikat tuan/puan [Company Name] [Reference No.

Surat Keputusan tersebut boleh dimuat turun menerusi:

Surat Keputusan: PDA/2021/00011

MIDA menggunapakai Tandatangan Digital (Public Key Infrastructure (PKI/Digital Certificate)) ke atas Surat Keputusan yang dikeluarkan. Penggunaan sistem ini membolehkan:

- i) Pihak syarikat tuan/puan menerima Surat Keputusan secara online.
- ii) Pihak Kementerian Kewangan, MITI, dan Jabatan Kastam DiRaja menerima dan mengakses Surat Keputusan secara online.

Sekian, terima kasih.

InvestMalaysia Administrator

#### Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

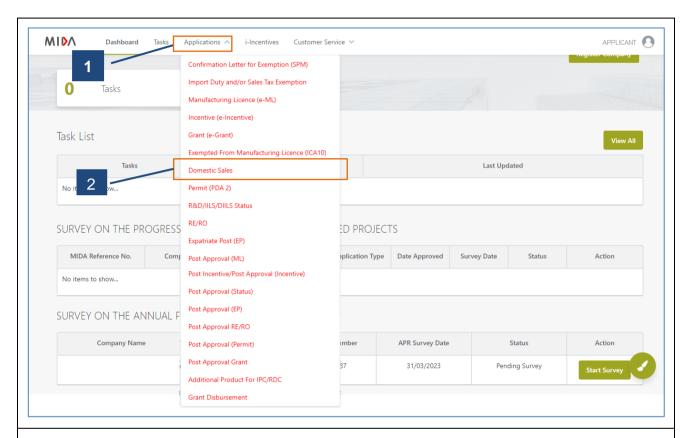
Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

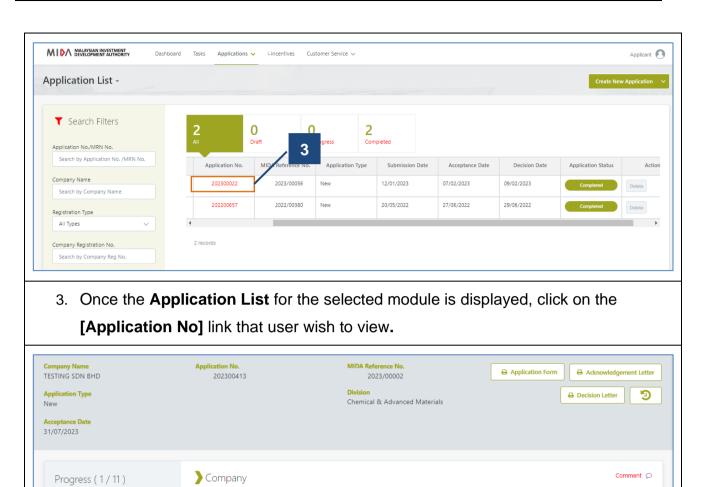
#### 3.17 Download Decision Letter and Verify QR Code

#### 3.17.1 View Successful Application



Upon receiving email notification when application is successful, user shall be able to view the Decision Letter in the application form.

- 1. To view the application, click on the **[Applications]** menu. The system will display all online modules in the dropdown menu.
- 2. Click on the module link that user wish to open



4. System will display the selected application form

Company Profile

TESTING SDN BHD

Company Name

#### 3.17.2 Download Decision Letter

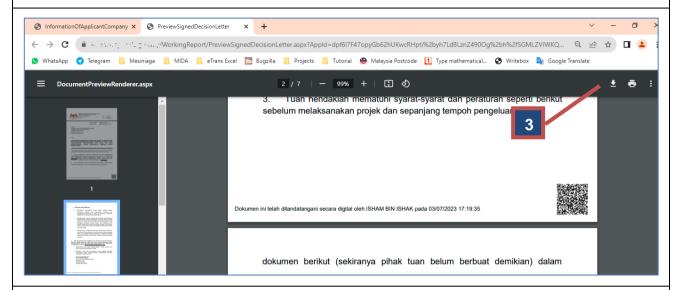
A Company

Previous Company

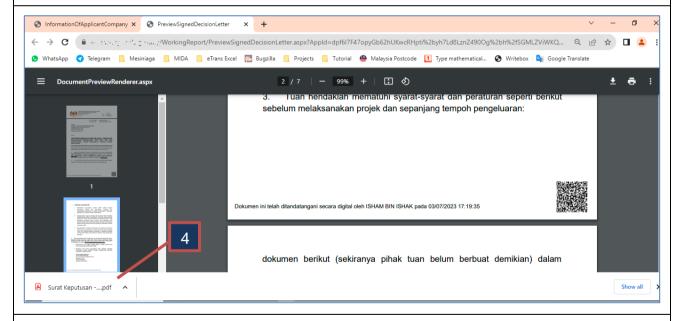
Activity/Project



1. From the Application Form header, click on the [Decision Letter] action button.

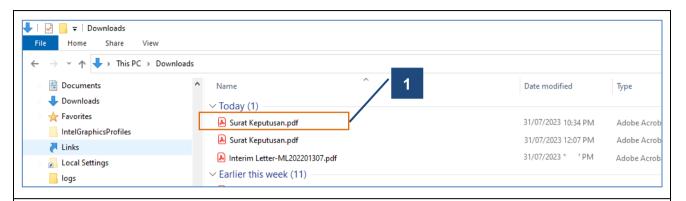


- 2. System will display the Decision Letter in a new browser tab.
- 3. Click on the [Download] icon to download the document to local folder.

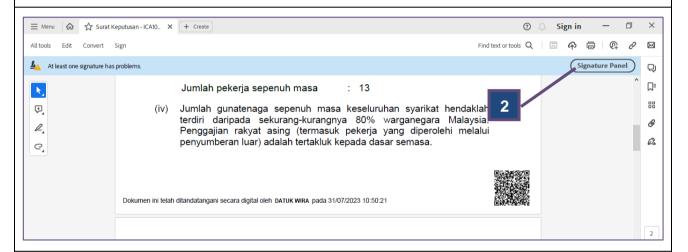


4. System will download the Decision Letter and save in PDF format.

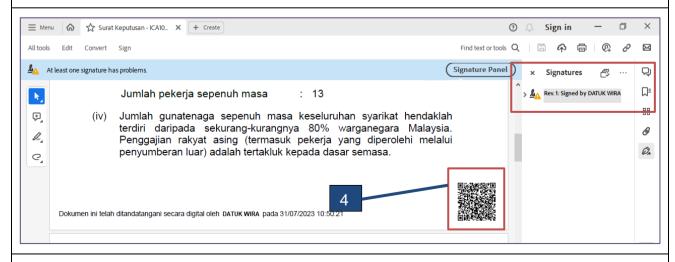
#### 3.17.3 Verify QR Code



 Once the Decision Letter is downloaded, navigate to the location of the document and launch the document.



2. System will display the selected document in PDF Reader application. At the top right of the document, user can click the **[Signature Panel]** to view the digital signature details.



3. System will display the name of the Officer who digitally signed the letter.

- 4. At the bottom of the first page, there is a QR Code that user can scan using a mobile application to validate the letter.
- 5. The QR Code embedded in the document **can only** be read by **eValidator** mobile application.
- 6. Please refer to the User Guide document "[Invest Malaysia] eValidator Mobile Application" (MIDA QR Code mobile application) on how to install the mobile application.

## **Appendix 1: System Flow Diagram**

