

Representative Office (RE) Regional Office (RO) User Guide for Applicant

Learn About the System



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InvestMalaysia User Guide [Applicant]

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Chapter 1 INTRODUCTION

This user guide will walkthrough the process of submitting a Representative Office[RE] / Regional Office[RO] application by providing step-by-step instructions with illustrations to help applicant understand each step requires.

1.1 Intended User

This user guide is targeted for:

• Applicant or Company

1.2 Web Browser

Best viewed in 1024 x 768 using <u>Google Chrome</u> or <u>Mozilla Firefox</u>. This website is mobile responsive.

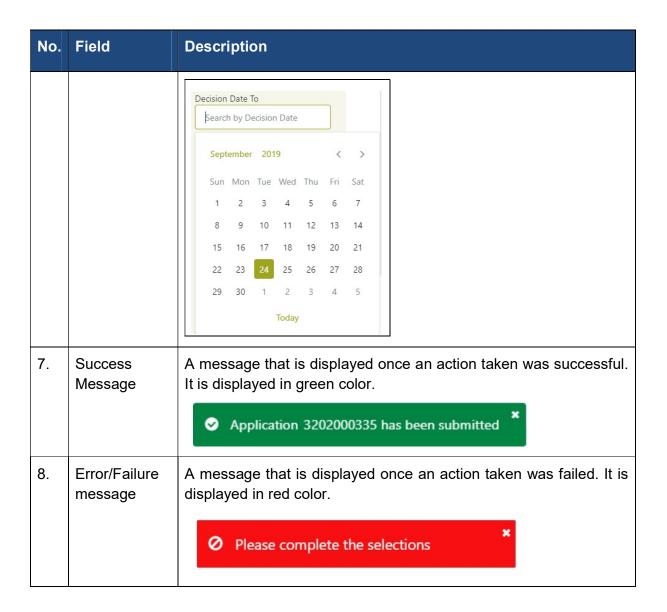
1.3 **URL**

https://investmalaysia.mida.gov.my

1.4 Common Fields and Definitions

No.	Field	Description
1.	Textbox	A box that allow user to type-in information. Usually, it has characters limit. Correspondence Address 9800 Montgomery Blvd NE
		If there is an asterisk (*) mark at the textbox, it means the information is required/mandatory.

No.	Field	Description
2.	Button	An item that allow user to click and it will respond according to it's purpose; usually denoted as the button's name. Search
3.	Radio button	A selection features that allows the user to choose only ONE selection from the data sets. Usually it's round-shaped. Options Option 1 Option 2 Option 3
4.	Check Box	A selection features that allows the user to check/uncheck selections from the data sets. Usually it's box-shaped. Selection Item 1
5.	Dropdown	A features that allows user to select a value from a series of option. Usually when user click a dropdown, a list of options will be displayed vertically and user may select one value from the list. Status Please Select Active Deactivated
6.	Calendar	A features that allows user to select a date from a calendar and/or time from a time range.



Chapter 2 INVEST MALAYSIA ONLINE PORTAL

2.1 Login Page



1. Open web browser.

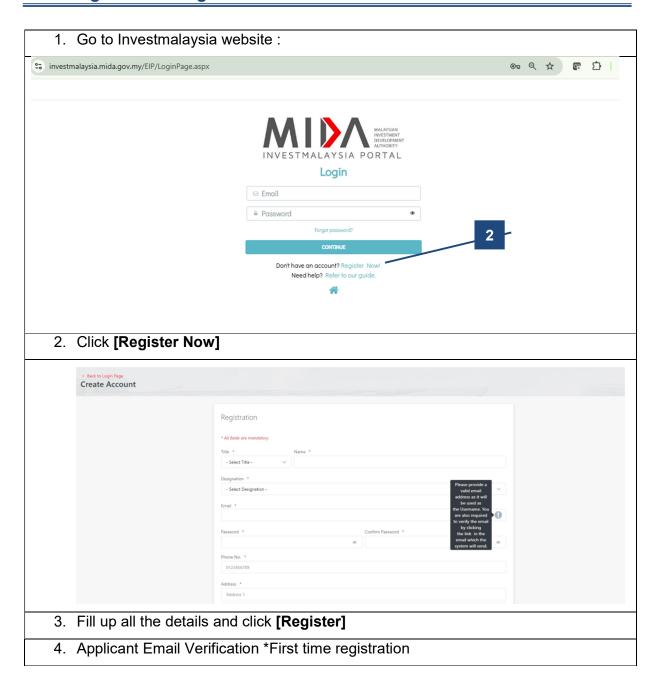
Insert URL: http://investmalaysia.mida.gov.my

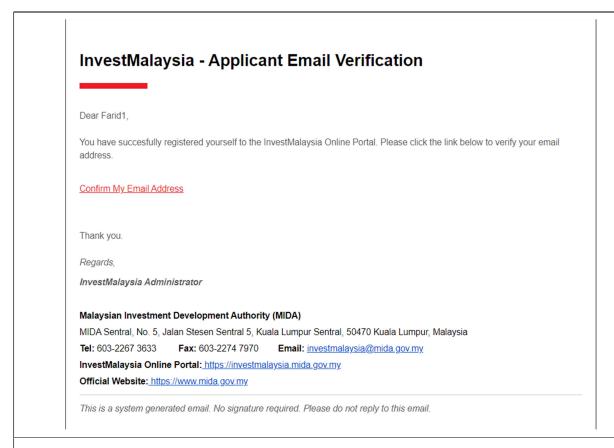


2. Click Login link to login to the system.

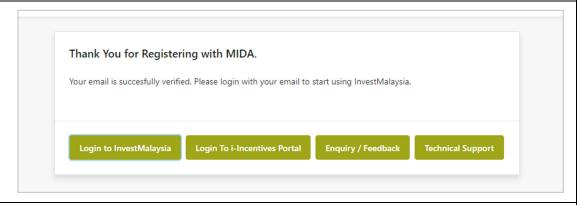


2.2 Registration Page

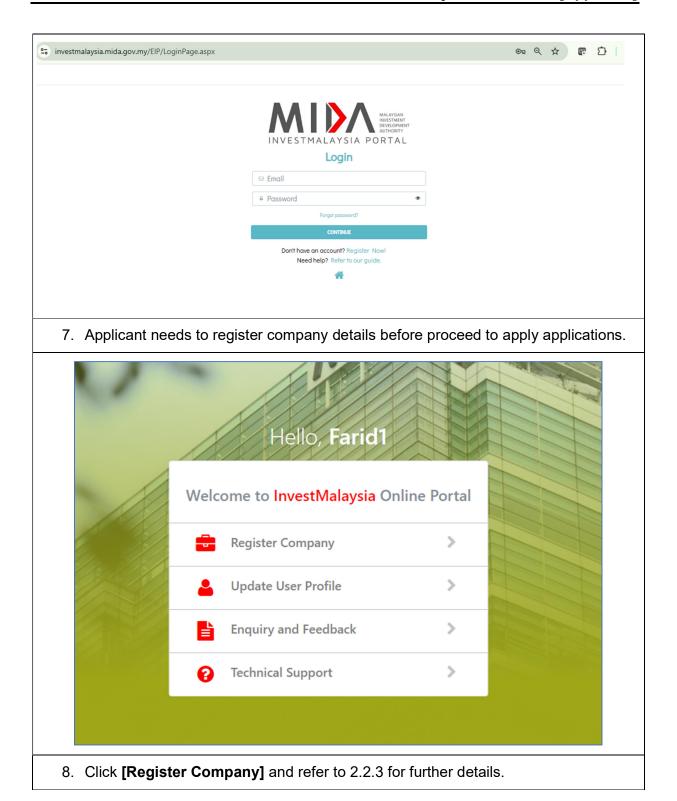




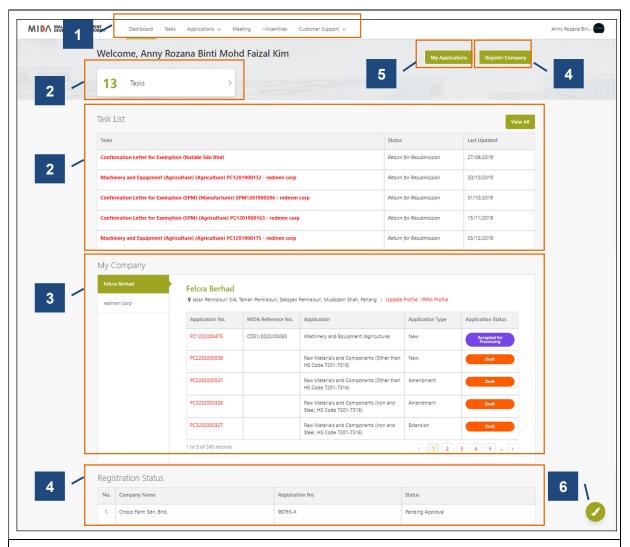
5. Once click on – [Confirm My Email Address] – system will pop up navigation screen



6. Click [Login to investMalaysia]

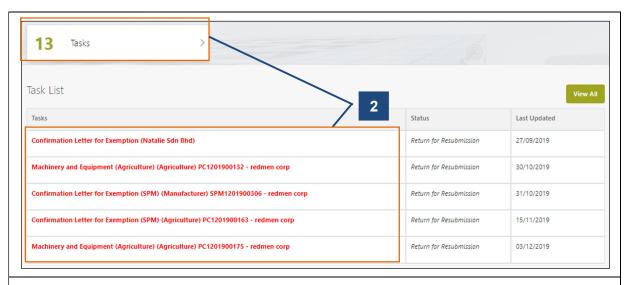


2.3 Dashboard Page

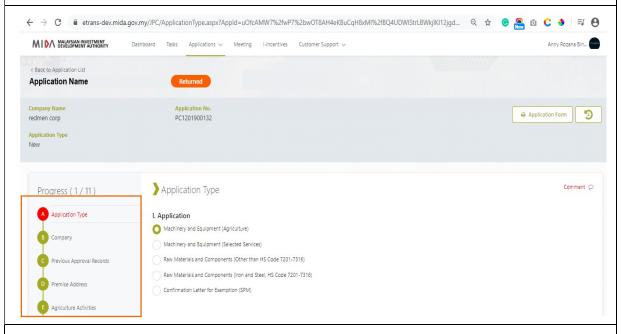


- 1. The **Main Menu** is a menu that will be on every page to make it easy for users to access each page.
- 2. The **Tasks and Task List** shall display a task list that needs to take action by the applicant (**Refer 2.2.1 Task List**).
- 3. **My Company** shall display a list of companies and applications for the applicant (Refer 2.2.2 My Company).
- Register Company to allow applicants to create a new company (Refer 2.2.3 Register Company).
- 5. **My Applications** shall display a list of applications for the company and to create new application (**Refer 2.2.4 My Applications**).
- 6. Color Brush to customize the theme (Refer 2.2.5 Color Brush).

2.3.1 Task and Task List

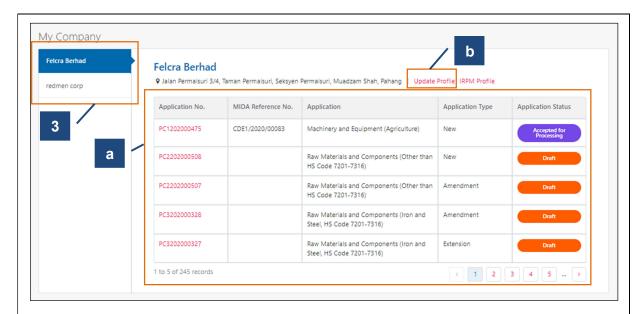


2. Click the application and below page shall be displayed.



Applications that are returned by the officer for correction purposes or for more information will be listed on the task list.

2.3.2 My Company



My Company section include 3 main items which are a list of companies, a list of applications, and a company profile update.

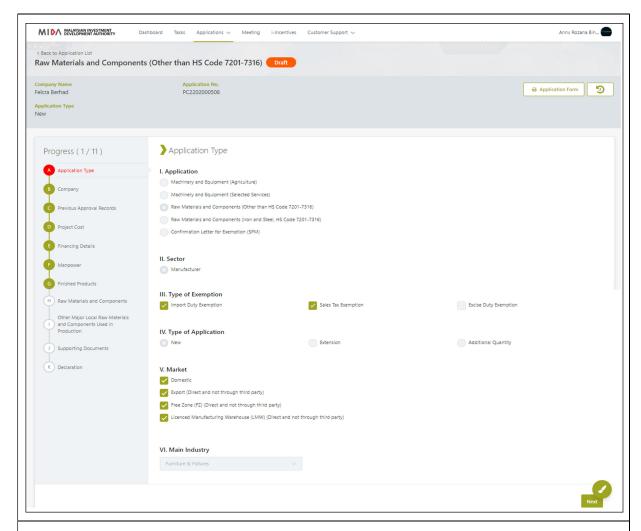
3. Select any of the listed companies

A list of applications for the company shall be displayed.



a. Click the [Application No.] link

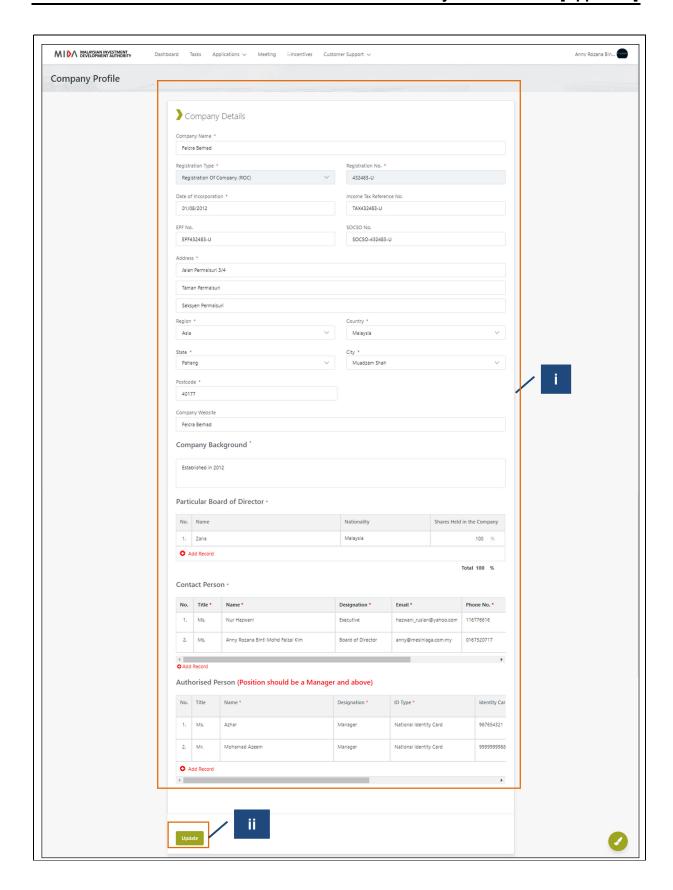
The application page shall be displayed.



The system shall display all sections and the section details. The company can view, update, and delete the information.



c. Click the [Update Profile] linkCompany Details page shall be displayed.



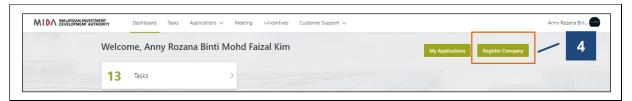
i. Update the company's profile and all required details: a) Date of Incorporation * b) Income Tax Reference No. c) EPF No. d) Socso No. e) Address * f) Poscode * g) Region * h) Country * i) State * j) City * k) Company Website I) Company Background * m) Particular Board of Director * n) Contact Person * o) Authorised Person (Position: Manager and above) *

Click the [Update] button and system shall display success message:

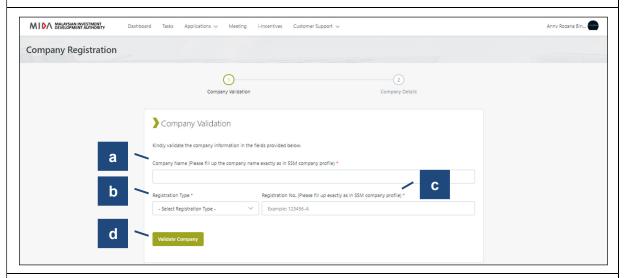
Company info is updated.

ii.

2.3.3 Register Company



Click the [Register Company] button
 Register Company page shall be displayed.



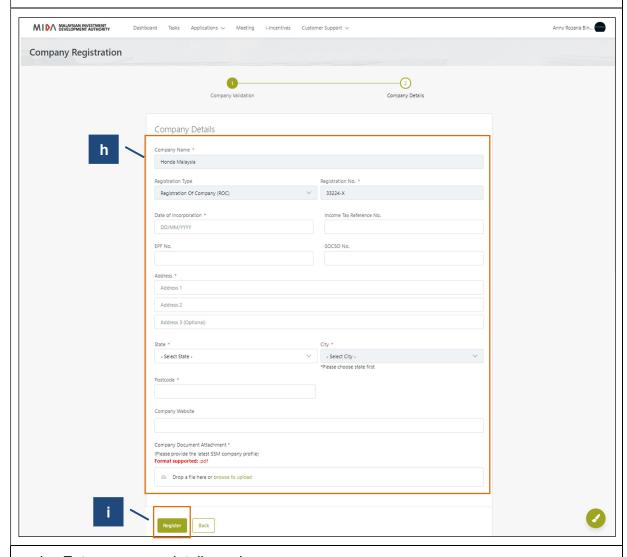
- a. Enter the exact details for Company Name * (This includes symbol characters (.)
 and abbreviations (Sdn Bhd));
- b. Registration Type *;
- c. Registration No. *; and
- d. Click the [Validate Company] button



e. If the company is registered with MIDA, the system will display the above message.



- f. If the company is not registered with MIDA, the system will display the above message.
- g. Click the [Register] button to proceed with company registration.



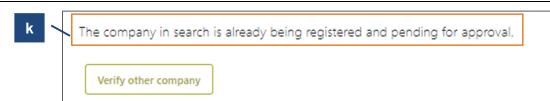
- h. Enter company details such as:
 - i. Date of Incorporation *
 - ii. Income Tax Reference No.

- iii. SOCSO No.
- iv. EPF No.
- v. Address *
- vi. State *
- vii. City *
- viii. Postcode *
- ix. Company Website
- x. Company Document Attachment * (Latest SSM company profile)
- i. Click the [Register] button

Your Company Is Now Pending for Approval!

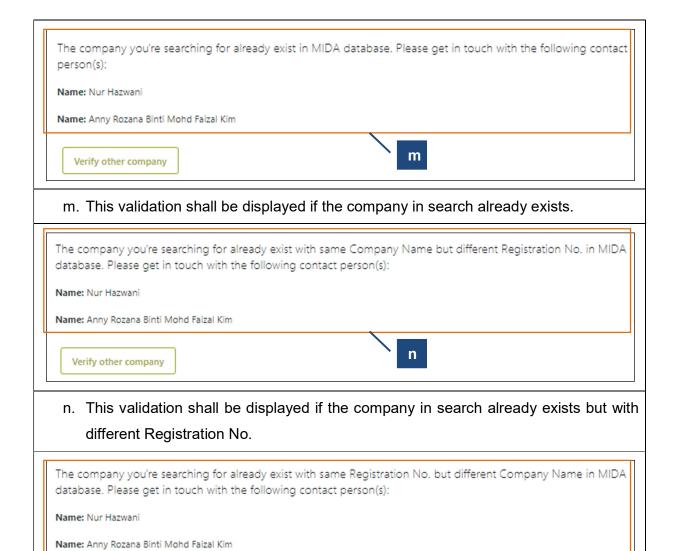
Your company is succesfully registered and pending for approval from MIDA. You will receive an email notification once your company registration is approved.

j. The system will prompt the above message. Once the result is ready, the user will receive an email.





- k. This validation shall be displayed if the company in search is already being registered and pending for approval.
- Registration Status will be displayed on the dashboard.



o. This validation shall be displayed if the company in search already exists with the same Registration No. but different Company Name.

0

p. Click the [Verify other company] button to verify other companies.

Verify other company

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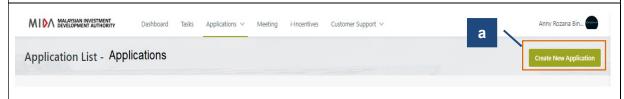
2.3.4 Applications



5. Click the [Applications] menu

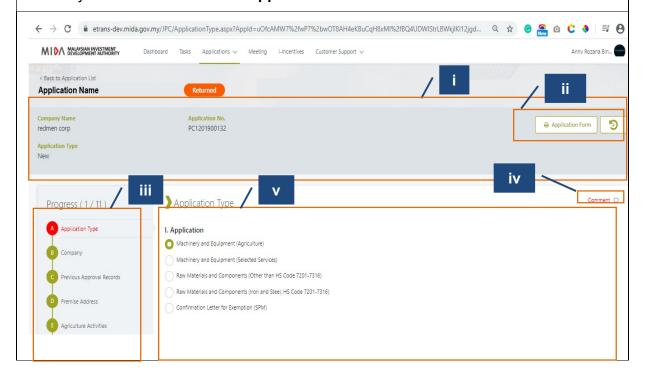
The system will display all online applications in the dropdown menu.

Click on the selected application the system will redirect to the 'Application' page.



a. Click the [Create New Application] button

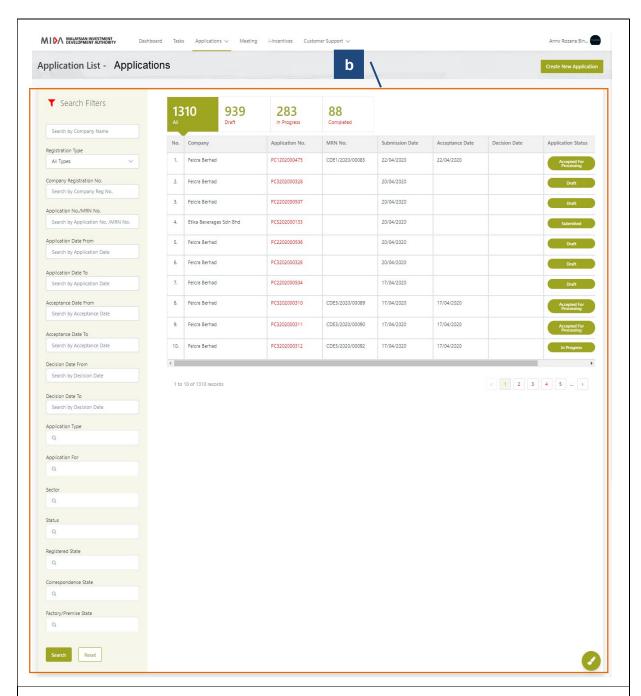
Depending on the selected application the system will redirect to the 'Application' or 'Application Wizard'. Click the [Create New Application] button and the system will redirect to the 'Application Form'.



There is 4 component in the 'Application Form' page which are:

- i. **Banner** will display basic application information such as:
 - Company Name
 - Application No. and
 - Application Type
- ii. List of **Buttons** will display Application Form Print Preview and Application

 Trail
- iii. List of **Sections** will display all sections involved in the application form
- iv. Section's **Comment** MIDA officers and Applicant/Company can post, response and read comments related to the section.
- v. **Application Form** will display the detailed application form and need to fill in by the applicant/company



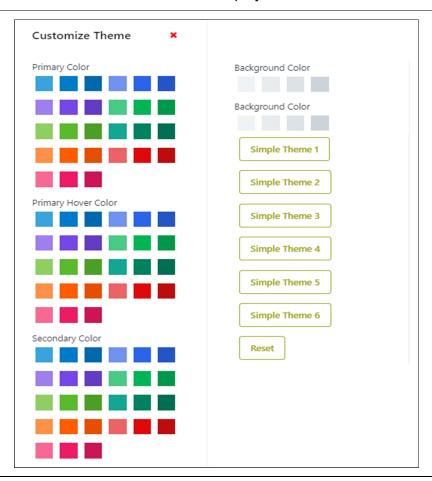
b. The system provides a search page for applicant/company to search the application information by entering information such as Company Name, Application No., MIDA Reference No., Sector, Status, and a combination of some application information.

2.3.5 **Color Brush**



6. Click the [Color Brush] icon

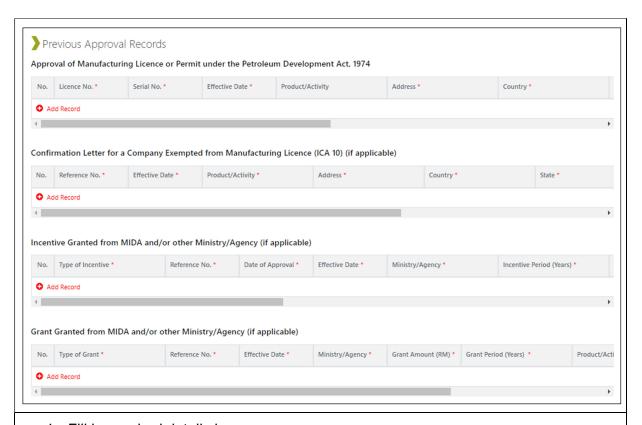
The customize theme screen shall be displayed.



The applicant should be able to customize the InvestMalaysia theme by clicking Primary, Hover, Secondary, and Background Color. Customize themes can be saved and can be changed anytime. The theme can be reset as a default theme by clicking the 'Reset' button.

Chapter 3 COMMON SECTIONS FOR (ALL APPLICATION)

3.1 Previous Approval Records

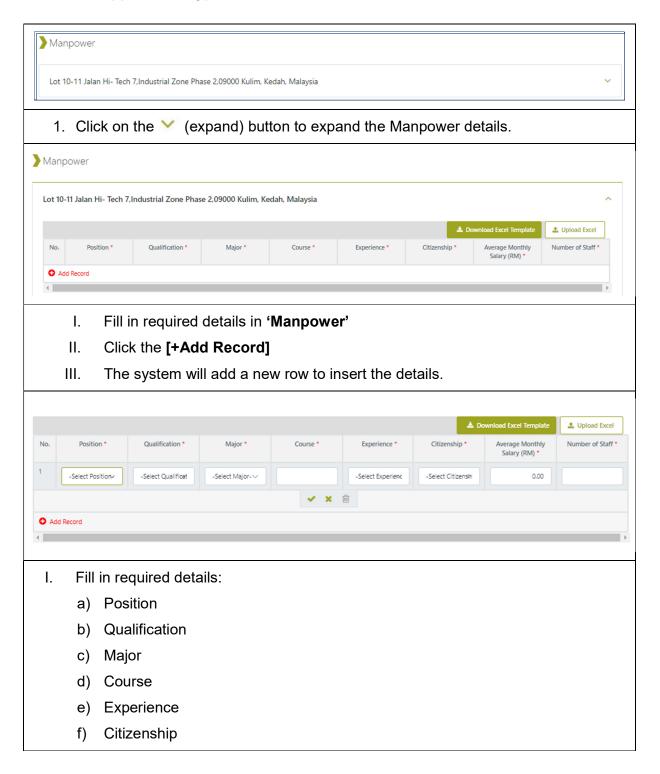


- 1. Fill in required details in:
 - a) Approval of Manufacturing Licence/Permit under the Petroleum Development Act, 1974 (Add at least 1 item)
 - b) Confirmation Letter for a Company Exempted from Manufacturing License (ICA 10) (if applicable)
 - c) Incentive Granted from MIDA and/or other Ministry/Agency (if applicable)
 - d) Grant Granted from MIDA and/or other Ministry/Agency (if applicable)
- 2. Click the [Next] button

The system will redirect to 'Next' section.

3.2 Manpower

3.2.1 Application Type - New



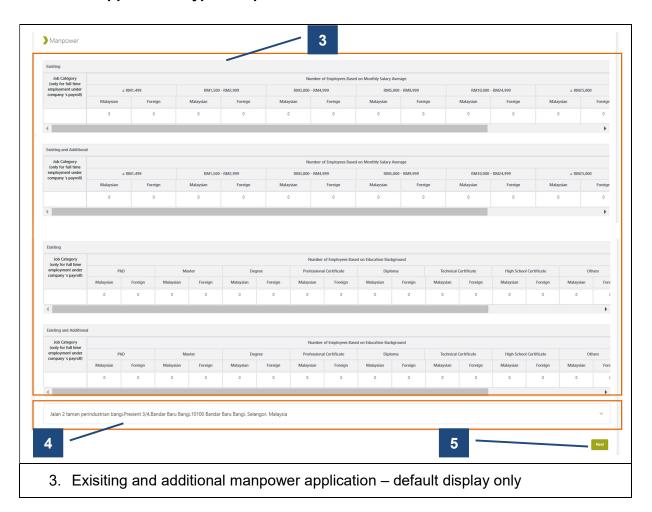
- g) Average Salary per Month (RM)
 h) Number of Staff

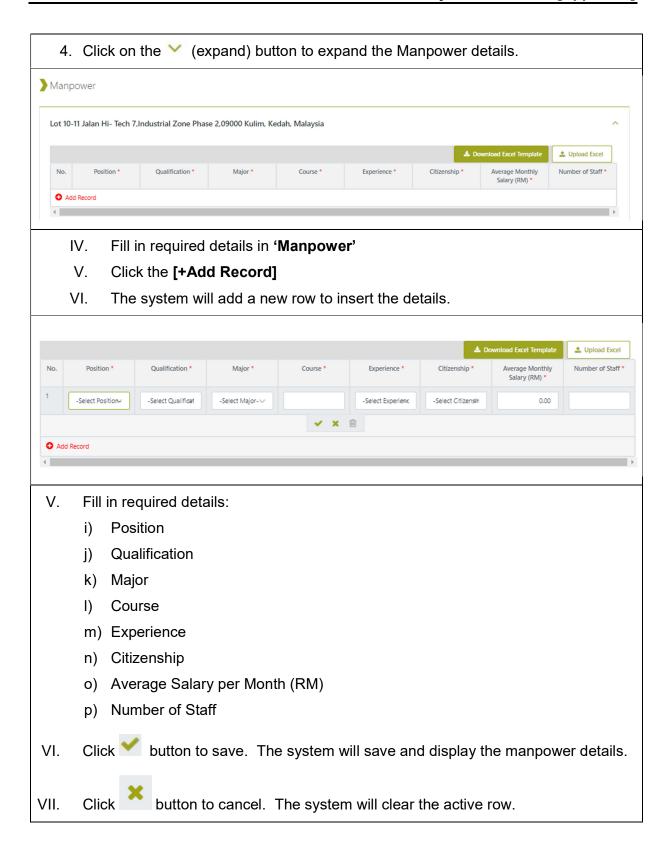
 II. Click button to save. The system will save and display the manpower details.

 III. Click button to cancel. The system will clear the active row.

 IV. Click button to delete the selected record.

 2. Click the [Next] button
 The system will redirect to 'Next' section.
 - 3.2.2 Application Type Expansion/Diversification





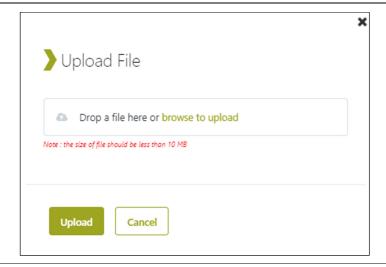
VIII. Click button to delete the selected record.

5. Click the [Next] button

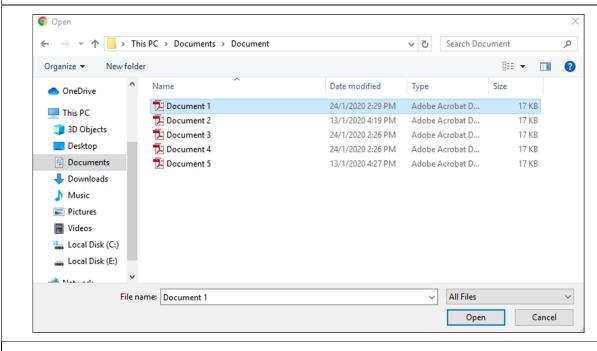
The system will redirect to 'Next' section.

3.3 Supporting Documents

- a) Upload mandatory document (denoted as '*' sign) by click [Upload File]
- b) The system will display pop-up message 'Upload File'

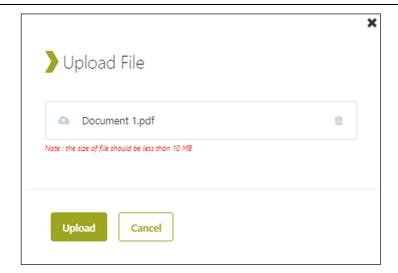


- c) Click the 'browse to upload'
- d) The system will open the windows file upload.

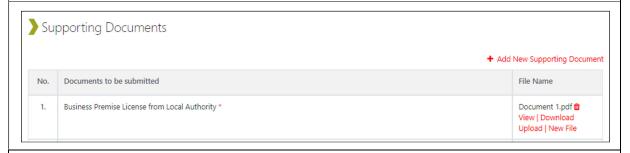


6. Select a file and click [Open] button

7. Then system will display the filename and ready to be uploaded.



- 8. Click the [Upload] button
- 9. The system will display the filename at 'Supporting Document'.



10. Click the [Next] button

The system will redirect to the 'Declaration' section.

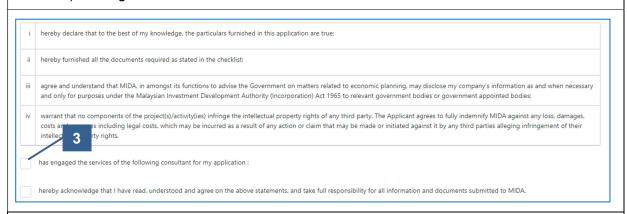
3.4 Declaration



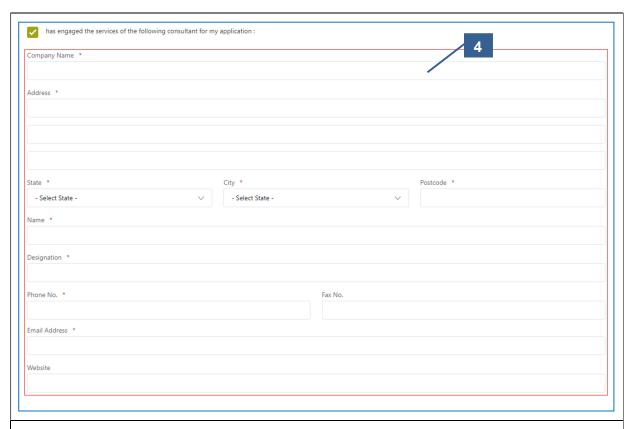
1. Click the dropdown 'Name'. Select an Authorised Person from the dropdown list.



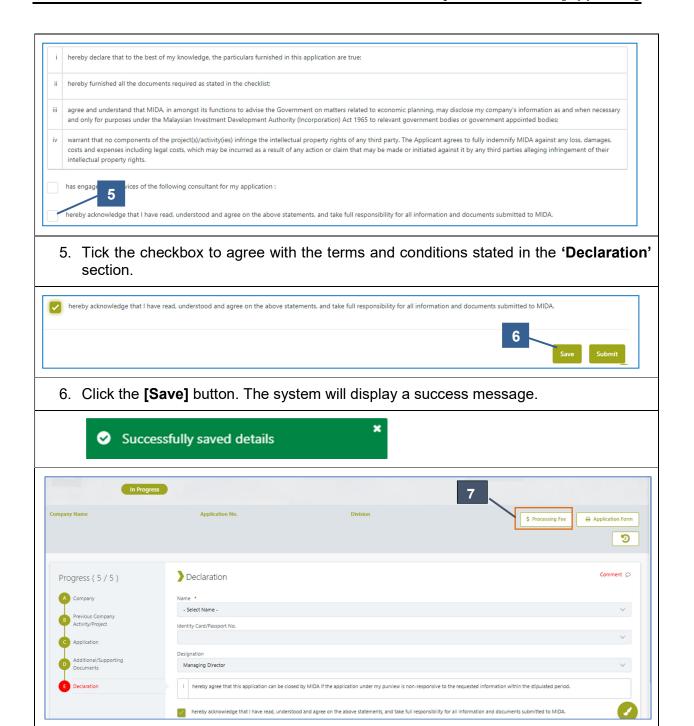
- 2. The system will auto-fill:
 - a) Identity No./Passport No.
 - b) Designation

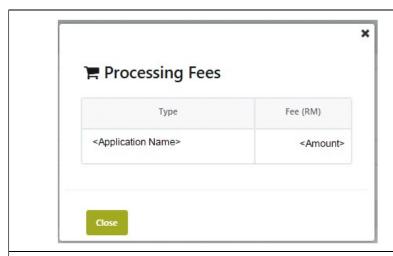


3. Tick the checkbox if engaging consultant services.



- 4. Fill in Consultant details such as:
 - (a) Company Name
 - (b) Address
 - (c) State
 - (d) City
 - (e) Postcode
 - (f) Name
 - (g) Designation
 - (h) Phone No.
 - (i) Fax No.
 - (j) Email Address
 - (k) Website

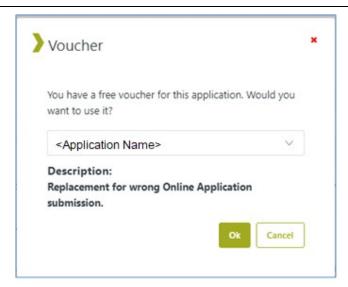




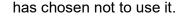
7. To check the application processing fee in the application header, click the [Processing Fee] button.

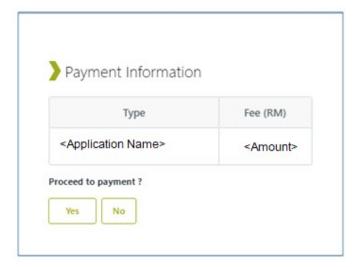


8. Click the **[Submit]** button, and a popup message will appear if the application requires a submission fee and the company has a free voucher, allowing it to be applied.

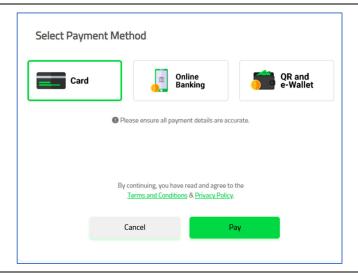


9. Click the **[Submit]** button, and a popup message will appear if the application requires a submission fee and the company either does not have a free voucher or

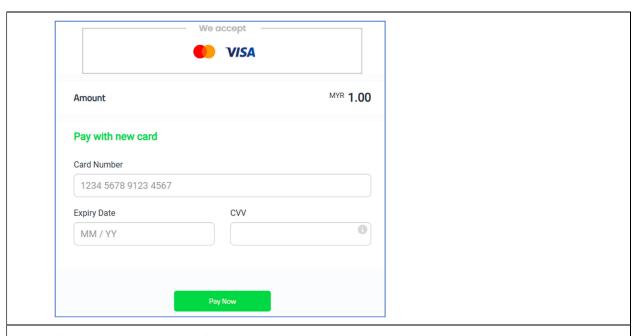




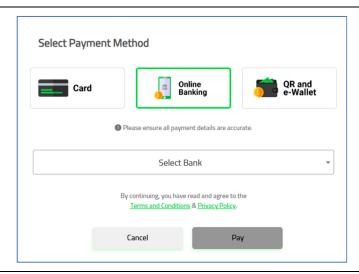
10. If the company clicks [Yes] to proceed with payment, the system will display the payment screen for the company to select payment option and click on [Pay] to make the payment.



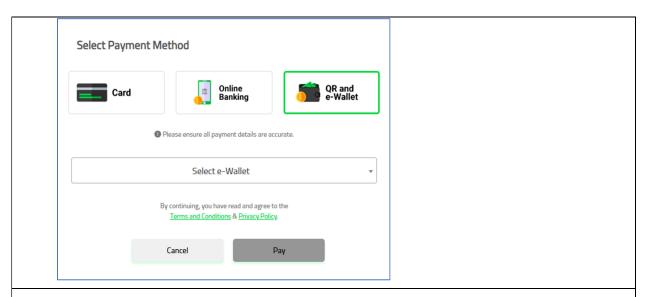
11. If the company select Card as payment option.



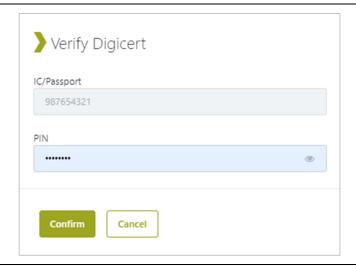
12. If the company select Online Banking as payment option.



13. If the company select QR and e-Wallet as payment option.



14. A popup message will appear to verify the Digicert if the payment has been made or if the application does not require a processing fee.



- 15. Click the [Cancel] button system will return to the 'Declaration' section.
- 16. Insert PIN and click the [Confirm] button
- 17. The system will display a success message.



18. The system will show the above pop-up message as the submission is successful. Now the user may wait for the notification email from MIDA regards the further process.

MIDA MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

InvestMalaysia - Application 3202000335 is in Review

Dear Anny Rozana Binti Mohd Faizal Kim,

You have successfully submitted your application to InvestMalaysia Online Portal. MIDA is reviewing the application.

The details of the application are as follows:

Company Name : Felcra Berhad Application No. : PC2202888886

Application: Rew Materials and Components (from and Otect, HO Gode 7201 7010)

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

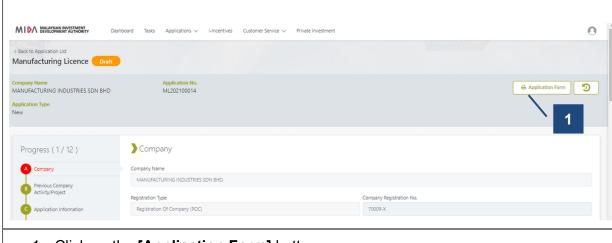
Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

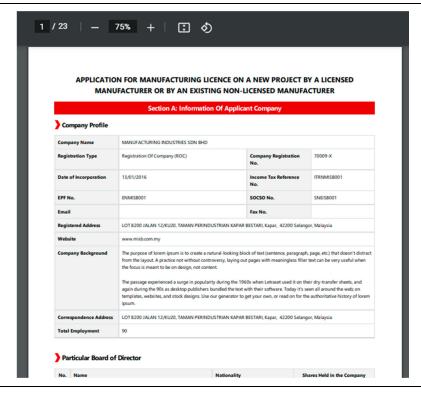
Official Website: https://www.mida.gov.my

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3.2 Print Preview Application Form



1. Click on the [Application Form] button.



2. The web browser will open a new tab and display the print preview format of the Application Form. Scroll down the document to view all pages.

3.3 Application is Submitted to processing division



InvestMalaysia - Submitted Application ML202100048

Dear

Application ML202100048 has been submitted to Chemical & Advanced Materials Division.

The details of the application are as follows:

Company Name: SEMICONDUCTOR INDUSTRIES SDN BHD

Application No.: ML202100048

Application: Manufacturing Licence (Manufacturing)

Submission Date: 14/01/2021

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

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3.4 Application is Returned by MIDA due to incomplete information



InvestMalaysia - Returned Application ML202100049

Dear midamalaysia 123,

Your application ML202100049 has been returned.

Remark: No product description

Please update and resubmit your application.

Thank you.

Regards,

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

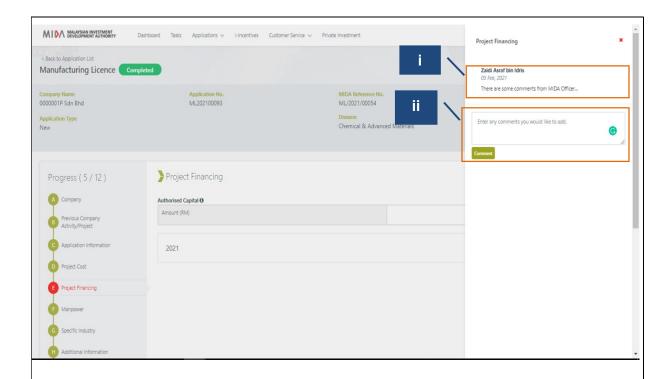
MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2287 3833 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

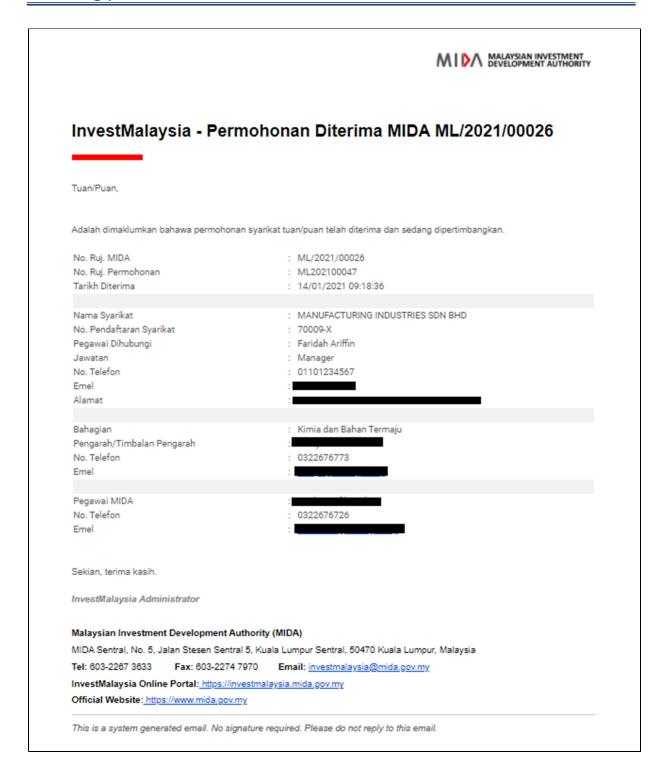
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Applicant/Company able to read and response to Officer comments related to the selected section:

- i. **Comments** User name, posted date, and comments.
- ii. **Post Comment** Enter comments in the textbox and click on "**Comment**" button to post the comments.

3.5 Acknowledgement Email and Letter when application is received and being processed



3.6 Email Notification when application is successful



InvestMalaysia - Pemberitahuan Surat Keputusan [Company Name] Reference No.]

Tuan/Puan.

Adalah dimaklumkan bahawa Surat Keputusan bagi permohonan syarikat tuan/puan [Company Name] [Reference No.

Surat Keputusan tersebut boleh dimuat turun menerusi:

Surat Keputusan

MIDA menggunapakai Tandatangan Digital (Public Key Infrastructure (PKI/Digital Certificate)) ke atas Surat Keputusan yang dikeluarkan. Penggunaan sistem ini membolehkan:

- i) Pihak syarikat tuan/puan menerima Surat Keputusan secara online.
- ii) Pihak Kementerian Kewangan, MITI, dan Jabatan Kastam DiRaja menerima dan mengakses Surat Keputusan secara online.

Sekian, terima kasih.

InvestMalaysia Administrator

Malaysian Investment Development Authority (MIDA)

MIDA Sentral, No. 5, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia

Tel: 603-2267 3633 Fax: 603-2274 7970 Email: investmalaysia@mida.gov.my

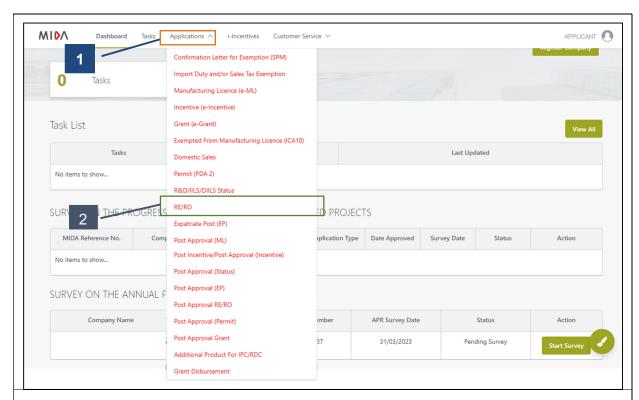
InvestMalaysia Online Portal: https://investmalaysia.mida.gov.my

Official Website: https://www.mida.gov.my

This is a system generated email. No signature required. Please do not reply to this email.

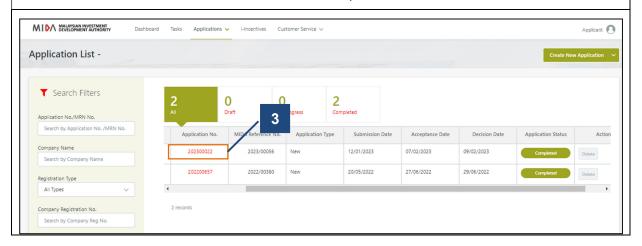
3.7 **Download Decision Letter and Verify QR Code**

3.7.1 View Successful Application



Upon receiving email notification when application is successful, user shall be able to view the Decision Letter in the application form.

- 1. To view the application, click on the **[Applications]** menu. The system will display all online modules in the dropdown menu.
- 2. Click on the module link that user wish to open



3. Once the **Application List** for the selected module is displayed, click on the **[Application No]** link that user wish to view.

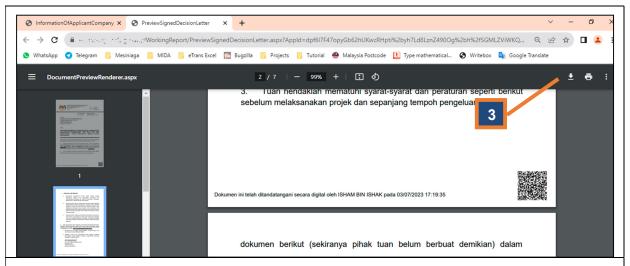


4. System will display the selected application form

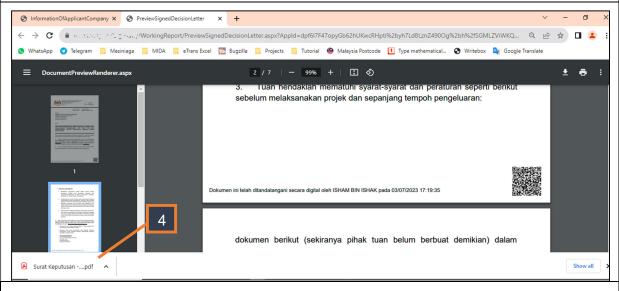
3.7.2 **Download Decision Letter**



1. From the Application Form header, click on the **[Decision Letter]** action button.



- 2. System will display the Decision Letter in a new browser tab.
- 3. Click on the [Download] icon to download the document to local folder.

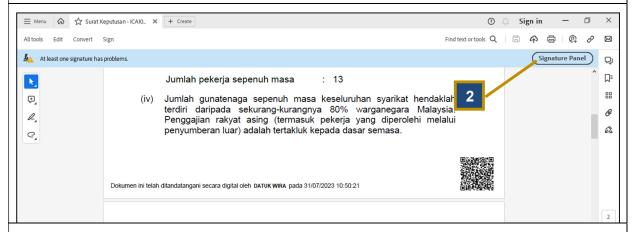


4. System will download the Decision Letter and save in PDF format.

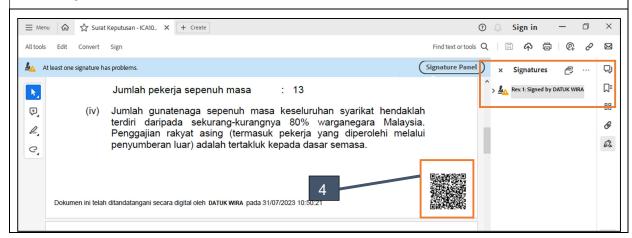
3.7.3 Verify QR Code



1. Once the Decision Letter is downloaded, navigate to the location of the document and launch the document.



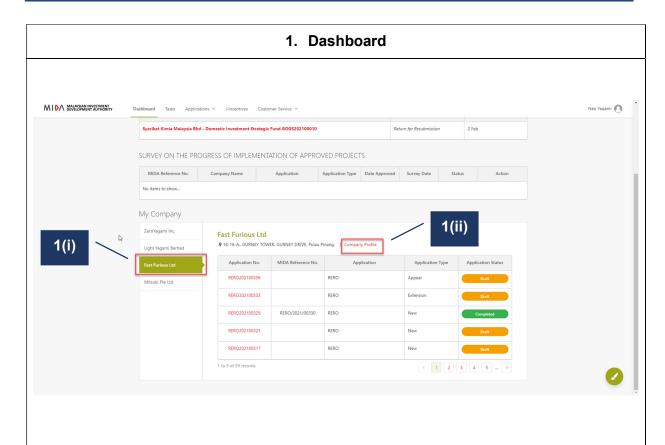
2. System will display the selected document in PDF Reader application. At the top right of the document, user can click the **[Signature Panel]** to view the digital signature details.



- 3. System will display the name of the Officer who digitally signed the letter.
- 4. At the bottom of the first page, there is a QR Code that user can scan using a mobile application to validate the letter.
- 5. The QR Code embedded in the document **can only** be read by **eValidator** mobile application.
- 6. Please refer to the User Guide document "[Invest Malaysia] eValidator Mobile Application" (MIDA QR Code mobile application) on how to install the mobile application.

Chapter 4 APPLICATION (RE / RO)

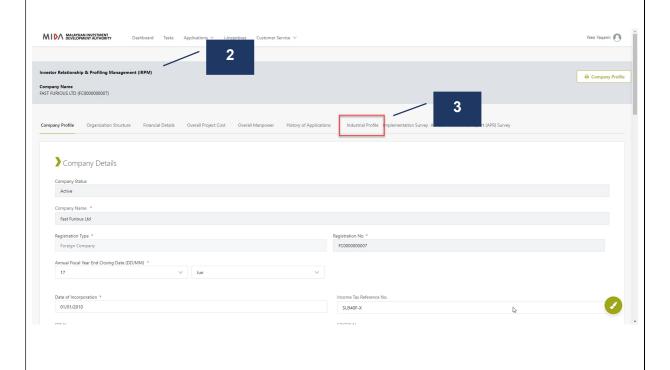
4.1 Add Previously RE / RO Status Approved by MIDA Record



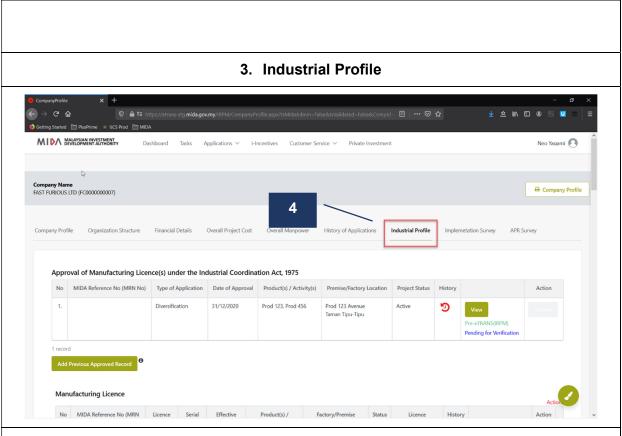
1. Start by:

- i. Start on the Dashboard page goto the **[My Company].** If the created company more than one, the system shall display a list of the created company. Select preferred Company
- ii. Click on the Company Profile.

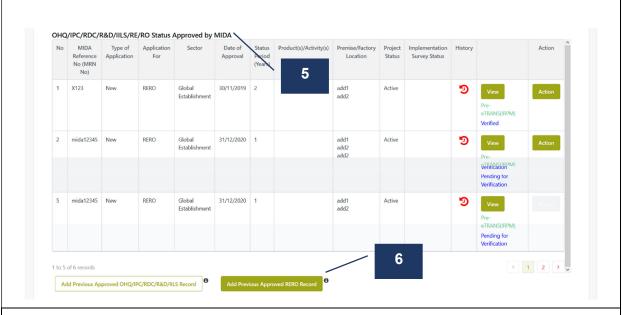
2. Investor Relationship & Profiling Management (IRPM)



- 2. System shall redirect to 'Investor Relationship & Profiling Management (IRPM) Company Profile' screen.
- 3. Click on the 'Industrial Profile' tab



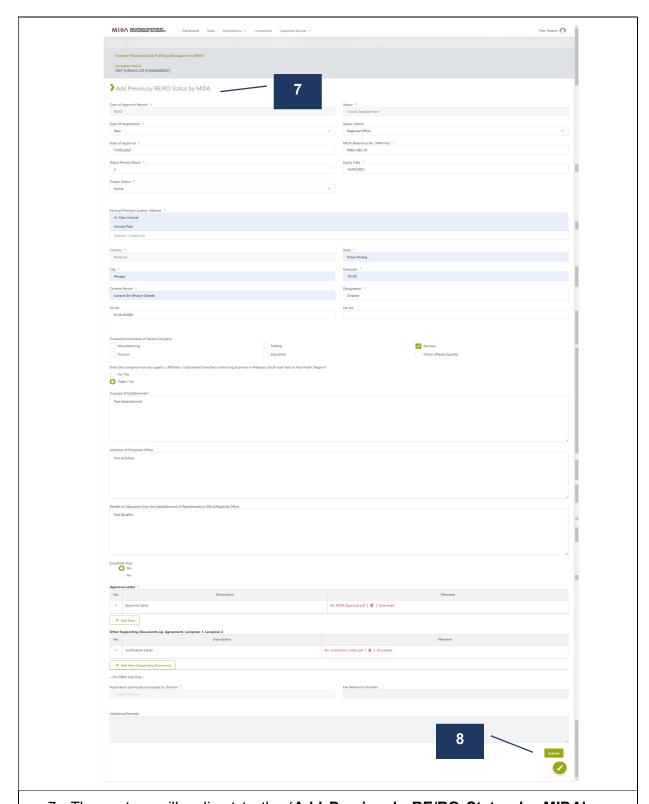
4. System shall redirect to 'Industrial Profile' screen.



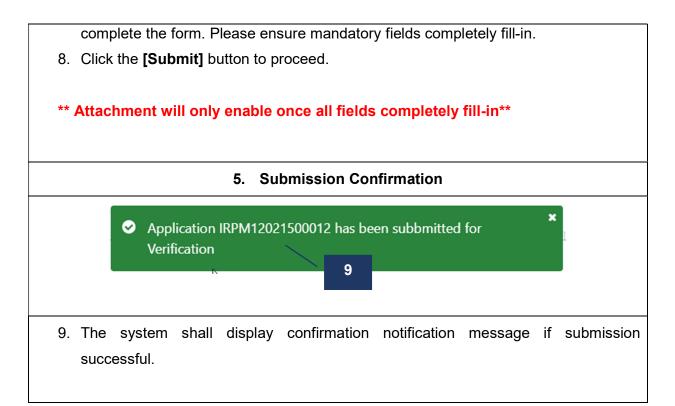
5. Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA'

table.

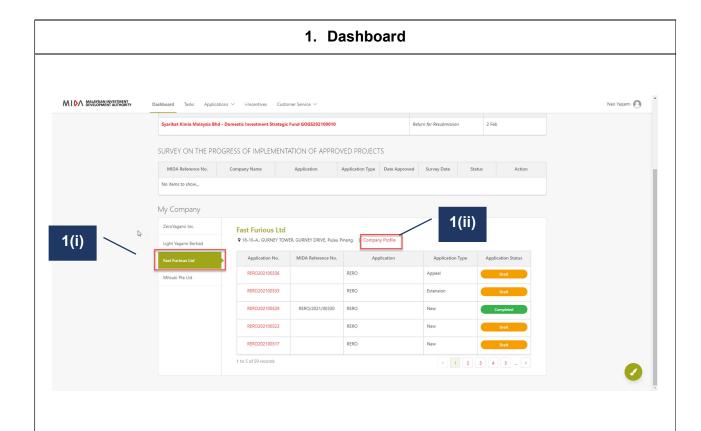
- 6. Click the [Add Previous Approved RERO Record] button.
 - 4. Add Previously RE/RO Status by MIDA



7. The system will redirect to the 'Add Previously RE/RO Status by MIDA' page,

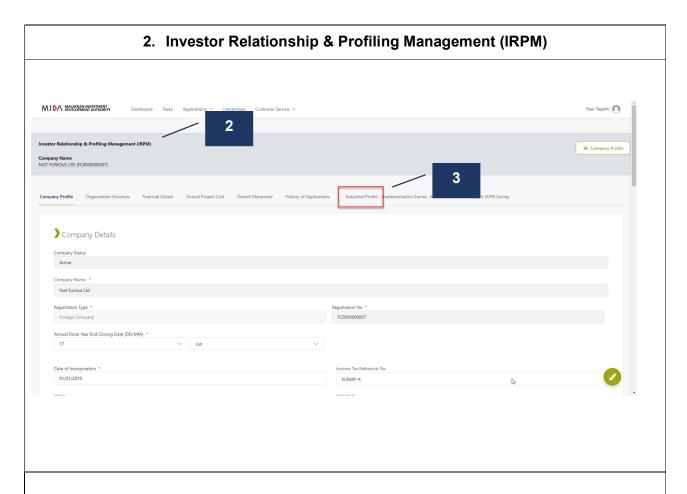


4.2 Add Previously Approved Expatriate Post(s) RE / RO by MIDA Record

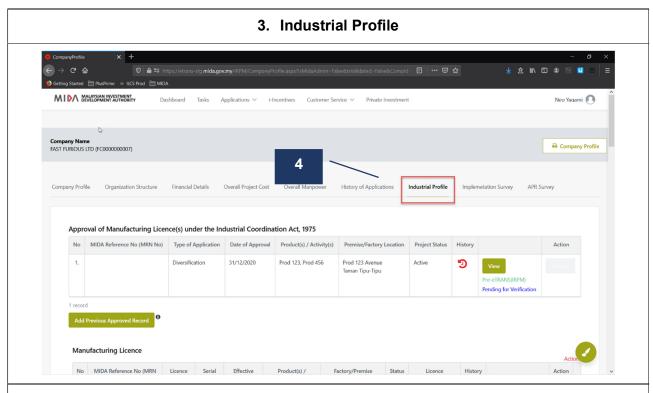


1. Start by:

- iii. Start on the Dashboard page goto the **[My Company]**. If the created company more than one, the system shall display a list of the created company. Select preferred Company
- iv. Click on the Company Profile.



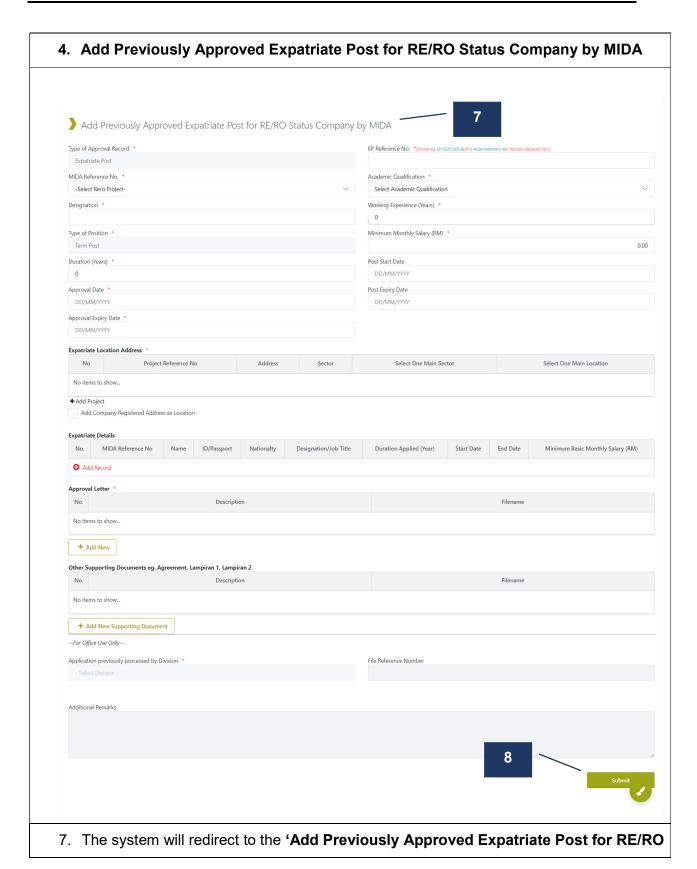
- 2. System shall redirect to 'Investor Relationship & Profiling Management (IRPM) Company Profile' screen.
- 3. Click on the 'Industrial Profile' tab

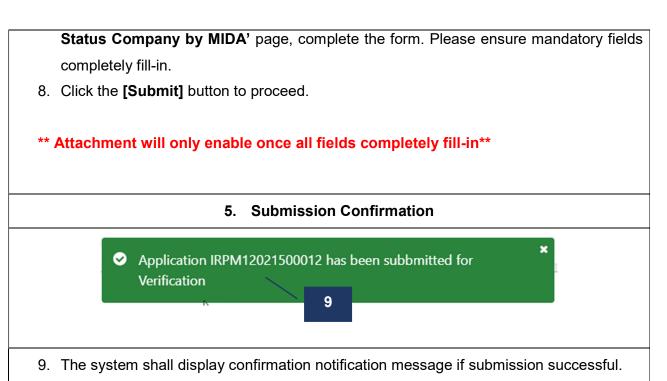


4. System shall redirect to 'Industrial Profile' screen.



- 5. Scroll down to view 'Approved Expatriate Post(s) by MIDA' table.
- 6. Click the [Add Previous Expatriate Post RERO] button.



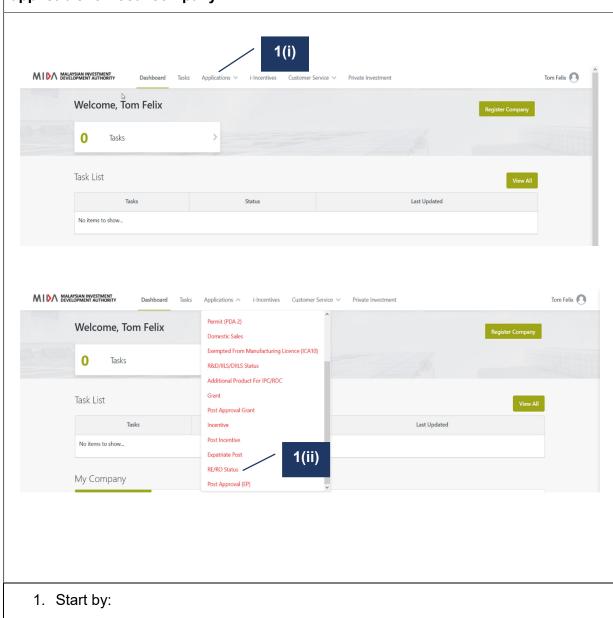


4.3 **New RE / RO**

1. Dashboard

Pre-requisite/Reference:-

1. RE/RO only applicable for company type with "Foreign" status and not applicable for local company.

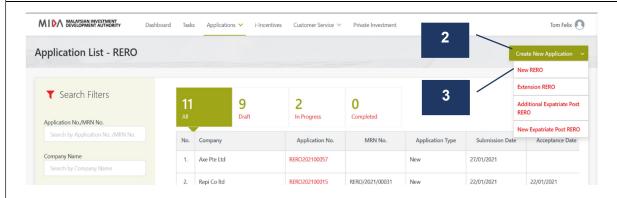


I. Mouse over to the top of Main Menu on Dashboard page and click to

expand [Application] list.

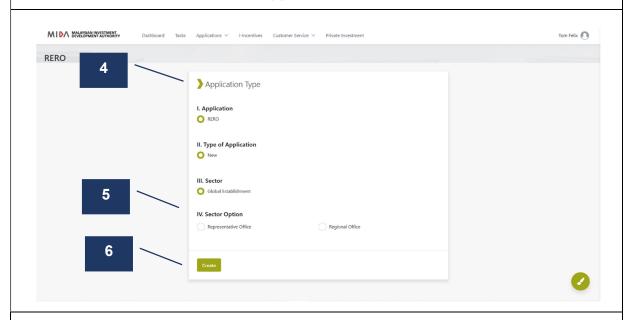
II. From the list item select [RE/RO Status]

2. Application List



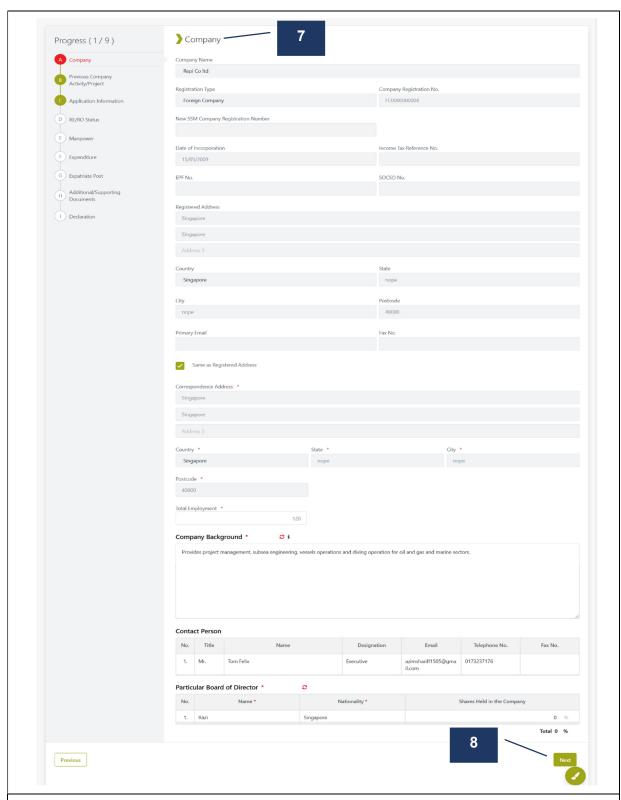
- 2. Click the [Create New Application] button to expand list item.
- 3. Click the [New RERO] option.

3. Application Wizard



- 4. System will redirect to 'Application Wizard' screen.
- 5. Select the prefered [Sector Option Representative Office or Regional Office]

	radiobutton.
6.	Click [Create] button.
	4. Tab [A] - Company



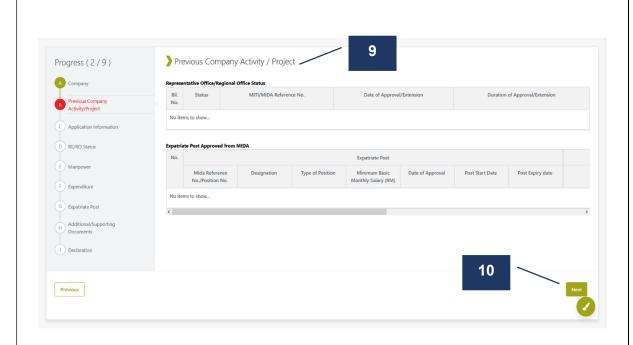
7. The system will redirect to the 'A - Company' page, to be fill-in by user if the form

fields is incomplete.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

8. Click the **[Next]** button in the Company section to proceed.

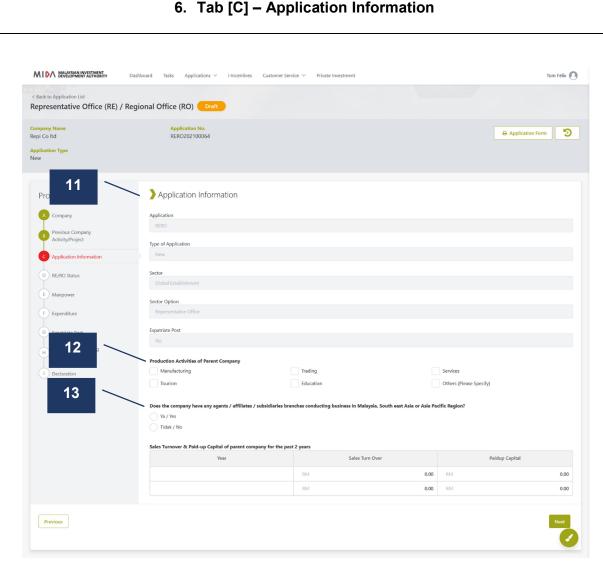
5. Tab [B] - Previous Company Activity / Project



 The system will redirect to the previous approval records section. The title in RERO shall be 'B - Previous Company Activity / Project' page, data shall display if previous record found.

(Refer to Chapter 3 Common Sections for (All Application): 3.2 Previous Approval Records)

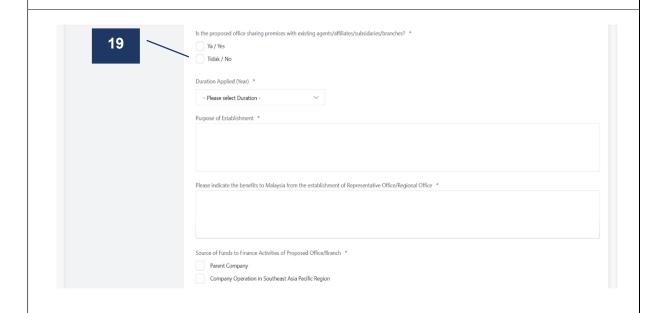
10. Click the [Next] button.



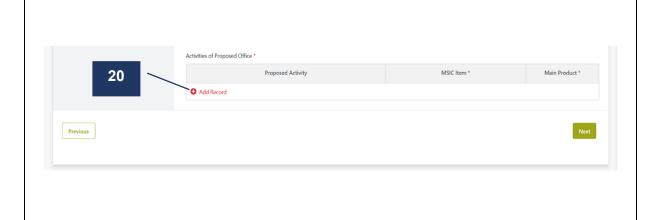
- 11. The system will redirect to the **'C Application Information'** page.
- 12. Select the required checkbox with prefered selection.
- 13. Select the radiobutton with preferred selection
- 14. Complete the 'Sales Turnover & Paid-up Capital of parent company for the past 2 years' table with preferred value.

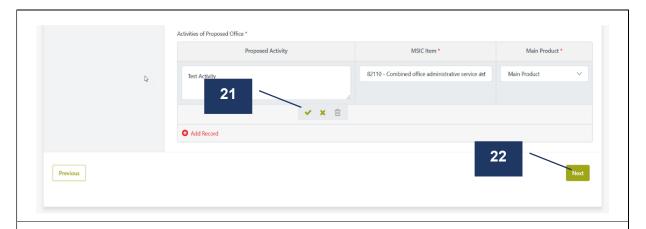


- 17. The system will redirect to the 'D RE/RO Status' page.
- 18. Complete the mandatory details of Company name and address in the 'Particular of Proposed Representative Office/Regional Office'.



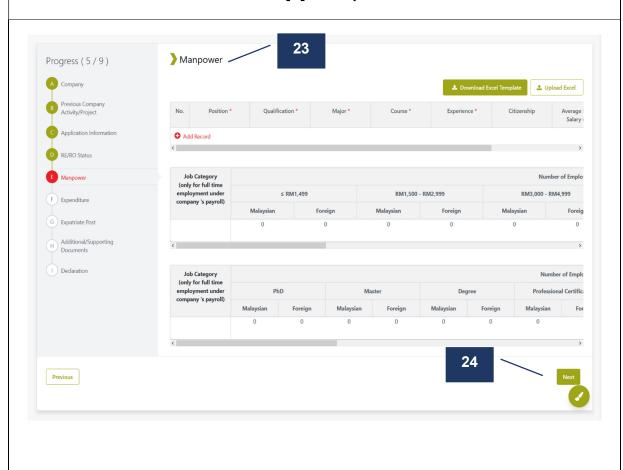
19. Complete the rest of the required mandatory details to describe the Proposed Office.





- 20. Click [Add Record] button to fill-in the 'Activities of Proposed Office' table.
- 22. Click the [Next] button.

8. Tab [E] - Manpower

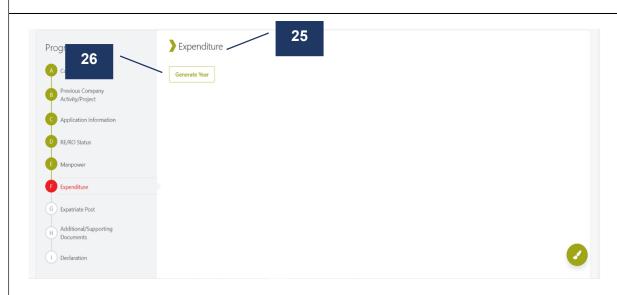


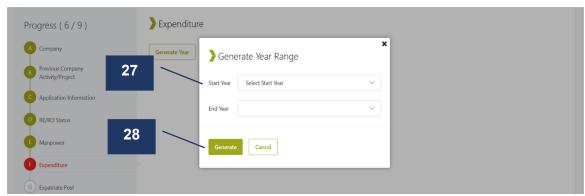
23. The system will redirect to the 'Manpower' page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.5 Manpower)

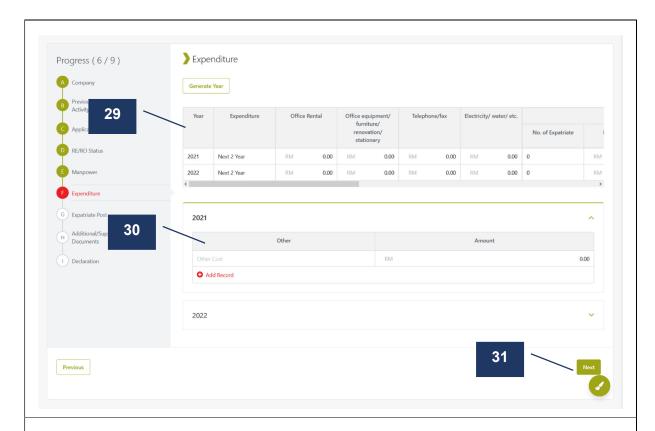
24. Click the [Next] button.

9. Tab [F] - Expenditure





- 25. The system will redirect to the **'Expenditure'** page.
- 26. Click [Generate Year] button.
- 27. Select dropdown option for [Start Year] and [End Year]
- 28. Click [Generate] button.



- 29. Complete the table in form for the selected year
- 30. Click the [▼] button to expand and add other expenditures if any.
- 31. Click the [Next] button.

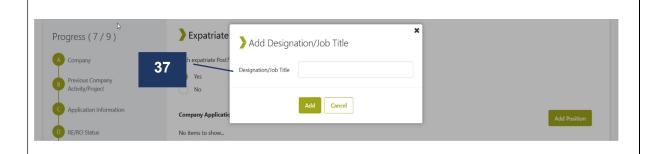
10. Tab [G] – Expatriate Post



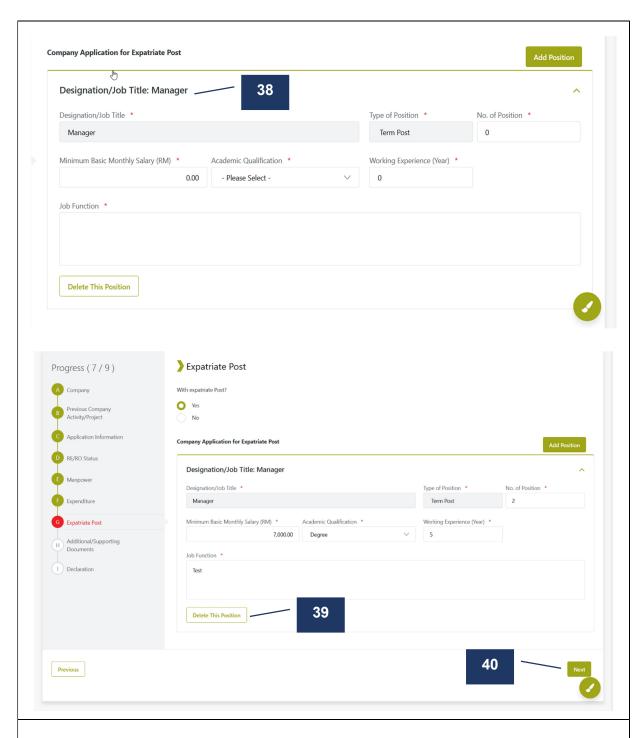
- 32. The system will redirect to the 'Expatriate Post' page.
- 33. Select preferred applicable option [Yes] or [No] radiobutton.



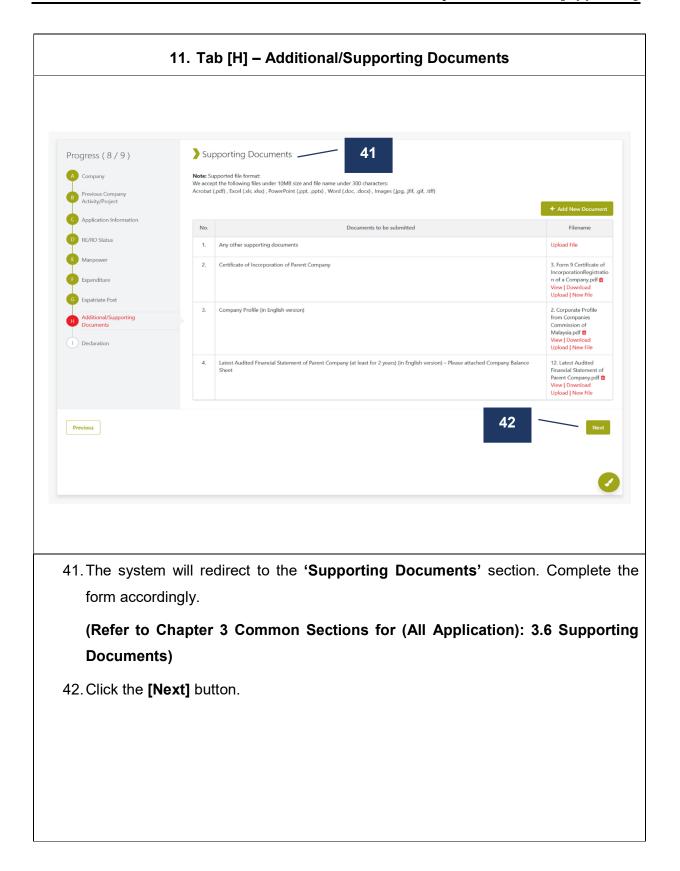
- 34. If option selected **[No]**, user shall proceed to next page without **'Expatriate Post'** details.
- 35. If option [Yes], the system shall display 'Company Application for Expatriate Post' section.
- 36. Click the [Add Position] button.

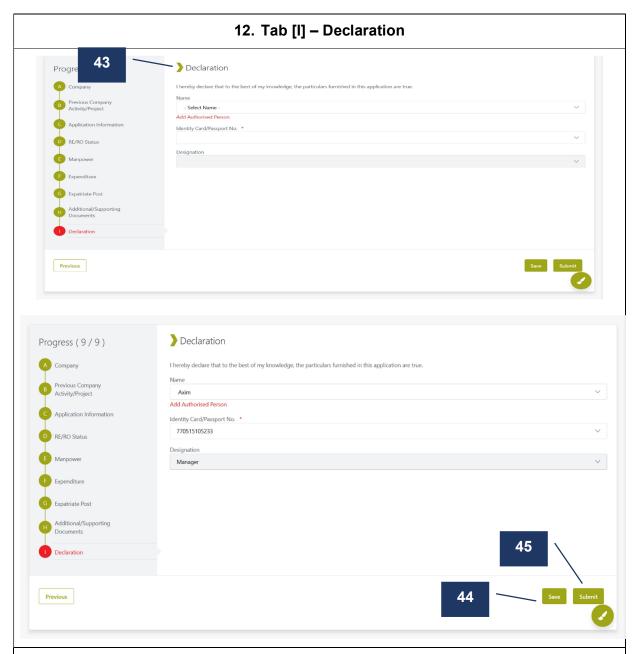


37. Enter 'Designation/Job Title' value and Click the [Add] button.



- 38. Expand the title and complete this section accordingly.
- 39. If required, Click the **[Delete This Position]** button to delete the post creation.
- 40. Click the [Next] button.





43. The system will redirect to the '**Declaration**' section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.4 Declaration)

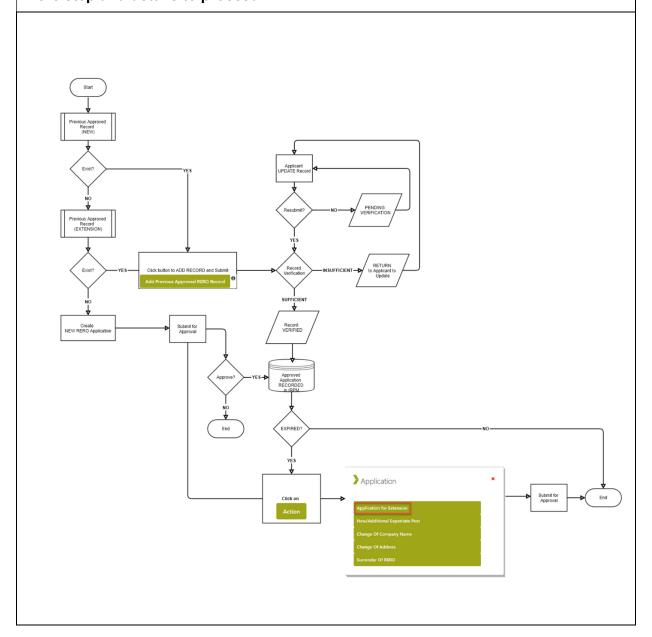
- 44.Click the [Save] button will only save the application form as draft.
- 45.Click the [Submit] button will allow user user to proceed with the submission.

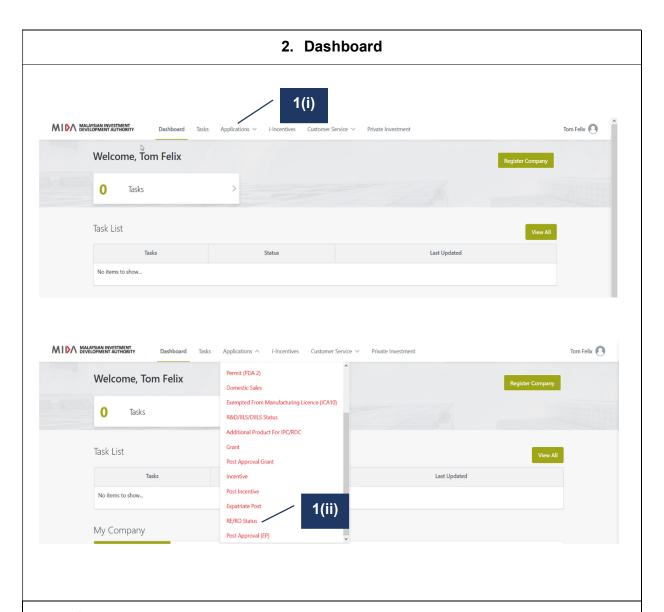
4.4 Extension RE / RO

1. Pre-requisite and Flows

Pre-requisite/Reference:-

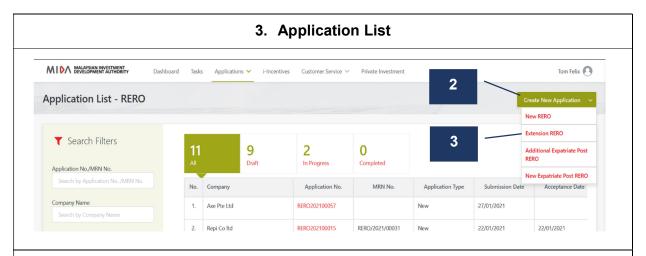
1. Previous Approved RE/RO record already created in IRPM, refer to Chapter 4.3 for more step and details to proceed.





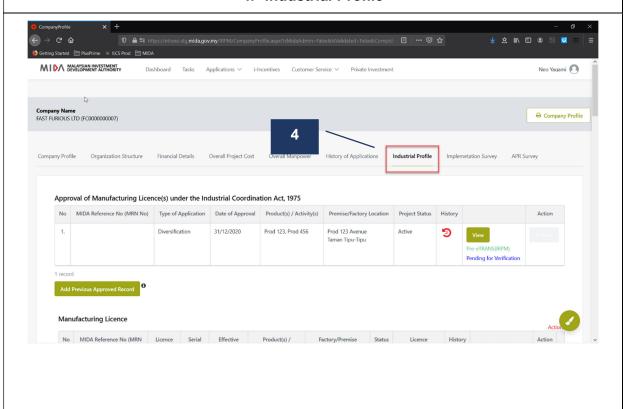
1. Start by:

- i. Mouse over to the top of Main Menu on Dashboard page and click to expand [Application] list.
- ii. From the list item select [RE/RO Status]

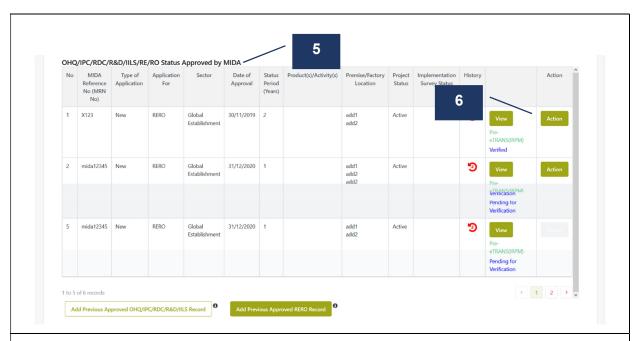


- 2. Click the [Create New Application] button to expand list item.
- 3. Click the [Extension RERO] option.

4. Industrial Profile



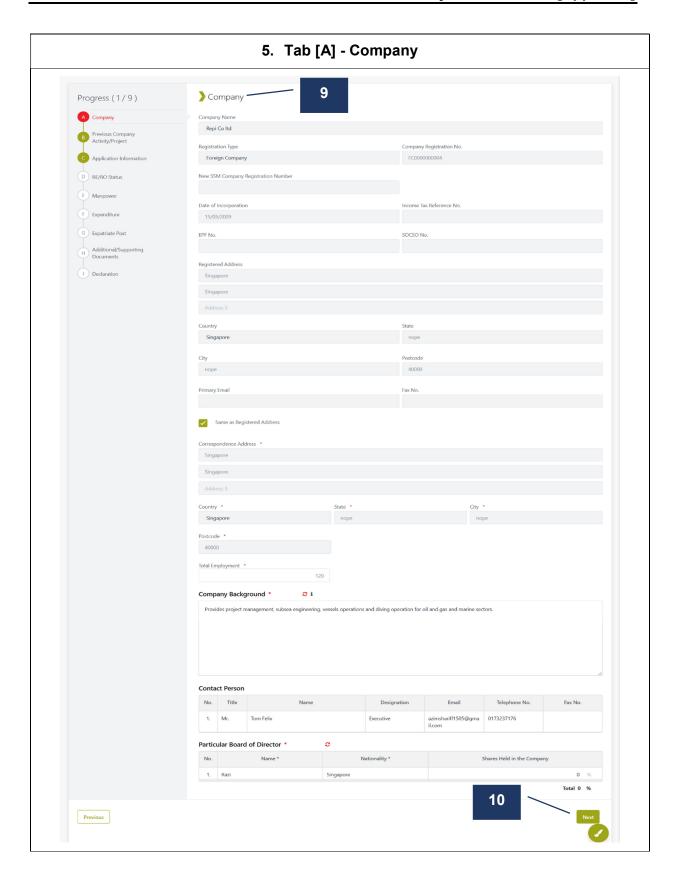
4. System will redirect to 'Industrial Profile' screen.



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the [Action] button.



- 7. System shall display 'Application' option.
- 8. Click the [Application for Extension] button.

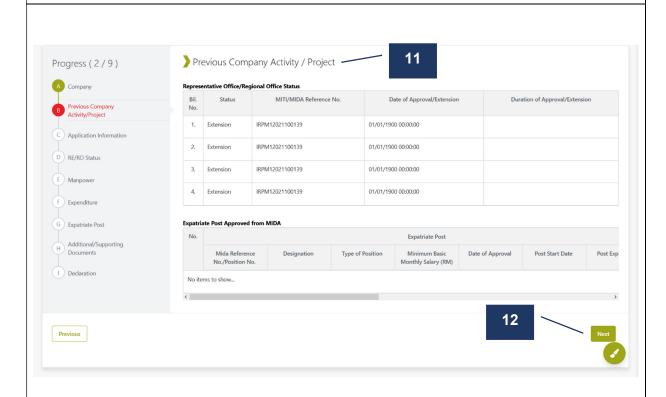


9. The system will redirect to the 'A - Company' page, to be fill-in by user if the form fields is incomplete.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the **[Next]** button in the Company section to proceed.

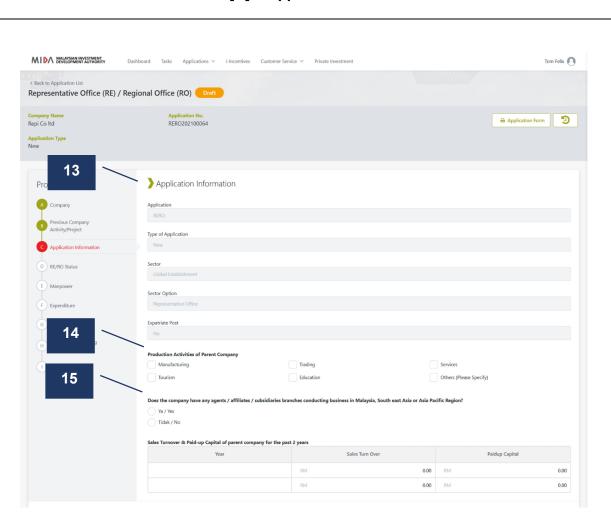
6. Tab [B] - Previous Company Activity / Project



11. The system will redirect to the previous approval records section. The title in RERO shall be 'B - Previous Company Activity / Project', data shall display if previous record found and the 'Status' column shall display 'Extension'.

(Refer to Chapter 3 Common Sections for (All Application): 3.2 Previous Approval Records)

12. Click the [Next] button.

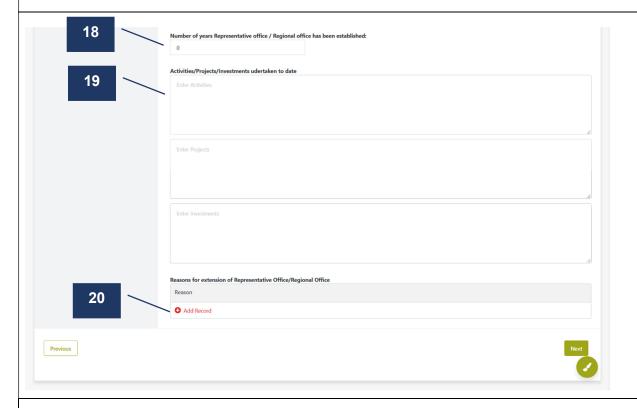


7. Tab [C] - Application Information

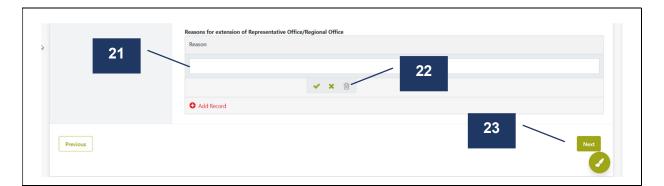
- 13. The system will redirect to the 'C Application Information' page.
- 14. Select the required checkbox with prefered selection.
- 15. Select the radiobutton with preferred selection
- 16. Complete the 'Sales Turnover & Paid-up Capital of parent company for the past 2 years' table with preferred value.



17. Click the [🗸] button to complete or Click the [X] button to cancel.

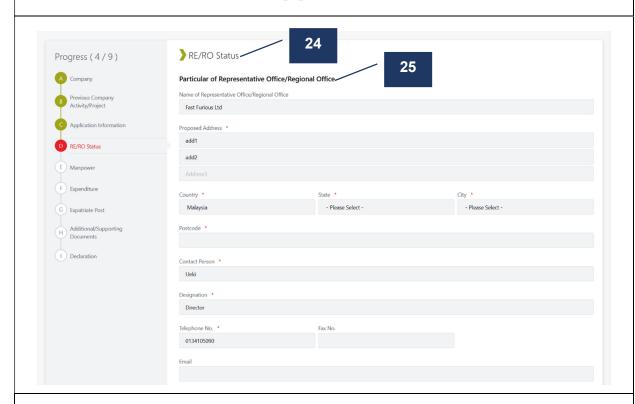


- 18. Fill-in the 'Number of years Representative office / Regional office has been established' value.
- 19. Fill-in the 'Activities/Projects/Investments undertaken to date' fields
- 20. Click the [Add Record] button

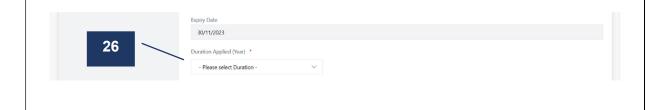


- 21. Fill-in the 'Reasons for extension of Representative Office/Regional Office' field.
- 22. Click the [🗸] button to complete or Click the [X] button to cancel.
- 23. Click the [Next] button.

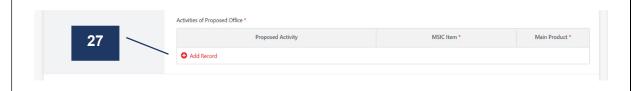
8. Tab [D] - RE/RO Status



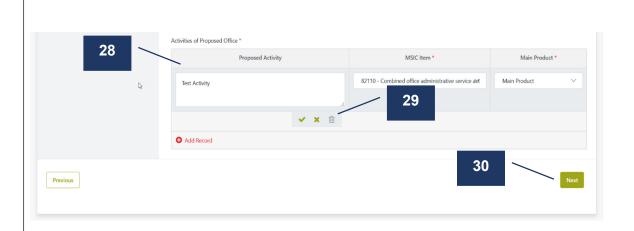
- 24. The system will redirect to the 'D RE/RO Status' page.
- 25. Verify the details in the 'Particular of Representative Office/Regional Office' sufficient.



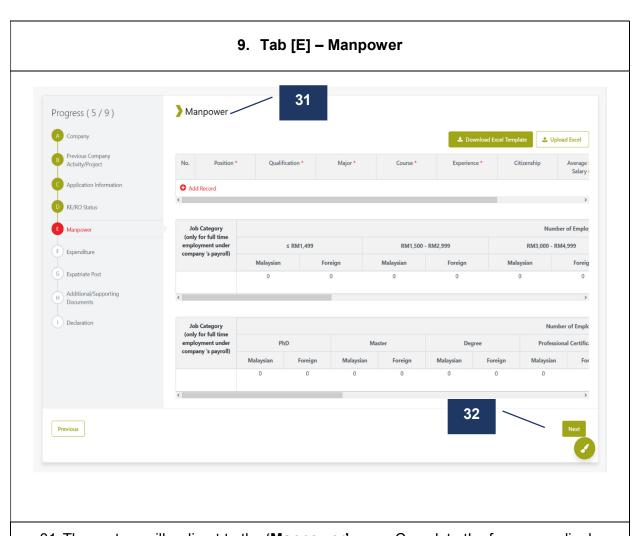
26. Select the 'Duration Applied (Year)' option.



- 27. Click [Add Record] button
- 28. Complete the required field in the 'Activities of Proposed Office' table.



- 29. Click the [🗸] button to complete or Click the [X] button to cancel.
- 30. Click the [Next] button.



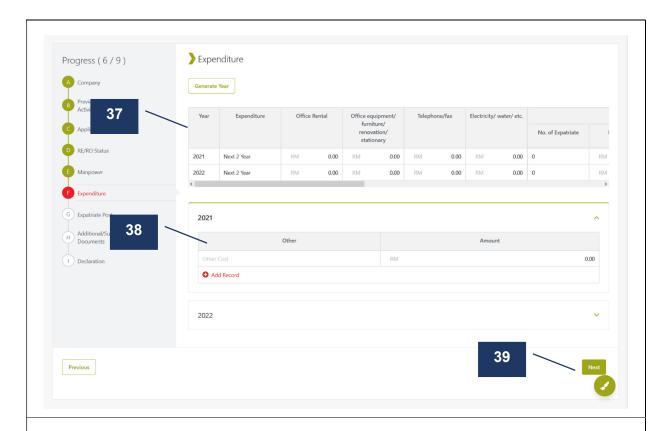
31. The system will redirect to the 'Manpower' page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.5 Manpower)

32. Click the [Next] button.

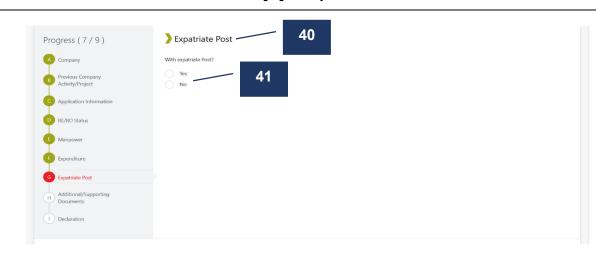


- 33. The system will redirect to the 'Expenditure' page.
- 34. Click [Generate Year] button.
- 35. Select dropdown option for [Start Year] and [End Year]
- 36. Click [Generate] button.



- 37. Complete the table in form for the selected year
- 38. Click the [▼] button to expand and add other expenditures if any.
- 39. Click the [Next] button.

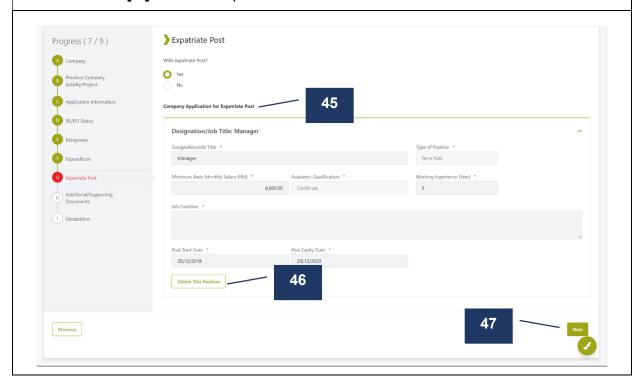
11. Tab [G] – Expatriate Post



- 40. The system will redirect to the 'Expatriate Post' page.
- 41. Select preferred applicable option [Yes] or [No] radiobutton.

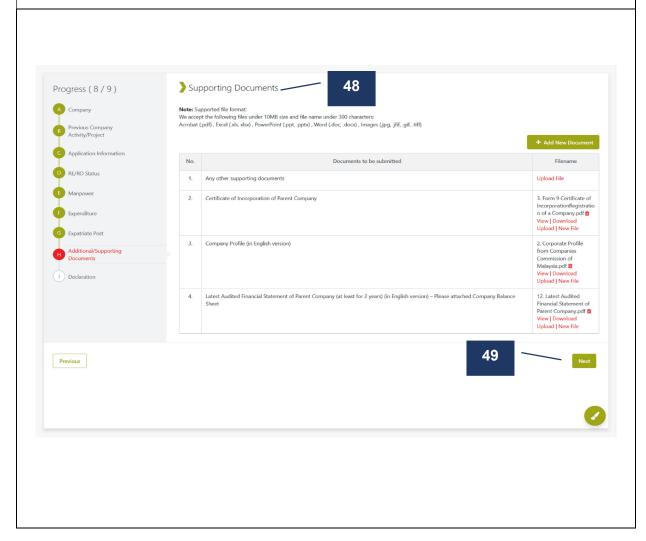


- 42. If option selected **[No]**, user shall proceed to next page without 'Expatriate Post' details.
- 43. If option **[Yes]**, the system shall display previous title applied in **'Company Application for Expatriate Post'** section.
- 44. Click the [▼] button to expand.



- 45. Verify the 'Company Application for Expatriate Post' section value populated accordingly.
- 46. If required, Click the **[Delete This Position]** button to delete the current post creation.
- 47. Click the [Next] button.

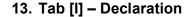
12. Tab [H] – Additional/Supporting Documents

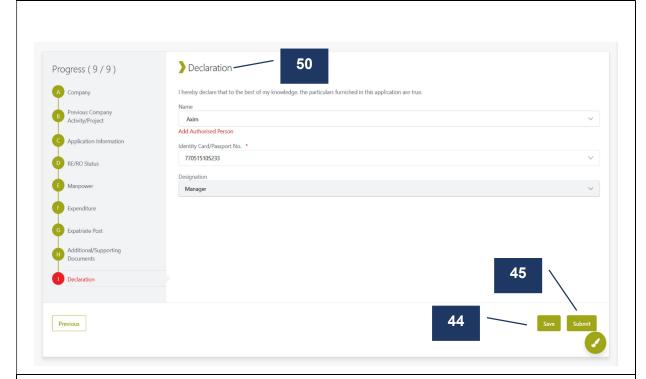


48. The system will redirect to the 'Supporting Documents' section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.6 Supporting Documents)

49. Click the [Next] button.





50. The system will redirect to the 'Declaration' section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.4 Declaration)

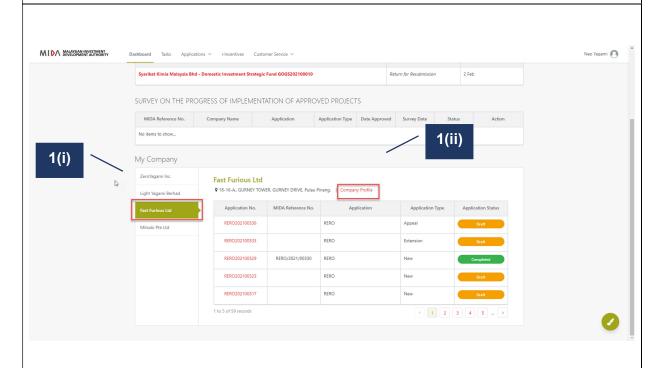
- 51. Click the [Save] button will only save the application form as draft.
- 52. Click the [Submit] button will allow user user to proceed with the submission.

4.5 New / Additional Expatriate Post RE / RO

1. Dashboard

Pre-requisite/Reference:-

- 1. This form is when company want to apply for Expatriate Post under RE/RO where RE/RO application has already been approved.
- 2. The expiry date of Expatriate Post RE/RO, will follow once the RE/RO application approved.

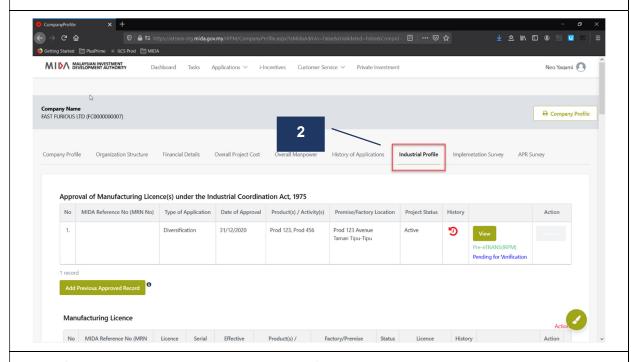


- 1. Start by:
 - i. Mouse over to the top of Main Menu on Dashboard page and click to

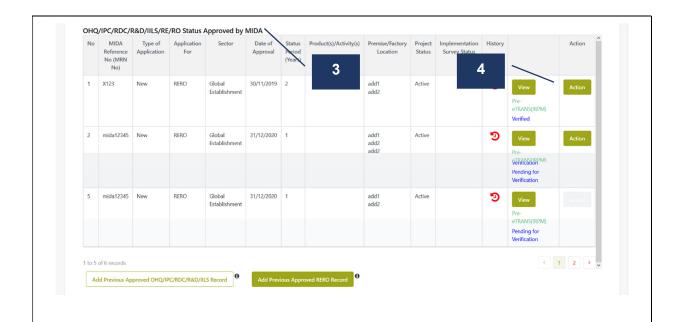
expand [Application] list.

ii. From the list item select [RE/RO]

2. Industrial Profile



2. System will redirect to 'Industrial Profile' screen.

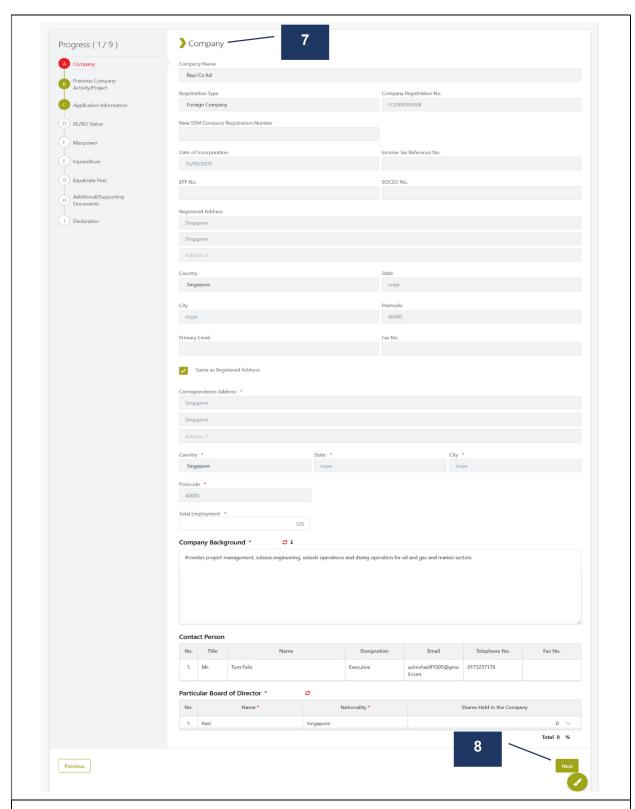


- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 4. Select preferred record and Click the **[Action]** button, this applicable for record which only already **verified** by MIDA.



- 5. System shall display 'Application' option.
- 6. Click the [New/Additional Expatriate Post] button.

	InvestMalaysia User Guide [Applicant]
3. Tab [A] - Company	



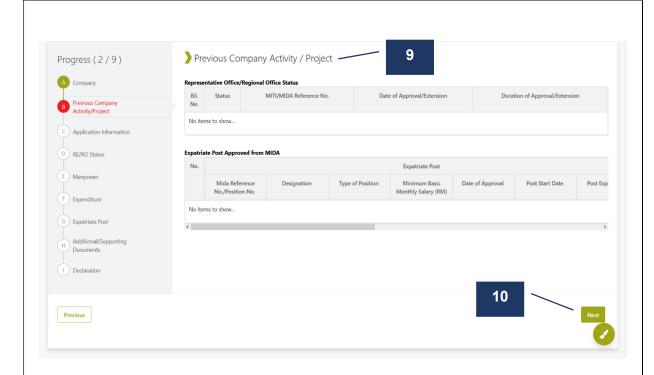
7. The system will redirect to the 'A - Company' page, to be fill-in by user if the form

fields is incomplete.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

8. Click the **[Next]** button in the Company section to proceed.

4. Tab [B] - Previous Company Activity / Project

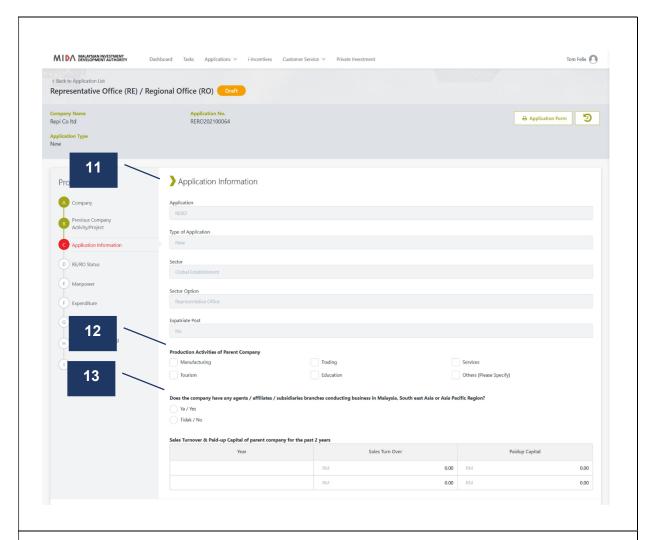


9. The system will redirect to the previous approval records section. The title in RERO shall be 'B - Previous Company Activity / Project', data shall display if previous record found and the 'Status' column shall display 'Extension'.

(Refer to Chapter 3 Common Sections for (All Application): 3.2 Previous Approval Records)

10. Click the [Next] button.

5. Tab [C] - Application Information



- 11. The system will redirect to the 'C Application Information' page.
- 12. Select the required checkbox with prefered selection.
- 13. Select the radiobutton with preferred selection
- 14. Complete the 'Sales Turnover & Paid-up Capital of parent company for the past 2 years' table with preferred value.

_____1

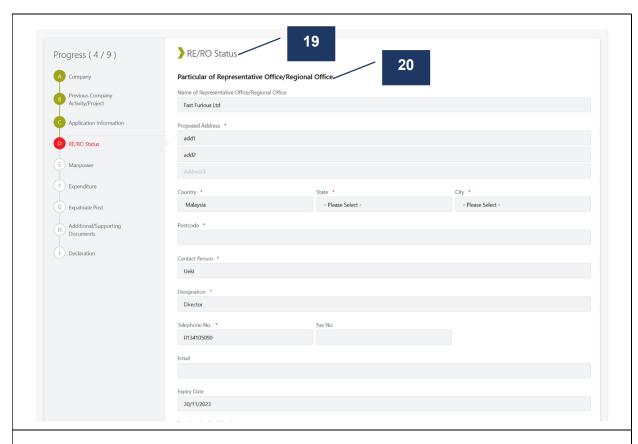


15. Click the [✓] button to complete or Click the [X] button to cancel.

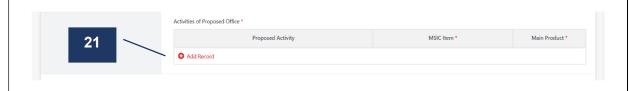


- 16. Fill-in the 'Number of years Representative office / Regional office has been established' value.
- 17. Fill-in the 'Activities/Projects/Investments undertaken to date' fields.
- 18. Click the [Next] button.

6. Tab [D] - RE/RO Status



- 19. The system will redirect to the 'D RE/RO Status' page.
- 20. Verify the details in the 'Particular of Representative Office/Regional Office' sufficient.

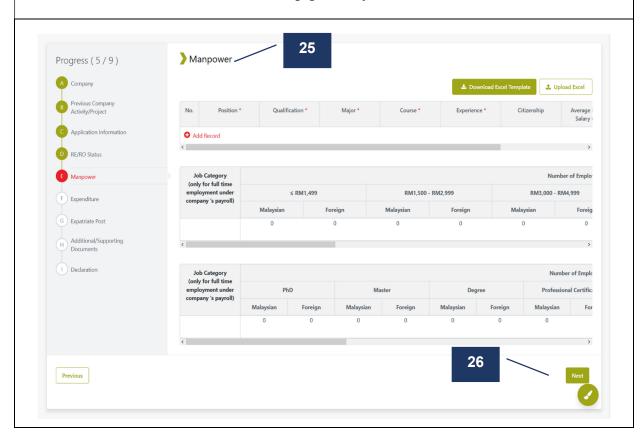


21. Click [Add Record] button in 'Activities of Proposed Office *' table.



- 22. Complete the required field in the 'Activities of Proposed Office' table.
- 23. Click the [🗸] button to complete or Click the [X] button to cancel.
- 24. Click the [Next] button.

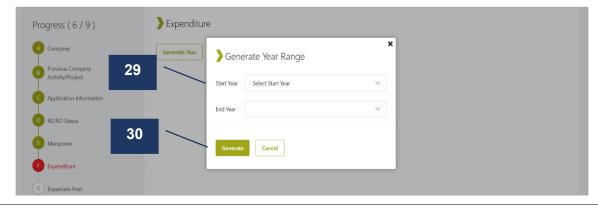
7. Tab [E] - Manpower



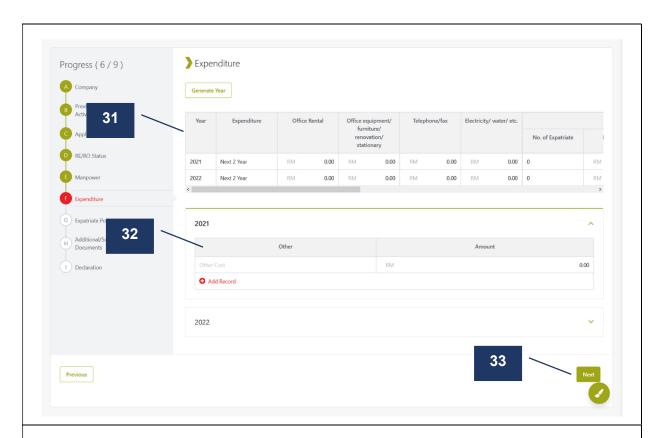
25. The system will redirect to the 'Manpower' page. Complete the form accordingly. (Refer to Chapter 3 Common Sections for (All Application): 3.5 Manpower)
26. Click the [Next] button.

8. Tab [F] - Expenditure



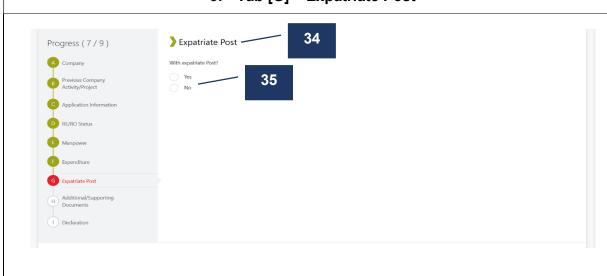


- 27. The system will redirect to the 'Expenditure' page.
- 28. Click [Generate Year] button.
- 29. Select dropdown option for [Start Year] and [End Year]
- 30. Click [Generate] button.



- 31. Complete the table in form for the selected year
- 32. Click the [▼] button to expand and add other expenditures if any.
- 33. Click the [Next] button.

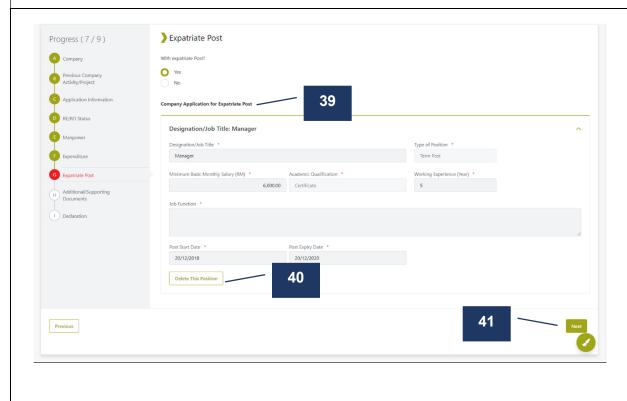
9. Tab [G] – Expatriate Post



- 34. The system will redirect to the 'Expatriate Post' page.
- 35. Select preferred applicable option [Yes] or [No] radiobutton.

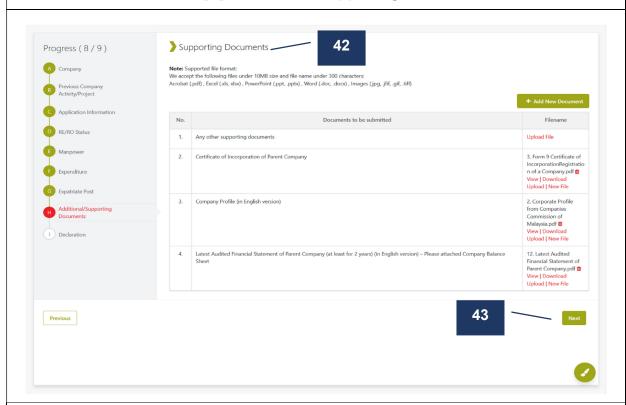


- 36. If option selected **[No]**, user shall proceed to next page without **'Expatriate Post'** details.
- 37. If option [Yes], the system shall display previous title applied in 'Company Application for Expatriate Post' section.
- 38. Click the [▼] button to expand.



- 39. Verify the 'Company Application for Expatriate Post' section value populated accordingly.
- 40. If required, Click the **[Delete This Position]** button to delete the current post creation.
- 41. Click the [Next] button.

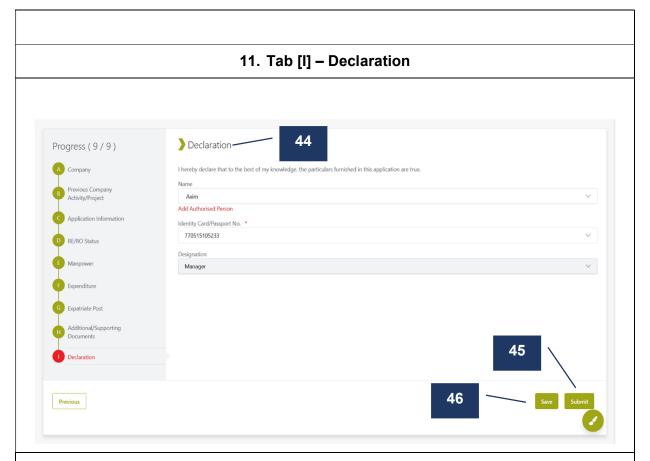
10. Tab [H] - Additional/Supporting Documents



42. The system will redirect to the **'Supporting Documents'** section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.6 Supporting Documents)

43. Click the [Next] button.

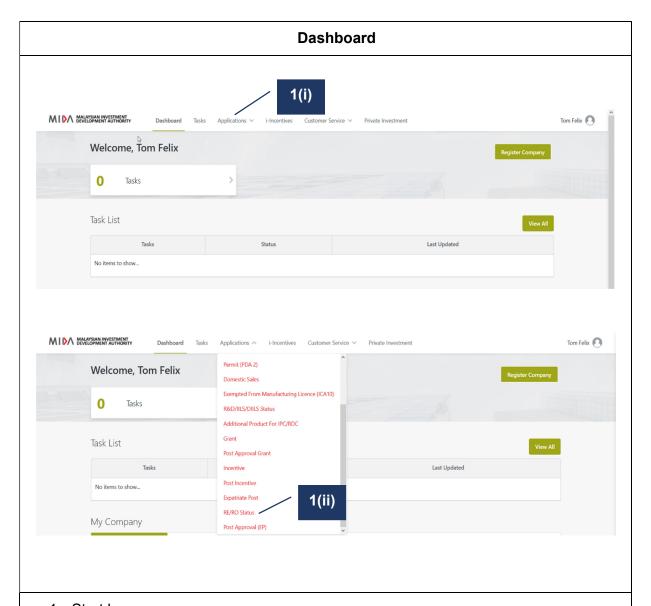


44. The system will redirect to the '**Declaration**' section. Complete the form accordingly.

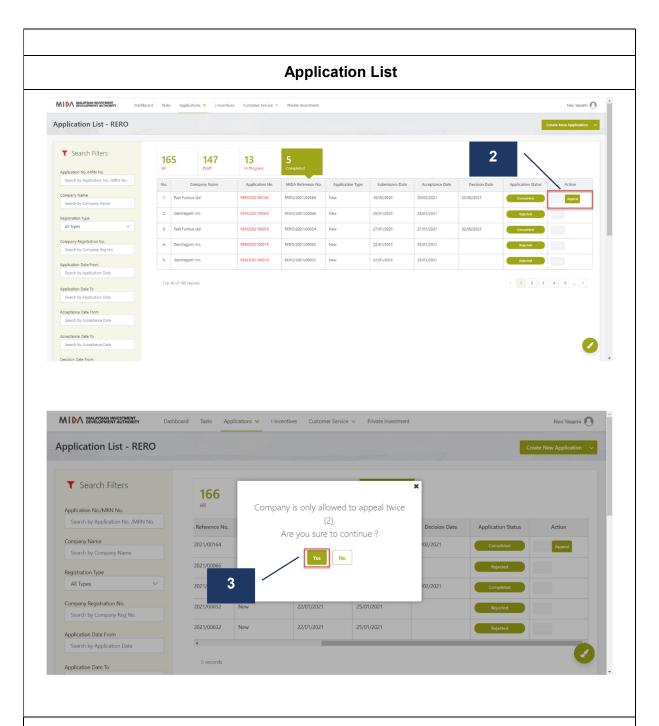
(Refer to Chapter 3 Common Sections for (All Application): 3.4 Declaration)

- 45. Click the [Save] button will only save the application form as draft.
- 46. Click the **[Submit]** button will allow user user to proceed with the submission.

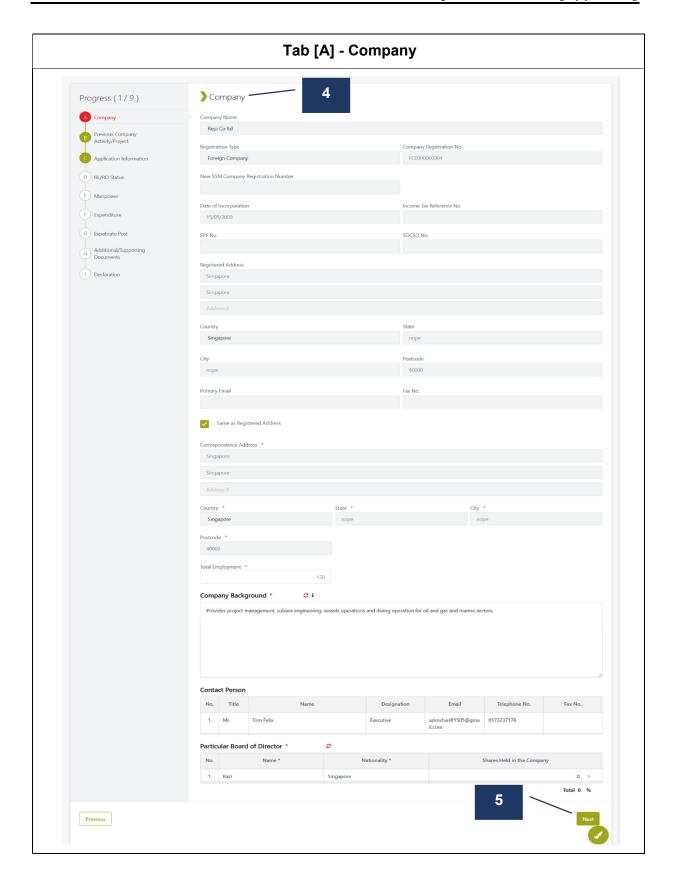
4.6 Appeal or Appeal Extension RE / RO



- I. Mouse over to the top of Main Menu on Dashboard page and click to expand [Application] list.
- II. From the list item select [RE/RO Status]



- 2. Click the [Appeal] button.
- 3. Click the option [Yes] button.

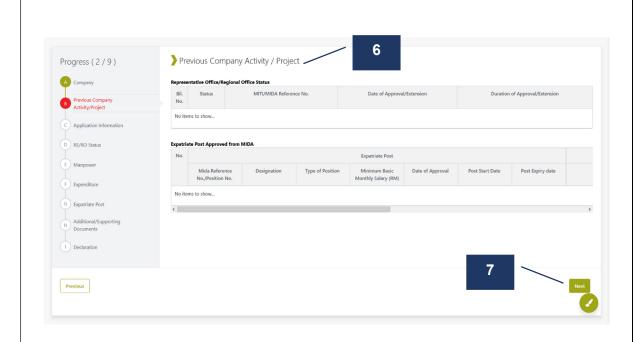


4. The system will redirect to the 'A - Company' page, to be fill-in by user if the form fields is incomplete.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

5. Click the **[Next]** button in the Company section to proceed.

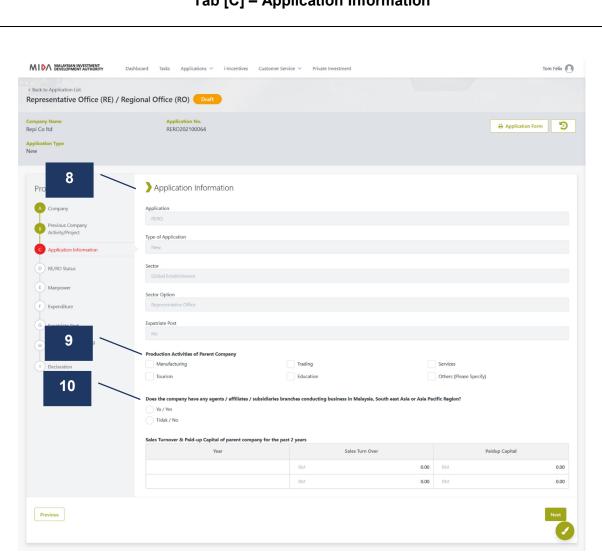
Tab [B] - Previous Company Activity / Project



6. The system will redirect to the 'B - Previous Company Activity / Project' page, data shall display if previous record found.

(Refer to Chapter 3 Common Sections for (All Application): 3.2 Previous Approval Records)

7. Click the [Next] button.

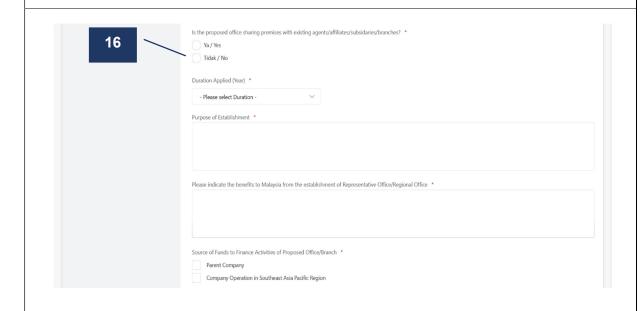


Tab [C] – Application Information

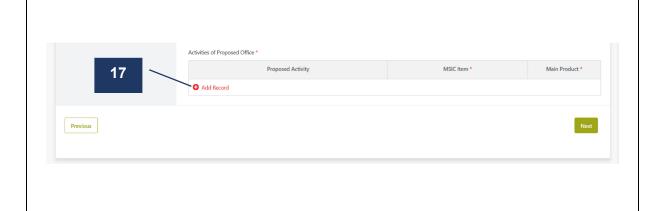
- 8. The system will redirect to the **'C Application Information'** page.
- 9. Select the required checkbox with prefered selection.
- 10. Select the radiobutton with preferred selection
- 11. Complete the 'Sales Turnover & Paid-up Capital of parent company for the past 2 years' table with preferred value.



- 14. The system will redirect to the 'D RE/RO Status' page.
- 15. Complete the mandatory details of Company name and address in the 'Particular of Proposed Representative Office/Regional Office'.

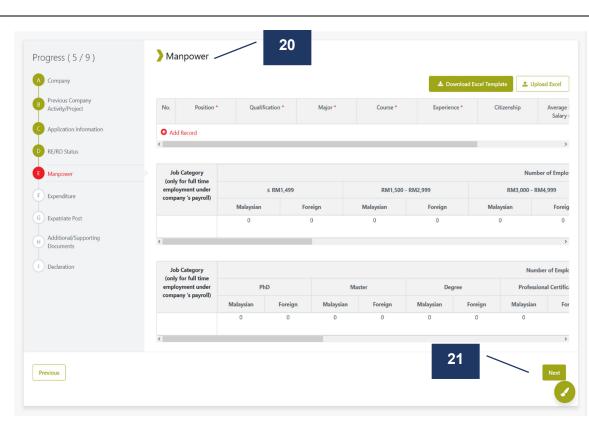


16. Complete the rest of the required mandatory details to describe the Proposed Office.





- 17. Click [Add Record] button to fill-in the 'Activities of Proposed Office' table.
- 18. Click the [✓] button to complete or Click the [X] button to cancel.
- 19. Click the [Next] button.



Tab [E] - Manpower

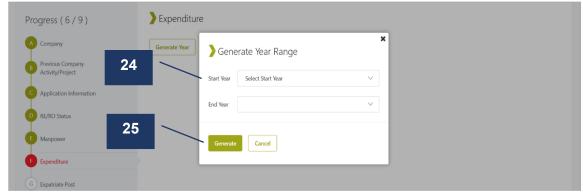
20. The system will redirect to the 'Manpower' page. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.5 Manpower)

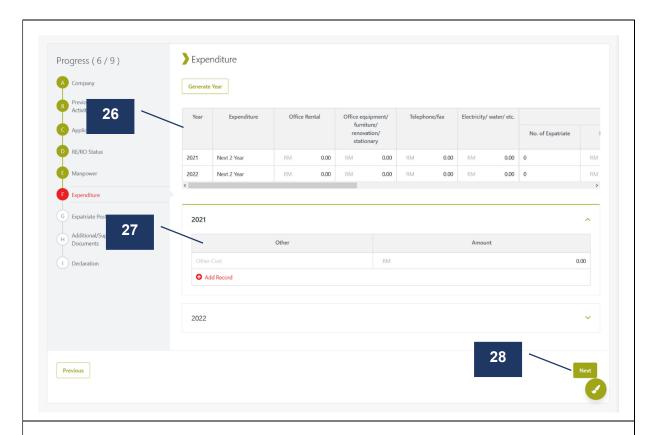
21. Click the [Next] button.

Tab [F] - Expenditure





- 22. The system will redirect to the 'Expenditure' page.
- 23. Click [Generate Year] button.
- 24. Select dropdown option for [Start Year] and [End Year]
- 25. Click [Generate] button.



- 26. Complete the table in form for the selected year
- 27. Click the [▼] button to expand and add other expenditures if any.
- 28. Click the [Next] button.

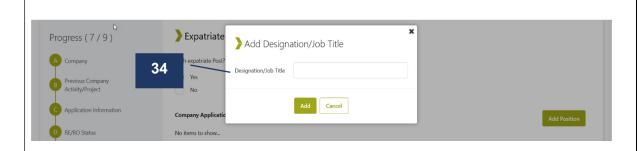




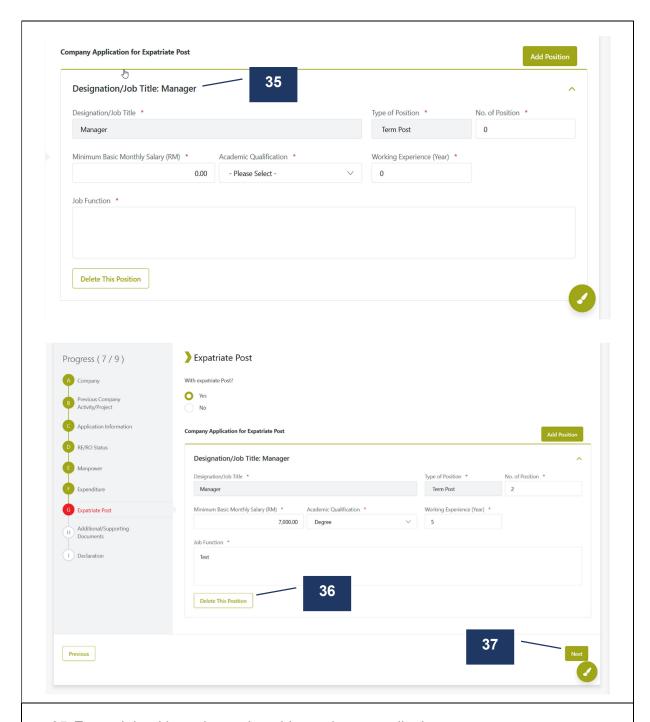
- 29. The system will redirect to the 'Expatriate Post' page.
- 30. Select preferred applicable option [Yes] or [No] radiobutton.



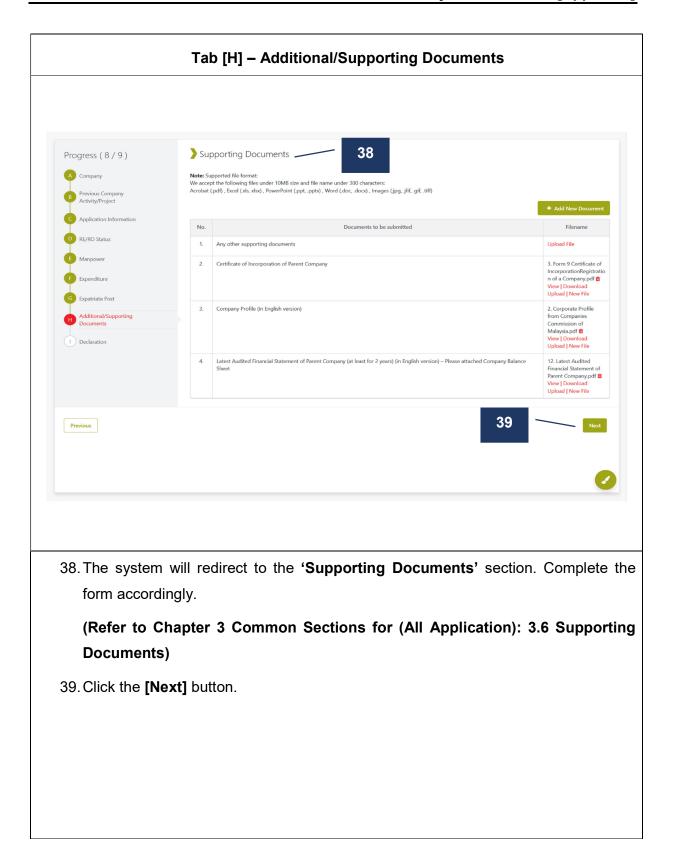
- 31. If option selected **[No]**, user shall proceed to next page without **'Expatriate Post'** details.
- 32. If option [Yes], the system shall display 'Company Application for Expatriate Post' section.
- 33. Click the [Add Position] button.

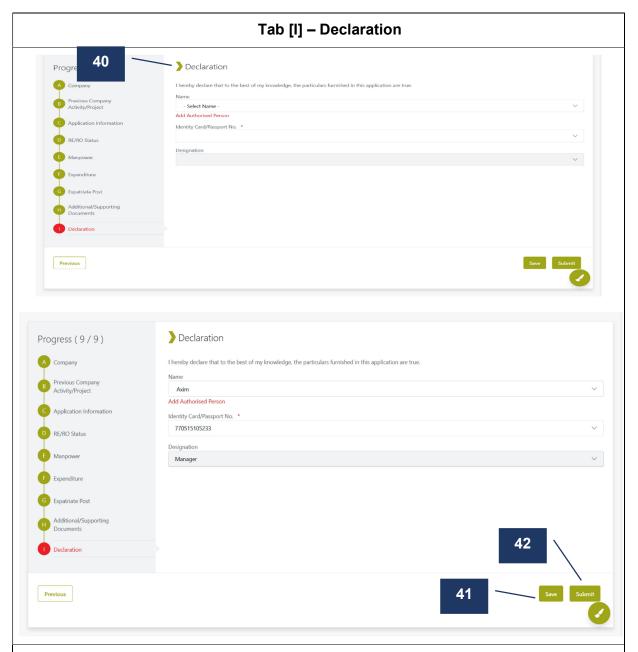


34. Enter 'Designation/Job Title' value and Click the [Add] button.



- 35. Expand the title and complete this section accordingly.
- 36. If required, Click the [Delete This Position] button to delete the post creation.
- 37. Click the [Next] button.

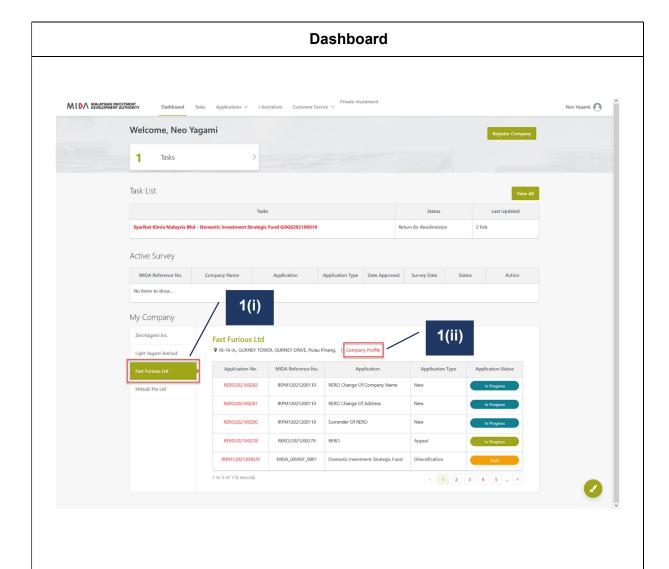




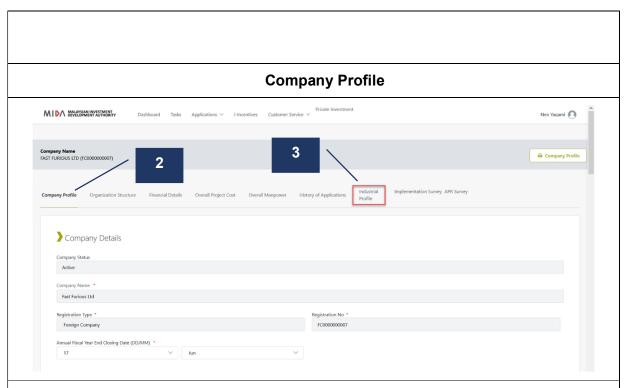
40. The system will redirect to the '**Declaration**' section. Complete the form accordingly.

- 41. Click the [Save] button will only save the application form as draft.
- 42. Click the [Submit] button will allow user user to proceed with the submission.

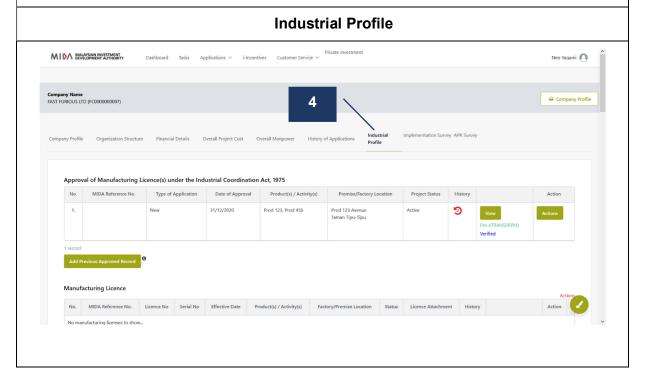
4.7 Change of Company Name



- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the **[Company Profile]** link.



- 2. System shall redirect to 'Company Profile' screen.
- 3. Click the [Industrial Profile] tab.



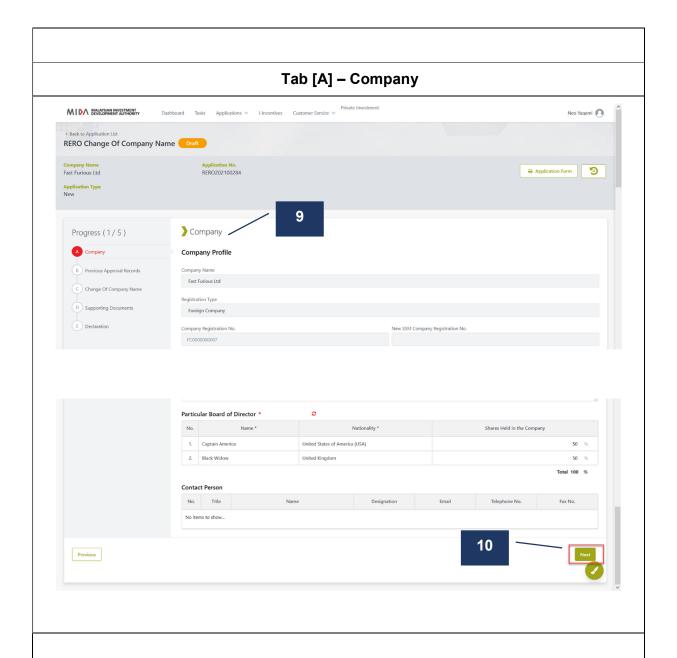


4. System shall redirect to 'Industrial Profile' screen.

- 5. Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the **[Action]** button, this applicable only for approved and verified status.



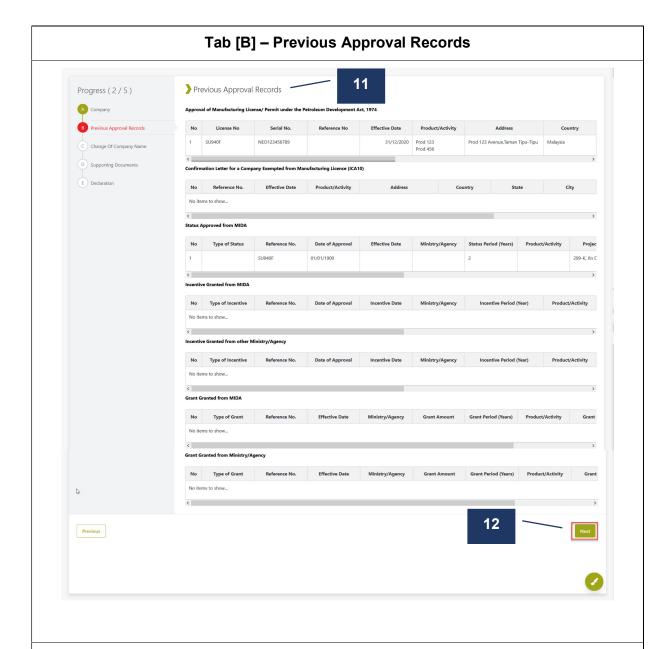
- 7. System shall display 'Application' option list.
- 8. Click the [Change of Company Name] button.



9. The system shall redirect to '**A – Company**' page, complete accordingly the required fields if any.

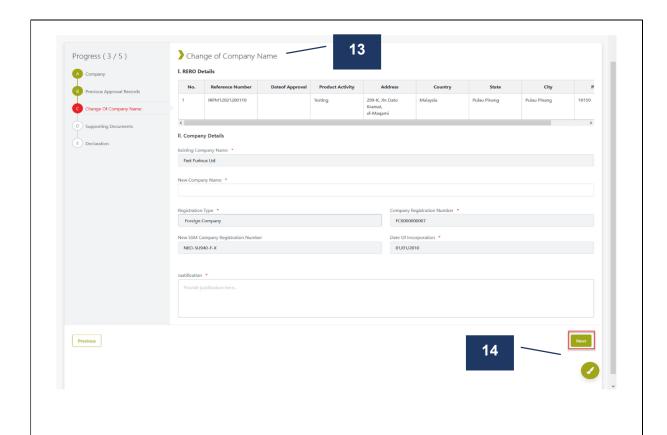
(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the [Next] button to proceed.



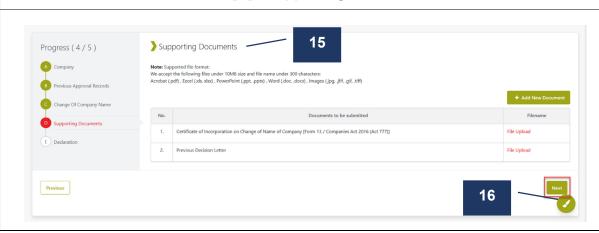
- 11. The system shall redirect to 'B Previous Approval Records' page, previous approved records shall display for user reference.
- 12. Click the [Next] button.

Tab [C] - Change of Company Name



- 13. The system shall redirect to 'C Change of Company Name' page, complete the form accordingly.
- 14. Click the [Next] button.





15. The system shall redirect to the 'Supporting Documents' section. Complete the

form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.6 Supporting Documents)

16. Click the **[Next]** button once complete data entry.

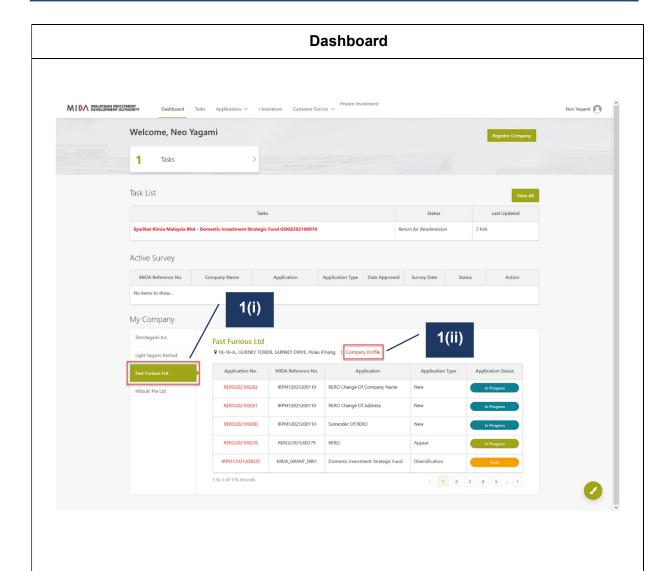




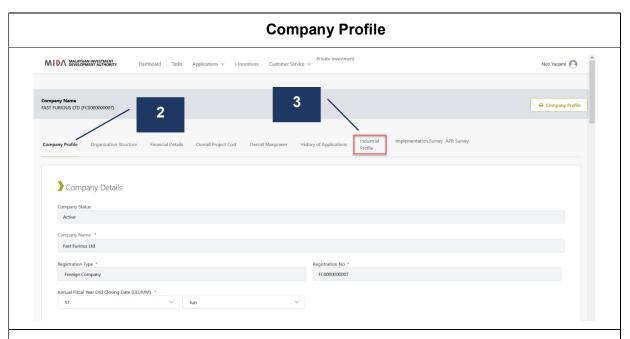
17. The system will redirect to the '**Declaration**' section. Complete the form accordingly.

- 18. Click the **[Save]** button will only save the application form as draft.
- 19. Click the **[Submit]** button will allow user user to proceed with the submission.

4.8 Change of Address

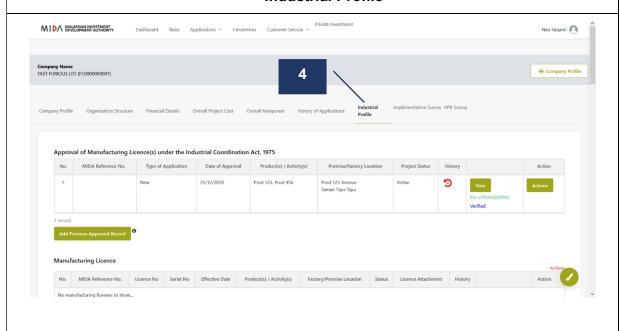


- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the [Company Profile] link.

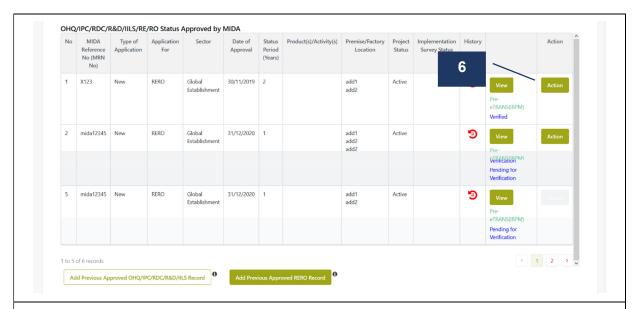


- 2. System shall redirect to 'Company Profile' screen.
- 3. Click the [Industrial Profile] tab.

Industrial Profile



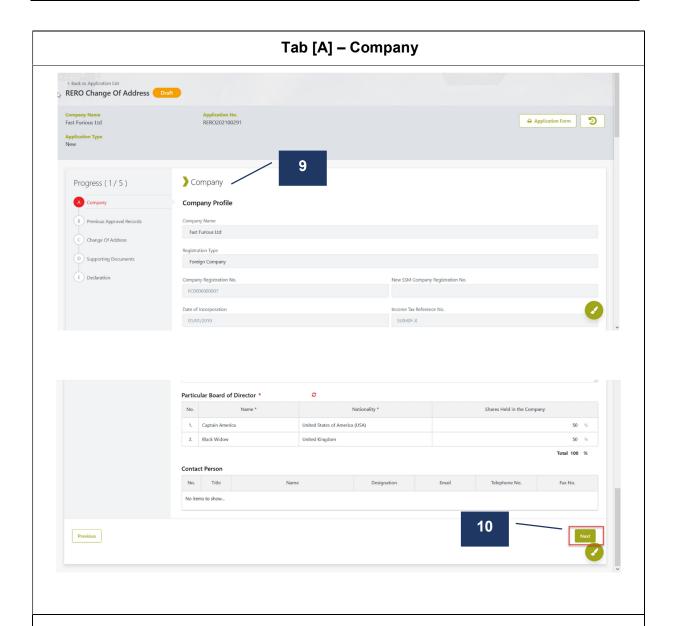
4. System shall redirect to 'Industrial Profile' screen.



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the [Action] button, this applicable only for approved and verified status.



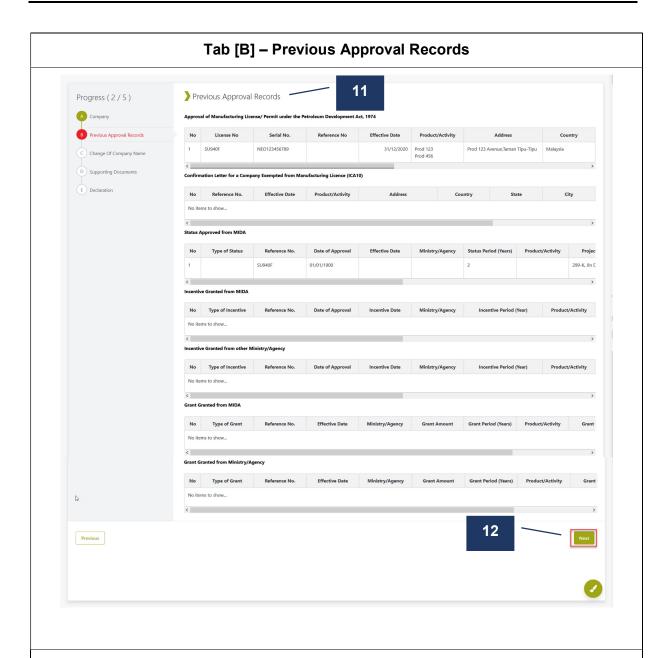
- 7. System shall display 'Application' option list.
- 8. Click the [Change of Address] button.



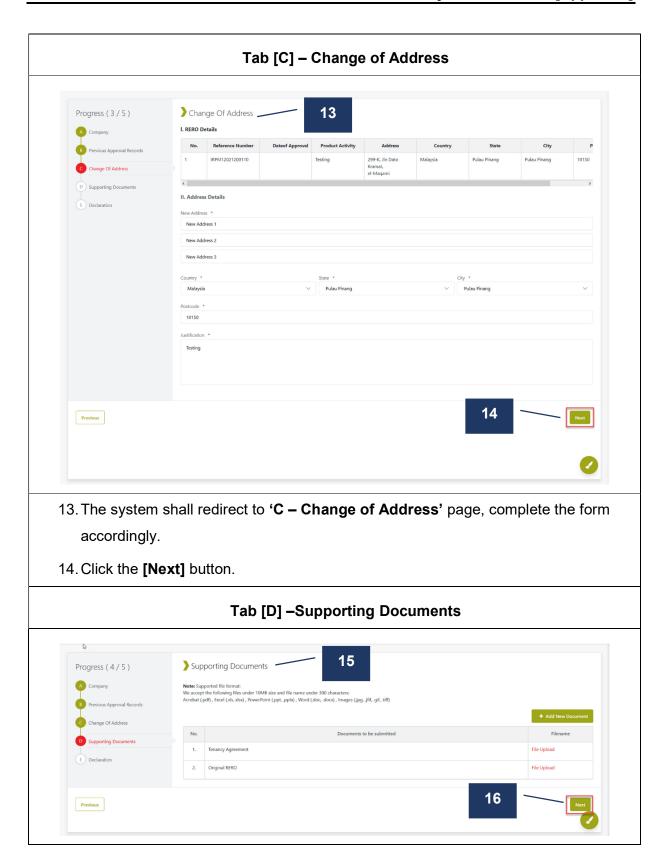
9. The system shall redirect to '**A – Company**' page, complete accordingly the required fields if any.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the [Next] button to proceed.



- 11. The system shall redirect to 'B Previous Approval Records' page.
- 12. Click the [Next] button.



15. The system shall redirect to the **'Supporting Documents'** section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.6 Supporting Documents)

16. Click the [Next] button once complete data entry.

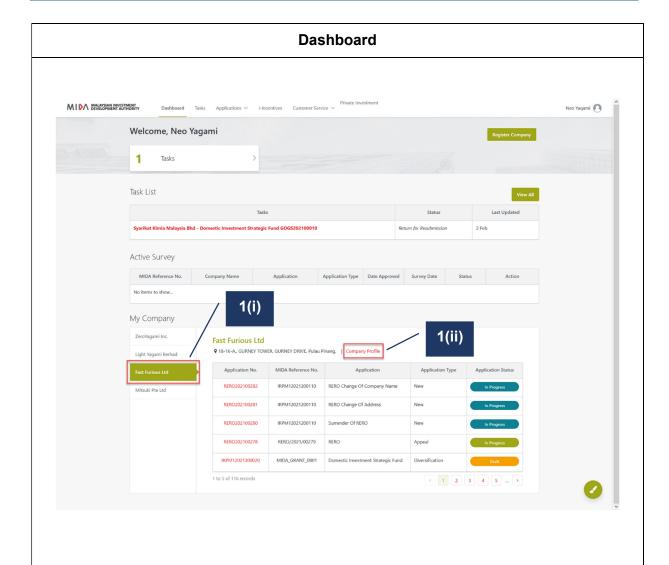




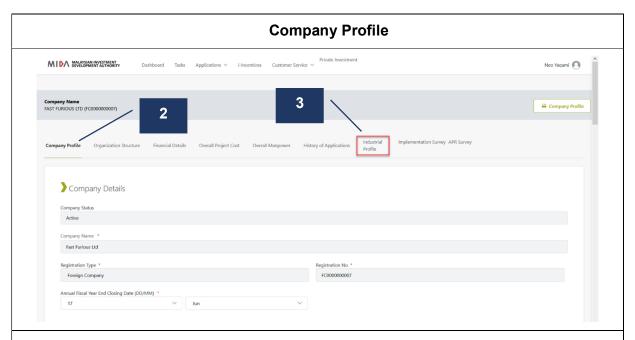
17. The system will redirect to the 'Declaration' section. Complete the form accordingly.

- 18. Click the [Save] button will only save the application form as draft.
- 19. Click the [Submit] button will allow user user to proceed with the submission.

4.9 Surrender of RE / RO

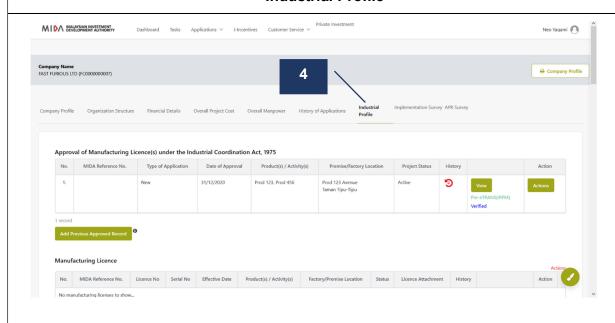


- i. Hover mouse to the "My Company" section Side Menu on the
 'Dashboard' page and select the preferred e.g:- [Fast Furious Ltd]
 Company profile.
- ii. In the selected company details, click on the [Company Profile] link.



- 2. System shall redirect to 'Company Profile' screen.
- 3. Click the [Industrial Profile] tab.

Industrial Profile



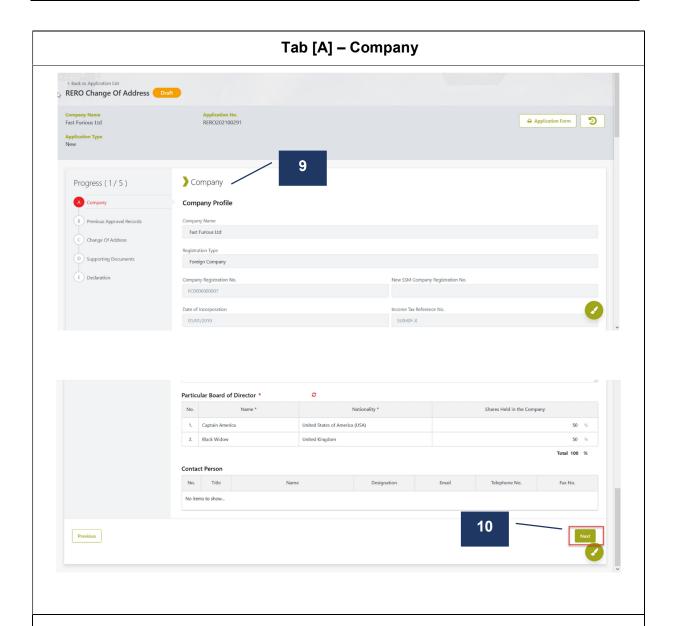
4. System shall redirect to 'Industrial Profile' screen.



- Scroll down to view 'OHQ/IPC/RDC/R&D/IILS/RE/RO Status Approved by MIDA' table.
- 6. Click the **[Action]** button, this applicable only for approved and verified status.



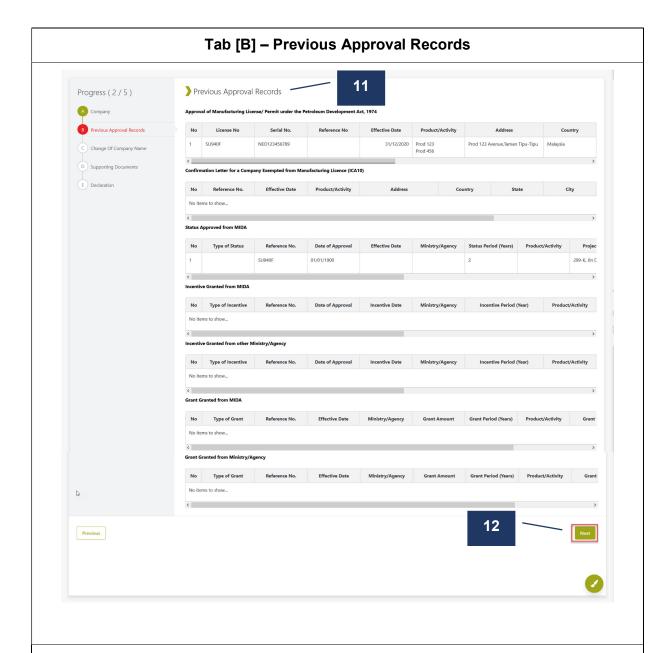
- 7. System shall display 'Application' option list.
- 8. Click the [Surrender of RERO] button.



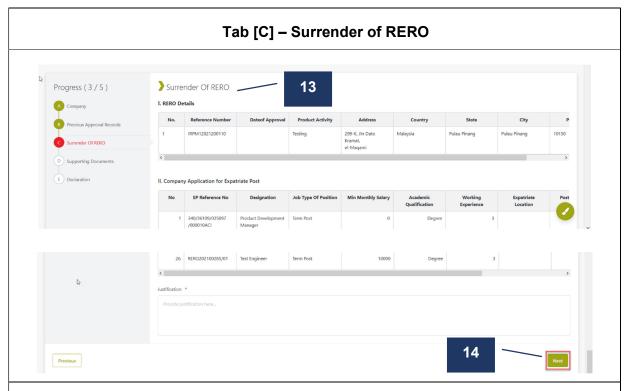
9. The system shall redirect to '**A – Company**' page, complete accordingly the required fields if any.

(Refer to Chapter 3 Common Sections for (All Application): 3.1 Company)

10. Click the [Next] button to proceed.

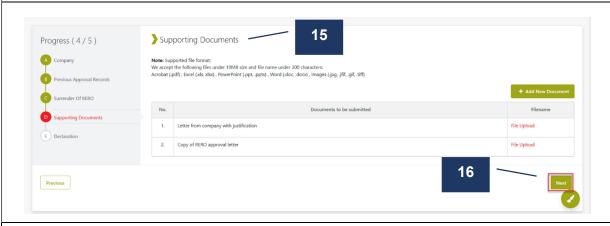


- 11. The system shall redirect to 'B Previous Approval Records' page.
- 12. Click the [Next] button.



- 13. The system shall redirect to 'C Surrender of RERO page, complete the form accordingly.
- 14. Click the [Next] button.





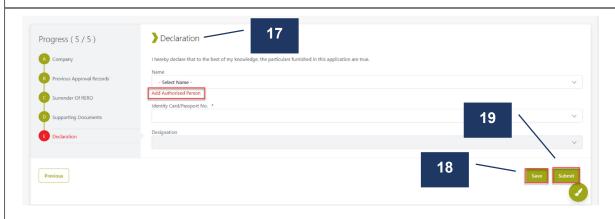
15. The system shall redirect to the 'Supporting Documents' section. Complete the form accordingly.

(Refer to Chapter 3 Common Sections for (All Application): 3.6 Supporting

Documents)

16. Click the **[Next]** button once complete data entry.

Tab [E] - Declaration



17. The system will redirect to the 'Declaration' section. Complete the form accordingly.

- 18. Click the [Save] button will only save the application form as draft.
- 19. Click the [Submit] button will allow user user to proceed with the submission.