

## ONLINE ENQUIRY / FEEDBACK

**Reference No** : CS2024110003881

**Status** : Completed

### Personal Details

**Name** : NUR KHAIRINA AIN SOFEA

**Email** : tm.khairina@fuji-g.com

**Designation** : Others (please specify)

**Phone Number** : 01162016983

**Address** : LOT 755,JALAN SUBANG 3,SUNGAI PENAGA

**City** : Subang Jaya

**Postcode** : 47610

**Country** : Malaysia

## Enquiry Form

**Type of Enquiry** : Others

**Message** :

Dear PIC,

Good day to you.

I'm Khairina admin from Top Parts Electronics (M) Sdn Bhd. I would like to request a support letter from MIDA regarding the renewal of the employment contract for one of our directors in the ESD Immigration system.

## Response

**State Your Response Here** :

Dear, Nur Khairina Ain Sofia

Kindly be informed the application for the expatriate Employment Pass (EP), will be fully implemented through a Single Window Platform (SWP) known as Xpats Gateway System.

Companies in the Manufacturing Sector are compulsory to apply for expatriate posts and Employment Passes (for new/additional/renewal application) through the Xpats Gateway System accessible via the ESD Online System at <https://esd.imi.gov.my/> or <https://xpatsgateway.com.my/>. This streamlined process ensures that applications are directed to MIDA for the issuance of the Expatriate Post Approval and EP Support Letter.

For further assistance on this matter (expatriate / Xpats Gateway), you may contact directly with the processing officers for better guidance and clarification :-

1. Puan Vikneswary – 03 2267 6691 [vikneswary@mida.gov.my]
2. Encik Adlil – 03 2267 3586 [adlilafifi@mida.gov.my]

3. Puan Najwa – 03 2267 3656 [najwaemir@mida.gov.my]
4. Cik Munirah – 03 2267 3704 [nurinmunirah@mida.gov.my]
5. Cik Hidayati – 03 2267 3615 [hidayati@mida.gov.my]

Thank You.